

THE HEALTH CENTRE AT CARTERTON

A "Before and After" Study of the  
Workload of some General Practitioners  
and of the Views and Experiences  
of Patients

STATISTICAL SUPPLEMENT

By

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## NOTES ON STATISTICAL SUPPLEMENT

1. This supplement contains a much fuller set of tables arising from the study concerned with Carterton Health Centre than is provided in the main report.
2. Where percentages are calculated they are given correct either to the nearest whole number or to one decimal place. The decision as to which of these to adopt in the case of a particular table or entry in a table depended partly on the size of the denominator on which the percentage was based and partly on context. Thus for example, in the tables based on the 1971 Census (100% sample) we have presented percentages correct to one decimal place since they are based on denominators which were at least of the order of a few hundred. In the case of those based on the 10% sample in the 1971 Census however we have usually given percentages to the nearest whole number except for England and Wales.
3. In some tables arising from the postal survey of patients percentages have been calculated for the purpose of comparison even though based on very small denominators (though they would not usually be calculated where the denominator was less than 15). The reader is however urged to note the denominator on which any percentage is based and to bear in mind the change in percentage corresponding to a change of one unit in the numerator (for example where the denominator is 25 an increase of one in the numerator has the effect of increasing the corresponding percentage by four).
4. Note that generally the percentages in a given row or column will not always add, where they should in theory, to 100% due to rounding effects.
5. In the case of tabulations by sex for the fresh sample respondents in the postal survey of patients note that the sex of one respondent was not recorded.
6. The supplement is divided into the following sections (full contents are given immediately after this note):-
  - Tables based on the 1971 Census,
  - Weekly summary sheets (routine workload data),
  - Tables from the detailed workload study,
  - Tables from the journey to surgery study,
  - Tables from the patient surveys.

TABLES BASED ON THE 1971 CENSUS - SE SERIES

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1. Distribution by age and sex of the population resident in Carterton, Brize Norton, the rest of the practice area, the whole practice area, and England and Wales - from the Census of 1971.
2. Distribution of households and persons by number of cars (including vans) available for use by members of households in Carterton, Brize Norton, rest of the practice area, the whole practice area and England and Wales - from the census of 1971.
3. Method of travel to work by persons in employment for Carterton, Brize Norton, rest of the practice area, the whole practice area and England and Wales - based on 10% sample: 1971 Census.
4. Distribution for economically active or retired persons by socio-economic group for Carterton, Brize Norton, the rest of the practice area, the whole practice area and England and Wales: Census 1971, 10% sample.
5. Distribution of employed persons by industry for Carterton, Brize Norton, the rest of the practice area, the whole practice area and England and Wales - Census 1971, 10% sample.

WEEKLY SUMMARY SHEETS

Carterton Routine Data - Week Nos. and Dates.

Surgery Work - Doctor X.

Visiting - Doctor X.

Surgery Work - Doctor Y.

Visiting - Doctor Y.

Surgery Work - Doctor Z.

Visiting - Doctor Z.

TABLES FROM THE DETAILED WORKLOAD STUDY

SURGERY WORK - DLS SERIES

- 1.a. Distribution by age and sex of surgery consultations for Doctor X for the four recording periods.
- 1.b. Distribution by age and sex of surgery consultations for Doctor Y for the three recording periods.
- 1.c. Distribution by age and sex of surgery consultations for Doctor Z for the three recording periods.
- 1.d. Distribution by age and sex of surgery consultations for all doctors for the four recording periods.
2. Distribution by type of consultation of surgery consultations for each doctor for the four recording periods.
3. Distribution by person initiating consultation of surgery consultations for each doctor for the four recording periods.
4. The numbers (and percentages) of surgery consultations for each doctor during the course of which the indicated items of service were provided, or arranged, for the four recording periods.
- 5.a. The distribution of surgery consultations by type of consultation and by person initiating consultation; for Doctor X for the four recording periods.
- 5.b. The distribution of surgery consultations by type of consultation and by person initiating consultation; for Doctor Y for three recording periods.
- 5.c. The distribution of surgery consultations by type of consultation and by person initiating consultation; for Doctor Z for three recording periods.

VISITING - DLV SERIES

1. Distribution by age and sex of home visits for all doctors for the four recording periods.
2. Distribution by the type of visit for home visits of all doctors in the four recording periods.
3. Distribution by person initiating visit of home visits for all doctors for the four recording periods.
4. The numbers (and percentages) of home visits during the course of which the indicated items of service were provided, or arranged, for all doctors for the four recording periods.
5. The distribution of home visits by type of visit and by person initiating visit; for all doctors for the four recording periods.

TABLES FROM THE JOURNEY TO SURGERY STUDY - JS SERIES

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1. Age-sex distribution of attenders at the Carterton surgery of the practice in four periods.
2. Distribution of attenders by method of travel and origin of journey for the before and after periods of data collection.
3. Distribution of attenders by origin of journey and length of travel time to surgery for the before and after periods of data collection.
4. Distribution of attenders by age and by length of travel time to surgery for the before and after periods of data collection.
5. Distribution of attenders by age and by method of travel to the surgery for the before and after periods of data collection.
6. Distribution of attenders by sex and by length of travel time to surgery for the before and after periods of data collection.
7. Distribution of attenders by sex and by method of travel to surgery for the before and after periods of data collection.
8. Distribution of attenders by sex and by the type of origin of journey for the before and after periods of data collection.
9. Distribution of attenders by sex and by origin of journey for the before and after periods of data collection.
10. Distribution of attenders by sex and by time of surgery session for the before and after periods of data collection.

TABLES FROM THE PATIENT SURVEY - P SERIES

1. Response to postal surveys of patients.
2. 'Before' postal survey: respondents and total sample by age and sex.
3. 'After' postal survey: respondents from first sample (i.e. those approached a second time) and total of those approached a second time by age and sex.
4. 'After' postal survey: respondents from fresh sample (i.e. those approached for first time in 'after' survey) and total fresh sample by age and sex.
5. Distribution of respondents to the before and after surveys according to address, by age and sex.
6. 'Before' survey: distribution of respondents who stated that (prior to receiving the questionnaire on this survey) they knew their doctors were moving into a health centre 'soon': by source of this information, by number of visits to surgery in previous year (to see doctor or take someone else).
- 7.a. 'Before' survey: distribution of respondents according to where they preferred to see their general practitioner by age and sex.
- 7.b. 'After' survey: survivors: distribution of respondents according to where they preferred to see their general practitioner by age and sex.
- 7.c. 'After' survey: fresh sample: distribution of respondents according to where they preferred to see their general practitioner by age and sex.
- 8.a. 'Before' survey: distribution of respondents according to where they preferred to see their general practitioner, by number of visits to surgery in previous year (to see doctor or take someone else).
- 8.b. 'After' survey; survivors: distribution of respondents according to where they preferred to see their general practitioners, by number of visits to surgery in previous year (to see doctor or take someone else).
- 8.c. 'After' survey; fresh sample: distribution of respondents according to where they preferred to see their general practitioner, by number of visits to surgery in previous year (to see doctor or take someone else).
9. 'Before' survey: distribution of respondents according to where they preferred to see their general practitioner by source of knowledge (if any) that health centre was to open 'soon'.
10. Distribution of respondents to the before and after surveys according to where they preferred to see their general practitioner by whether or not they considered existing waiting room satisfactory.
- 11.a. 'Before' survey: distribution of respondents according to where they preferred to see their general practitioner by method normally used to make appointment to see doctor.
- 11.b. 'After' survey: survivors: distribution of respondents according to where they preferred to see their general practitioner by method normally used to make appointment to see doctor.
- 11.c. 'After' survey: fresh sample: distribution of respondents according to where they preferred to see their general practitioner by method normally used to make appointment to see doctor.

12. 'After' survey; survivors and fresh sample: distribution of respondents according to where they preferred to see their general practitioner by whether or not they normally obtained an appointment to see their doctor on the day requested.
- 13.a. 'Before' survey: distribution of respondents according to where they preferred to see their general practitioner by home address.
- 13.b. Distribution of respondents to 'after' survey according to where they preferred to see their general practitioner by home address.
14. Had respondents to the after survey (survivors and fresh sample) been to the health centre for any reason?
15. Distribution of respondents to the before and after surveys by number of visits to surgery in preceding year (approx.) by age and sex.
16. Distribution of respondents to the before and after surveys by number of home visits from doctor received in preceding year (approx.) by age and sex.
17. Distribution of respondents to the before and after surveys by the number of times in the preceding year (approx.) they had felt the need to see the doctor but felt unable to go to the surgery.
18. Distribution of respondents to the before and after surveys by the number of times in the preceding year (approx.) they had felt the need for a home visit but not called the doctor by age and sex.
19. Distribution of respondents to the before and after surveys according to their normal method of making an appointment.
20. Distribution of respondents to the before and after surveys as to whether they normally obtained an appointment to see their doctor for the day they requested.
21. Distribution of respondents to the before and after surveys by normal method of travel to surgery by age and by sex.
22. Distribution of respondents to the before and after surveys according to whether they reported difficulty in travelling to the surgery by age and sex.
- 22.a. Distribution of respondents to the before and after surveys according to the type of difficulties they reported in travelling to the surgery by age and sex.
23. Distribution of respondents to the before and after surveys by address and by method of travel normally used.
24. Distribution of respondents to the before and after surveys according to whether (if they wanted to see a doctor) they would prefer to wait to see their own doctor although he would not be available on that day or would prefer to see another doctor immediately - by age and sex.
25. Distribution of respondents to the before and after surveys according to whether they had been attended by a district nurse, health visitor, midwife or chiropodist (after only) either at the surgery or at home by sex.
26. Distribution of respondents to the before and after surveys according to whether (if they wanted to see a doctor) they would prefer to wait to see their own doctor although he would not be available on that day or would prefer to see another doctor immediately - by number of visits to surgery in preceding year (approx.).



27. Distribution of respondents to the before and after surveys according to where they usually started their journey to the surgery by sex.
28. Distribution of respondents to the before and after surveys as to what they would do if they cut their hand badly at home at 3 o'clock on a Tuesday afternoon and, although the bleeding soon stopped, they thought it would need seeing by someone.
29. Distribution of respondents to the after survey according to whether they had attended a surgery where a nurse helped the doctor by whether they think this is an advantage or disadvantage to the patient.
30. Survivors' responses to both surveys cross-tabulated: method of travel to surgery.
31. Survivors' responses to both surveys cross-tabulated: where did they prefer to see doctor.
32. Survivors' responses to both surveys cross-tabulated: number of visits to surgery in the preceding year (approx.)
33. Survivors' responses to both surveys cross-tabulated: number of home visits in the preceding year (approx.)
34. Survivors' responses to both surveys cross-tabulated: normal method of making an appointment.
35. Survivors' responses to both surveys cross-tabulated: whether respondents felt the need to go to the surgery in previous year (approx.) but had not done so.
36. Survivors' responses to both surveys cross-tabulated: whether respondents had felt the need for home visit in previous year (approx.) but had not requested one.
37. Survivors' responses to both surveys cross-tabulated: preference if own doctor not available at all on day when they requested to see him.
38. Distribution of respondents to the before and after surveys according to whether they are on the telephone at home by method normally used to make an appointment to see doctor.
39. Distribution of respondents to the after survey according to whether they are on the telephone at home by whether or not they normally obtained an appointment to see their doctor on the day requested.
40. Distribution of respondents to the before and after surveys according to whether they are on the telephone at home by where they preferred to see their general practitioner.
41. Distribution of respondents to the before and after surveys according to whether they are on the telephone at home by whether (if they wanted to see a doctor) they would prefer to wait to see their own doctor although he would not be available on that day or would prefer to see another doctor immediately.
42. Distribution of respondents to the before and after surveys according to whether they are on the telephone at home by age and sex.
43. Distribution of respondents to the before and after surveys according to whether they are on the telephone at home by how long their journey to the surgery usually takes.

44. Distribution of respondents to the before and after surveys according to whether they are on the telephone at home by method of travel normally used.
45. Distribution of respondents to the before and after surveys according to whether they are on the telephone at home by Registrar General's socio-economic groups.
46. Distribution of respondents to the before and after surveys by method normally used to make an appointment to see the doctor by Registrar General's socio-economic groups.
47. Distribution of respondents to the after survey according to whether they usually obtained an appointment on the day requested by Registrar General's socio-economic groups.
48. Distribution of respondents to the before and after surveys according to where they preferred to see their general practitioner by Registrar General's socio-economic groups.
49. Distribution of respondents to the before and after surveys according to whether (if they wanted to see a doctor) they would prefer to wait to see their own doctor although he would not be available on that day or would prefer to see another doctor immediately by Registrar General's socio-economic groups.
50. Distribution of respondents to the before and after surveys by age, sex and by Registrar General's socio-economic groups.
51. Distribution of respondents to the before and after surveys according to method of travel normally used; by Registrar General's socio-economic groups.
52. Distribution of respondents to the before and after surveys according to where they preferred to see their general practitioner; by marital status and sex.
53. Distribution of respondents to the before and after surveys as to what they would do if they cut their hand badly at home at 3 o'clock on a Tuesday afternoon and, although the bleeding soon stopped, they thought it would need seeing by someone; by marital status and sex.
54. Distribution of respondents to the before and after surveys by method of travel normally used to surgery and by marital status and sex.
55. Distribution of respondents to the before and after surveys according to whether they go to work by where they preferred to see their general practitioner.
56. Distribution of respondents to the before and after surveys according to whether they go to work by what they would do if they cut their hand badly at home at 3 o'clock on a Tuesday afternoon and, although the bleeding soon stopped they thought it would need seeing by someone.
57. Distribution of respondents to the before and after surveys according to whether they go to work by method of travel normally used to surgery.
58. Distribution of respondents to the before and after surveys according to the number of children under 5 years of age in the household by where they prefer to see their general practitioner by sex.
59. Distribution of respondents to the before and after surveys according to the number of children under 5 years of age in the household by what they would do if they cut their hand badly at home at 3 o'clock on a Tuesday afternoon and, although the bleeding soon stopped, they thought it would need seeing by someone by sex.

60. Distribution of respondents to the before and after surveys according to the number of children under 5 years of age in the household by method of travel normally used to surgery by sex.
61. Distribution of respondents to the after survey according to whether the medical care they get from the doctor has changed now that the health centre is open by age and by sex.
62. Distribution of respondents to the after survey according to whether the medical care they get from the doctor has changed now that the health centre is open by where they preferred to see their general practitioner.
63. Distribution of respondents to the after survey according to whether the medical care they get from the doctor has changed now that the health centre is open by whether they are on the telephone at home.
64. Distribution of respondents to the after survey according to whether the medical care they get from the doctor has changed now that the health centre is open by method of travel normally used to the surgery.
65. Distribution of respondents to the after survey according to whether the medical care they obtained from the doctor had changed now that the health centre is open by number of visits to surgery in previous (approx.) year (to see doctor or to take someone else).
66. Distribution of respondents to the after survey according to whether the medical care they obtained from the doctor had changed now that the health centre is open by number of home visits from doctor received in preceding year (approx.)
67. Distribution of respondents to the after survey according to whether the medical care they obtained from the doctor had changed now that the health centre is open by the number of times in the preceding year (approx.) they had felt the need to see the doctor but felt unable to go to surgery.
68. Distribution of respondents to the after survey according to whether the medical care they obtained from the doctor had changed now that the health centre is open by the number of times in the preceding year (approx.) they had felt the need for a home visit but not called the doctor.
69. Distribution of respondents to the after survey according to whether the medical care they obtained from their doctor had changed now that the health centre is open by Registrar General's socio-economic groups.
70. Distribution of respondents to the after survey according to whether the medical care they obtained from the doctor had changed now that the health centre is open by what they would do if they cut their hand badly at home at 3 o'clock on a Tuesday afternoon and, although the bleeding soon stopped, they thought it would need seeing by someone.
71. Distribution of respondents to the after survey according to whether the medical care they obtained from the doctor had changed now that the health centre is open by the number of children under 5 years of age in the household.
72. Distribution of respondents to the after survey according to whether the medical care they obtained from the doctor had changed now that the health centre is open by whether if they wanted to see a doctor they would prefer to wait to see their own doctor although he would not be available on that day or would prefer to see another doctor immediately.

73. Distribution of respondents to the after survey according to whether the medical care they obtained from the doctor had changed now that the health centre is open by how long their journey to the surgery usually takes.
74. Distribution of respondents to the after survey according to whether the medical care they obtained from their doctor had changed now that the health centre is open by whether they had attended a surgery at their doctor's own surgery where a nurse had helped the doctor.
75. Distribution of respondents to the after survey according to whether the medical care they obtained from their doctor had changed now that the health centre is open by whether they think it is an advantage or disadvantage for the patients to be seen by a nurse at the doctor's surgery.

NOTES ON TABLES BASED ON 1971 CENSUS

The data in tables SE1 to SE5 for Carterton, Brize Norton, the rest of the practice area and the practice area were obtained from the Small Area Statistics (Ward Library) for the following enumeration districts.

Carterton

1038	3806/A48
1039	3806/A49
1040	3806/A50
1041	3806/A51
1043	3806/A53
1044	3806/A54
1045	3806/A55
1046	3806/A56

Brize Norton

1025	3806/A36
1026	3806/A40

Rest of Practice Area

1018	3806/A24
1009	3806/A35

Practice Area      The sum of the above

Note:

In the case of Carterton (and therefore of the practice area) the following enumeration districts were omitted because they were inhabited almost exclusively by service personnel and their families, most of whom would be registered with RAF doctors.

1035	3806/A37
1036	3806/A38
1037	3806/A39
1042	3806/A52
1047	3806/A59

TABLE SE1

Distribution by age and sex of the population resident in Carterton, Brize Norton, the rest of the practice area, the whole practice area, and England and Wales - from the Census of 1971

AGE (YEARS)	CARTERTON			BRIZE NORTON			REST OF PRACTICE AREA			WHOLE PRACTICE AREA*			ENGLAND AND WALES		
	Males %	Females %	Persons %	Males %	Females %	Persons %	Males %	Females %	Persons %	Males %	Females %	Persons %	Males %	Females %	Persons %
0 - 14	34.3	33.2	33.8	26.6	27.8	27.2	24.4	19.7	21.9	32.5	31.2	31.8	25.1	22.5	23.7
15 - 19	6.4	6.4	6.4	4.3	6.0	5.2	5.6	3.4	4.4	6.1	6.0	6.1	7.2	6.5	6.8
20 - 24	6.2	7.1	6.7	8.0	5.7	6.8	7.9	3.9	5.8	6.5	6.6	6.6	7.9	7.4	7.7
25 - 44	30.9	29.5	30.2	25.7	22.6	24.1	22.6	23.9	23.3	29.5	28.2	28.8	25.1	23.3	24.2
45 - 59	13.5	12.9	13.2	17.3	18.3	17.9	18.5	20.8	19.7	14.4	14.3	14.4	18.6	18.4	18.5
60 - 64	3.2	3.6	3.4	6.8	5.2	5.9	7.3	6.5	6.9	4.0	4.1	4.0	5.6	6.0	5.8
65 and over	5.5	7.2	6.4	11.1	14.3	12.8	13.5	21.8	17.9	6.9	9.6	8.3	10.5	16.0	13.3
TOTALS	2577	2702	5279	323	349	672	340	385	725	3240	3436	6676	2358295	25066595	48749575
(100%) All Ages															

\* i.e. Area served by Carterton Surgery

Source: (England and Wales) Office of Population Censuses and Surveys: Census 1971 Great Britain, Age, Marital Condition and General Tables: London H.M.S.O. 1973.

(Other areas) Office of Population Censuses and Surveys: Census 1971, Small Area Statistics (Ward Library) (100%) Household. (For enumerated districts as listed before Table SE1).

TABLE SE2

Distribution of households<sup>1</sup> and persons' by number cars (including vans) available for use by members of households in Carterton, Brize Norton, rest of the practice area, the whole practice area and England and Wales - from the census of 1971

Number of Cars Available To Household	CARTERTON		BRIZE NORTON		REST OF PRACTICE AREA		WHOLE PRACTICE AREA *		ENGLAND AND WALES	
	Households	Persons	Households	Persons	Households	Persons	Households	Persons	Households	Persons
	%	%	%	%	%	%	%	%	%	%
0	24.5	22.7	34.4	27.1	41.6	24.0	27.8	23.2	48.2	41.4
1	65.4	66.3	52.9	57.2	43.4	49.6	61.2	63.6	42.8	47.2
2 or more	10.1	11.1	12.7	15.7	15.0	26.4	11.0	13.2	9.0	11.4
TOTAL (100%) HOUSEHOLDS/ PERSONS	1567	5284	221	668	274	724	2062	6676	16,509,905	47,296,180

\* i.e. Area served by Carterton surgery

Source: (England and Wales) see below Table SE1 (Other Areas) Office of Population Censuses and Surveys: Census 1971

Small Area Statistics (Ward Library) (10% Sample) (for enumerated districts as listed before Table SE1).

<sup>1</sup> Households (or persons resident in these households) present at time of enumeration

TABLE SE3

Method of travel to work by persons in employment for Carterton,  
Brize Norton, rest of the practice area, the whole practice area  
and England and Wales-based on 10% sample: 1971 Census

AREA	WORKING IN/ OUTSIDE L.A. AREA <sup>1</sup>	METHOD OF TRANSPORT							
		Car	Bus	Train	Motor Cycle	Pedal Cycle	Foot or None	Other & Not Stated	All (100%)
		%	%	%	%	%	%	%	
CARTERTON	In L.A.	52	4	1	2	14	22	5	161
	Out L.A.	66	22	-	-	-	5	7	59
	All	55	9	-	2	10	18	5	331
BRIZE NORTON	In L.A.	36	14	-	-	14	21	14	14
	Out L.A.	57	36	7	-	-	-	-	14
	All	46	25	4	-	7	11	7	28
REST OF PRACTICE AREA	In L.A.	38	11	-	4	4	31	11	26
	Out L.A.	67	-	-	-	-	33	-	9
	All	46	9	-	3	3	31	9	35
PRACTICE * AREA	In L.A.	48.8	5.5	0.5	2.5	12.9	23.4	8.5	201
	Out L.A.	64.6	22.0	1.2	-	-	7.3	4.9	82
	All	53.4	10.2	0.7	1.8	9.2	18.7	6.0	283
ENGLAND AND WALES		36.5	23.8	6.6	1.6	4.5	19.8	7.2	2,109,797

\* i.e Area served by Carterton surgery

Source: (England and Wales) Office of Population Censuses and Surveys:  
Census 1971 England and Wales work place and transport to work tables,  
Part II (10% sample) London H.M.S.O. 1975.

(Other areas) Office of Population Censuses and Surveys: Census 1971  
Small Area Statistics (Ward Library) (10% Sample) (for enumerated  
districts as listed before Table SE1)

1

L.A. area - Local Authority Area as defined at the time of the 1971 Census.



Distribution for Economically active or retired persons by  
Socio-Economic Group for Carterton, Brize Norton, the  
rest of the practice area, the whole practice  
area and England and Wales. Census 1971  
 10% sample

SOCIO-ECONOMIC GROUP <sup>1</sup>	CARTERTON	BRIZE NORTON	REST OF PRACTICE AREA	PRACTICE AREA *	ENGLAND AND WALES
EMPLOYERS AND MANAGERS: 1,2,13	9.3	11.1	11.1	9.8	8.8
PROFESSIONAL WORKERS: 3,4	1.2	5.6	2.2	1.8	3.2
INTERMEDIATE NON-MANUAL WORKERS: 5	4.3	5.6	6.7	4.7	6.9
JUNIOR NON-MANUAL WORKERS: 6	14.4	5.6	11.1	13.0	19.0
FOREMAN, SUPERVISORS & SKILLED MANUAL WORKERS: 8,9	14.4	11.1	20.0	14.8	21.6
PERSONAL SERVICE WORKERS, SEMI-SKILLED MANUAL WORKERS, AGRICULTURAL WORKERS: 7,10,15	18.3	27.8	22.2	19.8	17.4
UNSKILLED MANUAL WORKERS: 11	8.2	5.6	4.4	7.4	6.9
OWN ACCOUNT WORKERS (OTHER THAN PROFESSIONAL): 12,14	3.9	5.6	6.7	4.4	3.9
ARMED FORCES AND INADEQUATELY DESCRIBED OCCUPATIONS: 16,17	26.1	22.2	15.6	24.3	12.0
ALL (100%)	257	36	45	338	2,750,352

\* Area served by Carterton Surgery

Source: (England and Wales) Office of Population Censuses and Surveys: Census 1971 Great Britain Economic Activity Part IV London HMSO 1975  
 (Other Areas) Office of Population Censuses and Surveys: Census 1971 Small Area Statistics (Ward Library)(10% sample) (for enumerated districts as listed before Table SE1)

<sup>1</sup> The socio-economic group is as defined in the 1970 classification of occupations (HMSO 1970). Briefly these are:-

- (1) Employers and managers in central and local government, industry, commerce, etc. - large establishments.
- (2) Employers and managers in industry, commerce, etc. - small establishments.
- (3) Professional workers - self employed.
- (4) Professional workers - employees.
- (5) Intermediate non-manual workers.
- (6) Junior non-manual workers.
- (7) Personal service workers.
- (8) Foremen and supervisors - manual
- (9) Skilled manual workers.
- (10) Semi-skilled manual workers.
- (11) Unskilled manual workers.

TABLE SE4 (continued)

- (12) Own account workers (other than professional).
- (13) Farmers - employers and managers.
- (14) Farmers - own account.
- (15) Agricultural workers.
- (16) Members of armed forces.
- (17) Occupation inadequately described.

TABLE SE5

Distribution of employed persons by industry for Carterton, Brize Norton, the rest of the practice area, the whole practice area and England and Wales - Census 1971 10% sample

AREA	Working in/outside L.A. area	INDUSTRY OF EMPLOYMENT <sup>3</sup>							ALL (100%)
		Agriculture %	Mining %	Manu- facture %	Con- struction %	Utilities & Transport %	Distribution & Services %	National & Local Govt & Defence %	
Carterton	In L.A.	2	-	16	10	2	24	45	161 <sup>1</sup>
	Out L.A.	-	2	36	14	8	34	7	59
	All	2	-	21	11	4	27	35	220 <sup>1</sup>
Brize Norton	In L.A.	14	-	14	7	-	36	29	14
	Out L.A.	-	-	36	21	7	21	14	14
	All	7	-	25	14	4	29	21	28
Rest of the Practice Area	In L.A.	19	-	19	4	15	23	19	26
	Out L.A.	11	-	11	-	22	22	33	9
	All	17	-	17	3	17	23	23	35
Practice Area *	In L.A.	5.5	-	15.9	9.0	4.0	24.9	40.3	201
	Out L.A.	1.2	1.2	32.9	13.4	9.8	30.4	11.0	62
	All	4.2	0.4	20.8	10.2	5.7	26.5	31.8	263 <sup>1</sup>
England and Wales		2.5	1.6	34.5	6.9	8.1	38.9	6.6	21568500 <sup>2</sup>

\* i.e. area served by Carterton surgery

<sup>1</sup> includes 1 person for whom industry was "other" or not stated

<sup>2</sup> includes 168,240 persons for whom industry was "other" or not stated

<sup>3</sup> The industry headings are grouped orders of the Standard Industrial Classification

(revised edition, HMSO 1968) as follows:-

Agriculture (including Forestry and Fishing)

M.L.H. order

Mining (including Quarrying)

I

Manufacture

II

Construction

III-XIX

Utilities and Transport

XX

Distribution and Services

XXI, XXII

National and Local Government Services and Defence

XXIII-XXVI

XXVII

Source:

(England and Wales) Office of Population Censuses and Surveys:  
Census 1971, Great Britain Economic Activity Part II (10% sample)  
HMSO 1975.

(Other Areas) Office of Population Censuses and Surveys: Census  
1971, Small Area Statistics (Ward Library) (10% sample).

(For enumerated districts as listed before Table S11)

WEEKLY SUMMARY OF DATA COLLECTED  
USING THE ROUTINE WORK-LOAD FORMS

The number of contacts each week falling into the indicated categories are provided separately for each doctor and for surgery work and home visits.

For details of definitions and forms used see Appendix I.

Week No. 1 was that commencing August 9th 1971.

The Health Centre Opened on May 15th 1972 (Week 41).

(A list of Week Numbers and Mondays with which they commenced follows.)

The study continued until the end of July 1973.

*Collector Routine Date Week Nos and Dates*

Week	Date (Monday)
1	9-8-71
2	16-8-71
3	23-8-71
4	30-8-71
5	6-9-71
6	13-9-71
7	20-9-71
8	27-9-71
9	4-10-71
10	11-10-71
11	18-10-71
12	25-10-71
13	1-11-71
14	8-11-71
15	15-11-71
16	22-11-71
17	29-11-71
18	6-12-71
19	13-12-71
20	20-12-71
21	27-12-71
22	3-1-72
23	10-1-72
24	17-1-72
25	24-1-72
26	31-1-72
27	7-2-72
28	14-2-72
29	21-2-72
30	28-2-72
31	6-3-72
32	13-3-72
33	20-3-72
34	27-3-72
35	3-4-72
36	10-4-72
37	17-4-72
38	24-4-72
39	1-5-72
40	8-5-72
41	15-5-72

*North Carolina*

Week	Date (Monday)
49	10-7-72
50	17-7-72
51	24-7-72
52	31-7-72
53	7-8-72
54	14-8-72
55	21-8-72
56	28-8-72
57	4-9-72
58	11-9-72
59	18-9-72
60	25-9-72
61	2-10-72
62	9-10-72
63	16-10-72
64	23-10-72
65	30-10-72
66	6-11-72
67	13-11-72
68	20-11-72
69	27-11-72
70	4-12-72
71	11-12-72
72	18-12-72
73	25-12-72
74	1-1-73
75	8-1-73
76	15-1-73
77	22-1-73
78	29-1-73
79	5-2-73
80	12-2-73
81	19-2-73
82	26-2-73
83	5-3-73
84	12-3-73
85	19-3-73
86	26-3-73
87	2-4-73
88	9-4-73
89	16-4-73
90	23-4-73
91	30-4-73
92	7-5-73
93	14-5-73
94	21-5-73
95	28-5-73
96	4-6-73

Week	Date (Monday)
97	11-6-73
98	18-6-73
99	25-6-73
100	2-7-73
101	9-7-73
102	16-7-73
103	23-7-73
104	30-7-73
105	6-8-73
106	13-8-73
107	20-8-73
108	27-8-73
109	3-9-73
110	10-9-73
111	17-9-73
112	24-9-73

*End of Study*

DOCTOR X

Week No	New	Return	Other	Attended	Total
1	41	23	1	12	82
2	41	33	2	-	78
3	26	19	21	13	79
4	33	30	21	12	101
5	30	24	12	12	78
6	33	32	14	12	91
7	42	25	21	13	101
8	33	27	12	14	86
9	24	19	10	10	63
10	36	27	9	14	86
11	26	15	9	-	50
12	32	22	6	10	70
13		No Data			
14	26	20	3	6	55
15	28	35	-	12	75
16	24	20	1	14	59
17		No Data			
18	7	9	-	-	16
19	26	27	-	8	63
20	20	21	-	12	63
21	21	21	-	10	52
22	40	37	3	14	94
23		No Breakdown			26
24		No Breakdown			8
25	34	35	1	-	70
26	14	13	2	-	29
27	27	32	-	10	71
28	30	27	2	-	59
29	30	24	2	10	66
30	31	31	-	9	71
31	37	29	1	6	72
32	35	27	1	7	70
33	30	31	-	12	73
34	30	31	-	-	61
35		No Data			
36	19	21	-	8	48
37	29	27	-	7	63
38	21	20	-	4	45
39		No Breakdown			51
40		No Breakdown			15
41		No Breakdown			18

Health Centre opened

No Data

Week No	New	Return	Other	Attended	Total
49	No Data				
50	41	39	1	-	81
51	No Data				
52	No Data				
53	No Data				
54	40	43	8	9	92
55	38	38	-	-	76
56	38	32	-	8	78
57	No Data				
58	No Data				
59	No Data				
60	No Breakdown				
61	No Data				
62	33	24	-	10	67
63	30	25	-	9	64
64	37	30	-	11	80
65	No Data				
66	29	25	-	12	66
67	34	25	-	13	72
68	29	26	-	9	64
69	25	32	-	10	67
70	11	8	-	-	19
71	46	30	4	13	92
72	49	33	-	10	92
73	27	11	-	10	48
74	46	28	-	13	87
75	61	41	-	9	111
76	49	39	-	12	100
77	34	36	-	12	82
78	37	35	-	12	84
79	38	37	-	11	86
80	29	46	-	7	82
81	32	41	-	7	80
82	28	36	-	10	74
83	33	32	-	13	78
84	26	44	-	10	80
85	25	37	-	8	70
86	40	29	-	11	80
87	30	32	-	9	71
88	31	33	-	-	64
89	30	15	-	-	45
90	55	27	-	12	94
91	32	26	-	6	64
92	No Data				
93	57	27	-	10	94
94	35	41	-	8	84
95	56	39	-	10	105
96	No Data				

Week No	New	Return	Other	Attended	Total
97	43	33	-	10	86
98	56	31	-	9	96
99	63	35	-	11	109
100	47	28	-	7	82
101	No Breakdown				
102	39	24	-	15	78
103	45	37	-	8	90

Weekling

DOCTOR X.

Week No.	New	Return	Other	Outbreak	Total
1	4	2	-	-	6
2	-	-	-	-	-
3	4	4	-	-	8
4	6	8	-	-	14
5	8	7	1	-	16
6	3	5	1	-	9
7	7	4	1	-	12
8	12	7	6	-	25
9	6	6	2	-	14
10	8	4	-	-	12
11	5	3	-	-	8
12	-	-	-	-	-
13	-	-	-	-	-
14	-	No Data	-	-	-
15	-	-	-	-	-
16	3	7	-	-	15
17	-	No Data	-	-	-
18	-	No Data	-	-	-
19	3	4	-	-	7
20	7	4	-	-	11
21	1	4	-	-	5
22	6	5	-	-	11
23	-	No Data	-	-	-
24	-	No Data	-	-	-
25	12	5	-	-	17
26	10	7	-	-	17
27	13	11	-	-	24
28	5	4	-	-	9
29	12	7	-	-	19
30	7	6	-	-	13
31	11	6	-	-	17
32	6	4	-	-	10
33	7	6	-	-	13
34	3	6	-	-	9
35	-	No Data	-	-	-
36	4	2	-	-	6
37	5	4	-	-	9
38	5	4	-	-	9
39	5	4	-	-	9
40	-	No Data	-	-	-
41	1	3	-	-	4
42	-	-	-	-	-
43	-	-	-	-	-
44	-	-	-	-	-
45	-	-	-	-	-
46	-	-	-	-	-
47	-	-	-	-	-
48	-	-	-	-	-

Week No.	New	Return	Other	Total
49	-	No Data	-	-
50	7	3	-	10
51	-	No Data	-	-
52	5	3	-	8
53	-	No Data	-	-
54	2	3	-	5
55	2	-	-	2
56	4	-	-	4
57	-	-	-	-
58	-	-	-	-
59	-	-	-	-
60	-	-	-	-
61	-	-	-	-
62	6	8	-	14
63	5	7	-	12
64	7	6	-	13
65	-	No Data	-	-
66	7	5	-	12
67	1	2	-	3
68	11	1	-	12
69	6	3	-	9
70	2	3	-	5
71	7	14	-	21
72	12	9	-	21
73	4	2	-	6
74	5	13	-	18
75	9	15	-	24
76	9	10	-	19
77	7	10	-	17
78	8	9	-	17
79	12	10	-	22
80	2	9	-	11
81	6	7	-	13
82	8	8	-	16
83	5	7	-	12
84	3	10	-	13
85	12	8	-	20
86	11	9	-	20
87	7	7	-	14
88	12	5	-	17
89	10	5	-	15
90	4	7	-	11
91	5	3	-	8
92	-	No Data	-	-
93	8	-	-	8
94	7	3	-	10
95	5	4	-	9
96	-	No Data	-	-

Week No.	New	Return	Other	Total
97	6	6	-	12
98	18	1	-	19
99	6	10	-	16
100	6	6	-	12
101	7	4	-	11
102	7	4	1	12
103	6	7	-	13

Health Card  
Opened

No. 2010

July 1907

Dates Y

Week No.	New	Return	Other	Antikind	Total
1	15	4	-	-	19
2	24	22	-	8	54
3	23	15	8	12	58
4	8	6	8	-	22
5	25	27	2	-	54
6	31	22	11	8	72
7	27	21	11	7	66
8	40	18	8	8	74
9	33	23	8	-	64
10	33	14	5	-	52
11	27	13	11	6	57
12		No Data			
13	24	17	18	7	66
14	21	23	2	10	56
15	34	22	1	-	57
16	17	28	4	7	56
17	28	22	5	9	64
18	17	15	2	-	34
19	24	22	-	-	46
20	18	16	1	4	39
21	9	6	-	-	15
22	9	6	-	12	27
23		No Data			
24		No Data			
25	33	20	2	9	69
26	8	4	-	-	12
27	36	26	-	9	71
28	21	26	1	7	55
29	32	11	1	6	50
30	26	22	-	2	50
31	32	21	-	4	57
32	39	13	1	4	57
33	37	32	-	5	74
34	12	24	-	4	46
35		No Data			
36	13	8	-	6	27
37	31	19	-	-	50
38	30	19	-	4	53
39					39
40		No Breakdown			13
41					31
42					31
43					31
44					31
45					31
46					31
47					31
48					31

No Data

Week No.	New	Return	Other	Antikind	Total
49		No Data			
50		No Data			
51	36	36	-	8	80
52	39	30	-	7	76
53	42	27	-	5	74
54	34	48	-	6	88
55	30	34	-	-	64
56					
57					
58		No Data			
59		No Data			
60					
61					
62	35	20	-	4	59
63	29	30	-	8	67
64	24	28	-	9	61
65	45	38	1	5	89
66	26	25	-	11	62
67	26	28	-	-	54
68	49	25	1	6	81
69	34	25	1	4	64
70	34	31	1	9	75
71	28	21	-	-	49
72	15	8	-	8	31
73	20	10	-	7	37
74	32	25	-	10	67
75	40	27	-	6	73
76	46	36	1	13	96
77	44	28	-	12	84
78	47	32	-	10	89
79	39	30	-	9	78
80	38	26	-	8	72
81	31	28	-	9	68
82	32	27	-	9	68
83	40	22	-	6	68
84	31	22	-	-	53
85	44	19	-	8	71
86	30	27	-	8	65
87	29	20	-	6	55
88	46	19	-	9	74
89	26	14	-	12	52
90	16	6	-	7	29
91	27	25	1	10	63
92	30	21	1	9	67
93	41	28	-	8	77
94	45	23	-	7	75
95	11	7	-	10	28
96	50	23	1	10	84

Week No.	New	Return	Other	Antikind	Total
97	43	23	-	12	78
98		No Data			
99		No Data			
100	44	24	-	8	76
101	48	20	-	-	68
102	37	23	-	12	72
103	48	28	1	6	83



Visiting

Decem Y

Week No.	No.	Return	Other	Total
1	-	4	-	4
2	1	2	-	3
3	2	7	-	9
4	3	2	1	6
5	2	7	-	9
6	3	5	-	8
7	6	2	-	8
8	6	5	-	11
9	6	8	-	14
10	2	4	1	7
11	3	3	-	6
12		No Data		
13	6	3	-	9
14		No Data		
15		No Data		
16	8	8	-	16
17	4	5	-	9
18	4	2	-	6
19	4	3	-	7
20	10	8	-	18
21		No Data		
22	4	6	-	10
23		No Data		
24		No Data		
25	13	7	-	20
26	3	4	-	7
27	9	9	-	18
28	7	9	-	16
29	6	6	-	12
30	9	9	-	18
31	8	7	-	15
32	7	7	-	14
33	6	8	-	14
34	4	3	-	7
35		No Data		
36	5	2	-	5
37	10	9	-	19
38	2	7	-	9
39	5	5	1	11
40	3	-	-	3
41	5	-	-	5
42				
43				
44				
45				
46				
47				
48				

No Data

Health Centre opened

Week No.	New	Return	Other	Total
49		No Data		
50		No Data		
51	5	1	-	6
52	2	2	-	4
53	3	3	-	6
54	4	2	-	6
55	3	1	-	4
56				
57				
58				
59				
60				
61				
62	3	6	-	9
63	1	8	-	9
64	5	8	-	13
65	5	5	-	10
66	5	8	-	13
67	9	3	-	12
68	11	6	-	17
69	8	5	-	13
70	5	11	-	16
71	3	6	-	9
72	-	4	-	4
73	5	6	-	11
74	5	7	-	12
75	8	9	-	17
76	11	14	-	25
77	10	11	-	21
78	3	11	-	14
79	10	8	-	18
80	6	11	-	17
81	3	8	-	11
82	5	8	-	13
83	8	6	-	14
84	6	6	-	12
85	4	7	-	11
86	8	8	-	16
87	9	6	-	15
88	8	5	-	13
89	2	4	-	6
90	5	3	-	8
91	4	3	-	7
92	9	7	-	16
93	16	10	-	26
94		No Data		
95	3	4	-	7
96	3	7	-	10

Week No.	New	Return	Other	Total
97	6	6	-	12
98		No Data		
99		No Data		
100	5	11	-	16
101	5	7	-	12
102	3	5	-	8
103	7	12	-	19

Surgery

DOCTOR Z.

Week No.	New	Return	Other	Outward	Total	Week No.	New	Return	Other	Outward	Total	Week No.	New	Return	Other	Outward	Total
1						49	No Data					97	33	14	4	6	57
2						50	42	44	-	11	97	98	59	49	-	10	118
3						51	38	42	-	8	88	99	48	24	2	9	83
4						52	36	36	2	11	85	100	29	17	-	8	54
5						53	43	41	-	10	94	101	30	22	-	6	58
6						54	No Data	No Data				102	No Data	No Data			
7						55	No Data	No Data				103	No Data	No Data			
8						56	22	29	-	7	58						
9						57											
10						58											
11	11	14	3	4	32	59	No Data	No Data									
12		13	7	3	35	60											
13	10	14	3	-	38	61											
14	21	24	-	-	57	62	24	27	-	6	57						
15	33	23	-	-	42	63	24	27	-	9	60						
16	19	37	1	-	89	64	22	29	-	8	59						
17	49	5	1	-	12	65	41	33	-	9	83						
18	6	24	-	4	55	66	28	31	-	7	66						
19	27	13	-	-	28	67	23	30	-	7	60						
20	15	23	-	4	56	68	3	6	1	-	10						
21	29	22	5	5	63	69	13	23	-	9	45						
22	31	No Data				70	45	37	1	5	88						
23		No Data				71	23	26	-	10	59						
24		No Data				72	37	27	-	7	71						
25	26	25	2	7	60	73	22	18	-	10	50						
26		No Data				74	29	28		6	63						
27	31	19	1	5	56	75	16	17		13	46						
28	18	23	3	3	47	76	No Data	No Data		9							
29	22	29	-	10	62	77	No Data	No Data									
30	26	23	1	6	56	78	No Data	No Data		10							
31	13	15	-	8	36	79	No Data	No Data		7							
32	28	24	-	7	59	80	27	26	-	7	62						
33	18	18	3	6	45	81	24	30	-	10	64						
34	1	11	-	7	19	82	32	26	-	8	66						
35		No Data				83	27	30	-	6	63						
36	18	19	-	7	44	84	18	27	-	8	53						
37	26	23	5	-	54	85	29	29	-	10	68						
38	21	24	1	10	56	86	25	27	-	9	61						
39					43	87	20	28	-	6	54						
40		No Breakfast			37	88	25	34	-	5	64						
41					9	89	15	19	-	14	48						
42						90	22	20	-	6	48						
43						91	24	21	-	5	50						
44						92	52	51	2	7	112						
45						93	22	26	5	10	63						
46						94	22	22	1	6	51						
47						95	No Data	No Data									
48						96	38	52	1	3	99						

Hospital Centre Closed

No Data

Doctor Z.

Week No	New	Return	Other	Total
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13	5	1	-	6
14		No Data		
15		No Data		
16	5	3	-	8
17	2	3	-	5
18		No Data		
19	2	2	-	4
20	4	4	-	8
21	6	6	2	14
22	3	4	-	7
23		No Data		
24		No Data		
25	8	6	-	14
26		No Data		
27	6	2	-	8
28	4	3	-	7
29	3	2	-	5
30	3	3	-	6
31	3	3	-	6
32	3	3	-	6
33	2	2	-	4
34		No Data		
35		No Data		
36	2	2	-	4
37	2	4	-	6
38	3	2	-	5
39		No Data		
40	-	2	-	2
41				
42				
43				
44				
45				
46				
47				
48				

No Data

No Data

Health  
Comm. Opened

Week No	New	Return	Other	Total
49		No Data		
50	5	2	-	7
51	2	1	-	3
52		No Data		
53	3	2	-	5
54		No Data		
55		No Data		
56	1	1	-	2
57				
58				
59		No Data		
60				
61				
62	3	3	-	6
63	3	3	-	6
64		No Data		
65	8	5	-	13
66		No Data		
67	1	-	-	1
68		No Data		
69	4	2	-	6
70	8	9	-	17
71	9	12	-	21
72	3	3	-	6
73	4	16	-	20
74	4	3	-	7
75	2	4	-	6
76		No Data		
77	3	6	-	9
78	3	5	-	8
79	5	5	-	10
80	4	4	-	8
81	2	4	-	6
82	2	6	-	8
83	9	2	-	11
84	4	3	-	7
85	1	5	-	6
86	1	5	-	6
87	3	2	-	5
88	1	4	-	5
89		No Data		
90	2	3	-	5
91	2	3	-	5
92	9	7	-	16
93	1	2	-	3
94	4	3	-	7
95		No Data		
96	7	5	-	12

Week No	New	Return	Other	Total
97	4	1	-	5
98	5	7	-	12
99	3	9	-	12
100	1	5	-	6
101	2	4	-	6

TABLE DLS 1A

DISTRIBUTION BY AGE AND SEX OF SURGERY CONSULTATIONS FOR DOCTOR X FOR THE FOUR RECORDING PERIODS<sup>1</sup>

AGE (YRS)	PERIOD 1						PERIOD 2						PERIOD 3						PERIOD 4					
	Male No	%	Female No	%	All No	%	Male No	%	Female No	%	All No	%	Male No	%	Female No	%	All No	%	Male No	%	Female No	%	All No	%
0 - 4	3		4	9	7	12	2	7	10	10	12	9	10	16	6	4	16	8	1	6	2	4	3	5
5 - 14	3		4	9	7	12	9	33	15	15	24	18	14	22	6	4	20	10	1	6	7	15	8	13
15 - 24	0		11	23	11	19	5	19	21	20	26	20	6	10	32	22	38	18	3	19	12	25	15	23
25 - 44	3		17	36	20	34	3	11	43	42	46	35	20	32	72	49	92	44	6	38	15	31	21	33
45 - 59	2		8	17	10	17	3	11	9	9	12	9	5	8	15	10	20	10	3	19	6	13	9	14
60 - 64	1		2	4	3	5	4	15	1	1	5	4	5	8	8	5	13	6	1	6	5	10	6	9
65 & over	0		1	2	1	2	1	4	4	4	5	4	3	5	8	5	11	5	1	6	1	2	2	3
ALL (100%)	12		47	100	59	100	27	100	103	100	130	100	63	100	147	100	210	100	16	100	48	100	64	100

1

Period 1 (before the health centre opened). Four days in September 1971, this was a pilot run undertaken by Doctor X only. The four days were located in two different weeks and together constitute the equivalent of 1+1/3 normal weeks of surgery work for Doctor X in the Carterton surgery.

Period 2 (before the health centre opened). Two weeks commencing November 8th 1971.

Period 3 (after the health centre opened). Three weeks commencing November 6th 1972.

Period 4 (after the health centre opened). Two weeks commencing April 30th 1973. Doctor X was present for only one week and Doctor Z covered for him in the other, taking Doctor X's surgery sessions as well as his own.

TABLE DLS 1B

DISTRIBUTION BY AGE AND SEX OF SURGERY CONSULTATIONS FOR DOCTOR Y FOR THE THREE RECORDING PERIODS<sup>1</sup>

AGE (YRS)	PERIOD 1						PERIOD 2						PERIOD 3						PERIOD 4					
	Male		Female		All		Male		Female		All		Male		Female		All		Male		Female		All	
	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%
0 - 4							3	7	4	6	7	6	14	18	9	7	23	11	7	15	3	4	10	8
5 - 14			N O				4	9	6	9	10	9	21	26	8	6	29	14	6	13	6	7	12	9
15 - 24			D A T A				5	11	12	17	17	15	5	6	30	23	35	17	7	15	19	23	26	20
25 - 44			C O L L E C T E D				20	45	37	54	57	50	23	29	56	44	79	38	18	38	33	41	51	40
45 - 59							8	18	7	10	15	13	10	13	16	13	26	13	5	10	13	16	18	14
60 - 64							3	7	3	4	6	5	5	6	5	4	10	5	2	4	3	4	5	4
65 & over							1	2	0	0	1	1	2	3	4	3	6	3	3	6	4	5	7	5
ALL (100%)							44	100	69	100	113	100	80	100	128	100	208	100	48	100	81	100	129	100

<sup>1</sup> See notes below Table DLS 1A

TABLE DLS 1C

DISTRIBUTION BY AGE AND SEX OF SURGERY CONSULTATIONS FOR DOCTOR Z FOR THE THREE RECORDING PERIODS<sup>1</sup>

AGE (YRS)	PERIOD 1						PERIOD 2						PERIOD 3						PERIOD 4							
	Male		Female		All		Male		Female		All		Male		Female		All		Male		Female		All			
	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%		
0 - 4							3	8	6	10	9	9	8	21	10	11	18	14	8	19	7	6	15	9		
5 - 14	NO						6	17	9	15	15	16	7	18	4	4	11	9	12	29	14	12	26	16		
15 - 24	DATA						4	11	9	15	13	14	6	15	18	20	24	19	2	5	23	19	25	15		
25 - 44	COLLECTED						16	44	21	36	37	39	13	33	38	42	51	40	11	26	55	46	66	41		
45 - 59							4	11	9	15	13	14	3	8	12	13	15	12	5	12	14	12	19	12		
60 - 64							3	8	3	5	6	6	1	3	2	2	3	2	2	5	1	1	3	2		
65 & over							0	0	2	3	2	2	1	3	6	7	7	5	2	5	6	5	8	5		
ALL(100%)							36	100	59	100	95	100	39	100	90	100	129	100	42	100	120	100	162	100		

1

See notes below Table DLS 1A

TABLE DLS 1D

DISTRIBUTION BY AGE AND SEX OF SURGERY CONSULTATIONS FOR ALL DOCTORS FOR THE FOUR RECORDING PERIODS<sup>1</sup>

AGE (YRS)	PERIOD 1 (Dr. X only)						PERIOD 2						PERIOD 3						PERIOD 4					
	Male		Female		All		Male		Female		All		Male		Female		All		Male		Female		All	
	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%
0 - 4	3		4	9	7	12	8	7	20	9	28	8	32	18	25	7	57	10	16	15	12	5	28	8
5 - 14	3		4	9	7	12	19	18	30	13	49	14	42	23	18	5	60	11	19	18	27	11	46	13
15 - 24	0		11	23	11	19	14	13	42	18	56	17	17	9	80	22	97	18	12	11	54	22	66	19
25 - 44	3		17	36	20	34	39	36	101	44	140	41	56	31	166	45	222	41	35	33	103	41	138	39
45 - 59	2		8	17	10	17	15	14	25	11	40	12	18	10	43	12	61	11	13	12	33	13	46	13
60 - 64	1		2	4	3	5	10	9	7	3	17	5	11	6	15	4	26	5	5	5	9	4	14	4
65 & over	0		1	2	1	2	2	2	6	3	8	2	6	3	18	5	24	4	6	6	11	4	17	5
ALL (100%)	12		47	100	59	100	107	100	231	100	338	100	182	100	365	100	547	100	106	100	249	100	355	100

1

See notes below Table DLS 1A

TABLE DLS 2

DISTRIBUTION BY TYPE OF CONSULTATION OF SURGERY CONSULTATIONS FOR EACH DOCTOR FOR THE FOUR RECORDING PERIODS<sup>1</sup>

TYPE OF CONSULTATION <sup>2</sup>	DOCTOR	PERIOD 1		PERIOD 2		PERIOD 3		PERIOD 4	
		No	%	No	%	No	%	No	%
NEW	X	26	44	52	40	94	45	32	50
	Y	-		54	48	107	51	63	49
	Z	-		54	57	53	41	77	48
	ALL	-		160	47	254	46	172	48
ACUTE RETURN	X	18	31	33	25	64	30	23	36
	Y	-		30	27	68	33	34	26
	Z	-		28	29	63	49	51	31
	ALL	-		91	27	195	36	108	30
CHRONIC RETURN	X	9	15	18	14	11	5	3	5
	Y	-		14	12	8	4	13	10
	Z	-		7	7	5	4	20	12
	ALL	-		39	12	24	4	36	10
NEW PREGNANCY	X	3	5	2	2	4	2	1	2
	Y	-		2	2	2	1	0	0
	Z	-		0	0	2	2	1	1
	ALL	-		4	1	8	1	2	1
RETURN PREGNANCY	X	1	2	22	17	31	15	2	3
	Y	-		7	6	20	10	15	12
	Z	-		3	3	3	2	9	6
	ALL	-		32	9	54	10	26	7
OTHER	X	2	3	3	2	6	3	3	5
	Y	-		6	5	2	1	4	3
	Z	-		2	2	3	2	4	2
	ALL	-		11	3	11	2	11	3
ALL (100%)	X	59	100	130	100	210	100	64	100
	Y	-		113	100	208*	100	129	100
	Z	-		95*	100	129	100	162	100
	ALL	-		338*	100	547*	100	355	100

1

For details of periods see notes below table DLS 1A

2

For definition of type of consultation see appendix 2

\*

Indicates one contact for which type was not known



TABLE DLS 3

DISTRIBUTION BY PERSON INITIATING CONSULTATION OF SURGERY CONSULTATIONS  
FOR EACH DOCTOR FOR THE FOUR RECORDING PERIODS<sup>1</sup>

CONSULTATION, INITIATED BY <sup>2</sup>	DOCTOR	PERIOD 1		PERIOD 2		PERIOD 3		PERIOD 4	
		No	%	No	%	No	%	No	%
PATIENT	X	42	71	81	62	124	59	38	59
	Y	-		73	65	142	68	76	59
	Z	-		75	79	77	60	87	54
	ALL	-		229	68	343	63	201	57
DOCTOR	X	17	29	48	37	74	35	19	30
	Y	-		40	35	55	26	32	25
	Z	-		19	20	45	35	36	22
	ALL	-		107	32	174	32	87	25
OTHER	X	0	0	1	1	7	3	7	10
	Y	-		0	0	8	4	20	16
	Z	-		0	0	7	5	37	23
	ALL	-		1	0	22	4	64	18
UNKNOWN	X	0	0	0	0	5	2	0	0
	Y	-		0	0	3	1	1	1
	Z	-		1	1	0	0	2	1
	ALL	-		1	0	8	1	3	1
ALL (100%)	X	59	100	130	100	210	100	64	100
	Y	-		113	100	208	100	129	100
	Z	-		95	100	129	100	162	100
	ALL	-		338	100	547	100	355	100

<sup>1</sup> For details of periods see note below Table DLS 1A

<sup>2</sup> For definitions see appendix 2

TABLE DLS 4

THE NUMBERS (AND PERCENTAGES) OF SURGERY CONSULTATIONS FOR EACH DOCTOR DURING THE COURSE OF WHICH THE INDICATED ITEMS OF SERVICE WERE PROVIDED, OR ARRANGED, FOR THE FOUR RECORDING PERIODS<sup>1</sup>

PERIOD	DOCTOR	ITEM OF SERVICE PROVIDED OR ARRANGED <sup>2</sup>																				TOTAL CONSUL- TATIONS (100%)										
		PRESCR- IPTION		CERTIFI- CATES		X-RAY		SPECI- MEN		OUT- PATIENT		GP. IN- PATIENT		OTHER INPATI- ENT		RETURN TO GP. SURGERY		RETURN TO GP. HOME		REFER TO NURSE SURGERY			REFER TO NURSE HOME		REFER TO MIDWIFE		REFER TO H.V.		ADVICE ONLY			
		No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%		No	%	No	%	No	%	No	%		
1	X	39	66	8	14	1	2	9	15	5	8	1	2	2	3	25	42	2	3	2	3	0	0	0	0	0	0	0	0	0	0	59
2	X	87	67	13	10	2	2	39	30	3	2	0	0	2	2	41	32	1	1	6	5	1	1	0	0	0	0	11	8	130		
	Y	71	63	12	11	3	3	20	18	5	4	1	1	0	0	21	19	-1	1	4	4	0	0	0	0	2	2	11	10	113		
	Z	66	69	11	12	1	1	6	6	2	2	0	0	1	1	7	7	1	1	7	7	0	0	0	0	0	0	15	16	95		
	ALL	224	66	35	11	6	2	65	19	10	3	1	0	3	1	69	20	3	1	17	5	1	0	0	0	2	1	37	11	338		
3	X	142	68	28	13	3	1	36	17	6	3	3	1	4	2	89	42	0	0	4	2	0	0	0	0	2	1	22	10	210		
	Y	116	56	33	16	9	4	27	13	5	2	0	0	0	0	63	30	7	3	5	2	1	0	0	0	2	1	44	21	208		
	Z	73	57	14	11	6	5	10	8	1	1	0	0	0	0	45	35	0	0	3	2	0	0	0	0	0	0	27	21	129		
	ALL	331	61	75	14	18	3	73	13	12	2	3	1	4	1	197	36	7	1	12	2	1	0	0	0	4	1	93	17	547		
4	X	51	80	11	17	1	2	5	8	1	2	0	0	0	0	27	42	0	0	6	9	0	0	0	0	0	0	3	5	64		
	Y	78	60	17	13	3	2	17	13	4	3	0	0	2	2	34	26	0	0	4	3	0	0	0	0	0	0	22	17	129		
	Z	128	79	17	10	1	1	8	5	1	1	0	0	0	0	34	21	2	1	4	2	0	0	0	0	0	0	23	14	162		
	ALL	257	72	45	13	5	1	30	8	6	2	0	0	2	1	95	27	2	1	14	4	0	0	0	0	0	0	48	14	355		

<sup>1</sup> For details of periods see notes below Table DLS 1A

<sup>2</sup> For definitions used see Appendix 2

TABLE DLS 5A

THE DISTRIBUTION OF SURGERY CONSULTATIONS BY TYPE OF CONSULTATION AND BY PERSON INITIATING CONSULTATION; FOR DOCTOR X, FOR THE FOUR RECORDING PERIODS<sup>1</sup>

PERIOD	CONSULTATION, INITIATED BY <sup>2</sup>	TYPE OF CONSULTATION <sup>2</sup>												
		NEW		ACUTE RETURN		CHRONIC RETURN		NEW PREGNANCY		REPEAT PREGNANCY		OTHER		ALL (100%)
		No	%	No	%	No	%	No	%	No	%	No	%	
1	Patient	26	62	9	21	3	7	2	5	0	0	2	5	42
	Doctor	0	0	9	53	6	35	1	6	1	6	0	0	17
	Other	0		0		0		0		0		0		0
	Unknown	0		0		0		0		0		0		0
	All	26	44	18	31	9	15	3	5	1	2	2	3	59
2	Patient	52	64	18	22	5	6	1	1	3	4	2	2	81
	Doctor	0	0	15	31	13	27	1	2	19	40	0	0	48
	Other	0		0		0		0		0		1		1
	Unknown	0		0		0		0		0		0		0
	All	52	40	33	25	18	14	2	2	22	17	3	2	130
3	Patient	89	72	26	21	4	3	1	1	0	0	4	3	124
	Doctor	0	0	32	43	7	9	3	4	30	41	2	3	74
	Other	5		1		0		0		1		0		7
	Unknown	0		5		0		0		0		0		5
	All	94	45	64	30	11	5	4	2	31	15	6	3	210
4	Patient	27	71	8	21	1	3	0	0	0	0	2	5	38
	Doctor	0	0	13	68	2	11	1	5	2	11	1	5	19
	Other	5		2		0		0		0		0		7
	Unknown	0		0		0		0		0		0		0
	All	32	50	23	36	3	5	1	2	2	3	3	5	64

<sup>1</sup> For details of periods see notes below table DLS 1A

<sup>2</sup> For definitions see appendix 2

TABLE DLS 5B

THE DISTRIBUTION OF SURGERY CONSULTATIONS BY TYPE OF CONSULTATION AND BY PERSON INITIATING CONSULTATION; FOR DOCTOR Y FOR THREE RECORDING PERIODS<sup>1</sup>

PERIOD	CONSULTATION INITIATED BY <sup>2</sup>	TYPE OF CONSULTATION <sup>2</sup>														
		NEW		ACUTE RETURN		CHRONIC RETURN		NEW PREGNANCY		REPEAT PREGNANCY		OTHER		UNKNOWN		ALL (100%)
		No	%	No	%	No	%	No	%	No	%	No	%	No	%	
2	Patient	54	74	11	15	4	5	0	0	1	1	3	4	0	0	73
	Doctor	0	0	19	48	10	25	2	5	6	15	3	8	0	0	40
	Other	0		0		0		0		0		0		0		0
	Unknown	0		0		0		0		0		0		0		0
	All	54	48	30	27	14	12	2	2	7	6	6	5	0	0	113
3	Patient	103	73	27	19	5	4	0	0	5	4	2	1	0	0	142
	Doctor	0	0	36	65	3	5	1	2	15	27	0	0	0	0	55
	Other	4		3		0		1		0		0		0		8
	Unknown	0		2		0		0		0		0		1		3
	All	107	51	68	33	8	4	2	1	20	10	2	1	1	0	208
4	Patient	47	62	16	21	6	8	0	0	4	5	3	4	0	0	76
	Doctor	0	0	14	44	7	22	0	0	11	34	0	0	0	0	32
	Other	16	80	3	15	0	0	0	0	0	0	1	5	0	0	20
	Unknown	0		1		0		0		0		0		0		1
	All	63	49	34	26	13	10	0	0	15	12	4	3	0	0	129

1

For details of periods see notes below table DLS 1A

2

For definitions see appendix 2

TABLE DLS 5C

THE DISTRIBUTION OF SURGERY CONSULTATIONS BY TYPE OF CONSULTATION AND BY PERSON INITIATING CONSULTATION; FOR DOCTOR Z FOR THREE RECORDING PERIODS<sup>1</sup>

PERIOD	CONSULTATION, INITIATED BY <sup>2</sup>	TYPE OF CONSULTATION <sup>2</sup>														
		NEW		ACUTE RETURN		CHRONIC RETURN		NEW PREGNANCY		REPEAT PREGNANCY		OTHER		UNKNOWN		ALL
		No	%	No	%	No	%	No	%	No	%	No	%	No	%	(100%)
2	Patient	54	72	16	21	3	4	0	0	0	0	2	3	0	0	75
	Doctor	0	0	12	63	4	21	0	0	3	16	0	0	0	0	19
	Other	0		0		0		0		0		0		0		0
	Unknown	0		0		0		0		0		0		1		1
	All	54	57	28	29	7	7	0	0	3	3	2	2	1	1	95
3	Patient	51	66	22	29	2	3	0	0	0	0	2	3	0	0	77
	Doctor	0	0	37	82	3	7	2	4	3	7	0	0	0	0	45
	Other	2		4		0		0		0		1		0		7
	Unknown	0		0		0		0		0		0		0		0
	All	53	41	63	49	5	4	2	2	3	2	3	2	0	0	129
4	Patient	51	59	24	28	8	9	0	0	0	0	4	5	0	0	87
	Doctor	0	0	15	42	11	31	1	3	9	25	0	0	0	0	36
	Other	26	70	10	27	1	3	0	0	0	0	0	0	0	0	37
	Unknown	0		2		0		0		0		0		0		2
	All	77	48	51	31	20	12	1	1	9	6	4	2	0	0	162

1

For details of periods see notes below Table DLS 1A

2

For definitions see appendix 2

DISTRIBUTION BY AGE AND SEX OF HOME VISITS FOR ALL DOCTORS FOR THE FOUR RECORDING PERIODS<sup>1</sup>

AGE (YRS)	PERIOD 1 (DR. X ONLY)						PERIOD 2						PERIOD 3						PERIOD 4					
	Male		Female		All		Male		Female		All		Male		Female		All		Male		Female		All	
	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%
0 - 4	1		1		2	12	1		2	8	3	9	2	10	4	8	6	9	2	11	2	6	4	8
5 - 14	0		0		0	0	3		5	19	8	24	7	35	11	23	18	26	7	39	7	21	14	27
15 - 24	0		0		0	0	0		1	4	1	3	2	10	1	2	3	4	0	0	2	6	2	4
25 - 44	2		10		12	71	0		3	12	3	9	3	15	6	13	9	13	1	6	8	24	9	17
45 - 59	0		1		1	6	0		6	23	6	18	3	15	6	13	9	13	0	0	0	0	0	0
60 - 64	1		0		1	6	0		3	12	3	9	2	10	0	0	2	3	1	6	1	3	2	4
65 and over	0		0		0	0	3		6	23	9	26	0	0	20	42	20	29	7	39	14	41	21	40
Unknown	0		1		1	6	1		0	0	1	3	1	5	0	0	1	1	0	0	0	0	0	0
All (100%)	4		13		17		8		26		34		20		48		68		18		34		52	

1

Period 1 (before the health centre opened). As for period 1 in the case of the detailed surgery workload record keeping (see note below table DLS 1A). This covered a period equivalent to just over a typical week in September 1971: This was a pilot run undertaken by Doctor X only and as will be seen from the tables in this section was somewhat atypical in the character of the visits made in a number of respects.

Period 2 (before the health centre opened). Two weeks commencing May 1st 1972, note this was not the same period 2 as in the case of the detailed surgery work load record keeping.

Period 3 (after the health centre opened). Three weeks commencing November 5th 1972 (i.e. effectively the same period as that covered by period 3 of the detailed surgery work load record keeping.)

Period 4 (after the health centre opened). Two weeks commencing April 30th 1973 (the same period as that covered by period 4 of the detailed surgery workload record keeping).

Doctor Z recorded virtually no home visits in periods 2 and 3 (two in each period) but was covering for Doctor X during one week of period 4. As a result in that period Doctor X recorded relatively few home visits (8) and Doctor Z 21 home visits.

TABLE DLV 2

DISTRIBUTION BY THE TYPE OF VISIT FOR HOME VISITS OF ALL  
DOCTORS IN THE FOUR RECORDING PERIODS<sup>1</sup>

TYPE OF VISIT <sup>2</sup>	PERIOD 1 (DR. X ONLY)		PERIOD 2		PERIOD 3		PERIOD 4	
	No	%	No	%	No	%	No	%
	NEW	4	24	18	53	40	59	29
ACUTE RETURN	7	41	7	21	6	9	11	21
CHRONIC RETURN	0	0	6	18	22	32	12	23
NEW PREGNANCY	2	12	0	0	0	0	0	0
RETURN PREGNANCY	2	12	0	0	0	0	0	0
OTHER	1	6	0	0	0	0	0	0
UNKNOWN	1	6	3	9	0	0	0	0
ALL (100%)	17		34		68		52	

<sup>1</sup> For details of periods see notes below Table DLV 1

<sup>2</sup> For definitions of types of visit see Appendix 2.

TABLE DLV 3

DISTRIBUTION BY PERSON INITIATING VISIT OF HOME VISITS FOR  
ALL DOCTORS FOR THE FOUR RECORDING PERIODS<sup>1</sup>

VISIT INITIATED BY <sup>2</sup>	PERIOD 1 (DR.X ONLY)		PERIOD 2		PERIOD 3		PERIOD 4	
	No	%	No	%	No	%	No	%
PATIENT	6	35	27	79	47	69	19	37
DOCTOR	11	65	7	21	20	29	9	17
OTHER	0	0	0	0	0	0	24	46
UNKNOWN	0	0	0	0	1	1	0	0
ALL (100%)	17		34		68		52	

<sup>1</sup> For details of periods see notes below table DLV 1

<sup>2</sup> For definitions used see Appendix 2



TABLE DLV 4

THE NUMBERS (AND PERCENTAGES) OF HOME VISITS DURING THE COURSE OF WHICH THE INDICATED ITEMS OF SERVICE WERE PROVIDED, OR ARRANGED, FOR ALL DOCTORS FOR THE FOUR RECORDING PERIODS<sup>1</sup>

PERIOD	ITEM OF SERVICE PROVIDED OR ARRANGED <sup>2</sup>																												
	PRESCR- IPTION		CERTIFI- CATES		X-RAY		SPECI- MEN		OUT- PATIENT		GP. IN- PATIENT		OTHER INFATI- ENT		RETURN TO GP. SURGERY		RETURN TO GP. HOME		REFER TO NURSE SURGERY		REFER TO NURSE HOME		REFER TO MIDWIFE		REFER TO H.V.		ADVICE ONLY		TOTAL CONSUL- TATIONS (100%)
	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	
1 (Dr. X only)	11	65	3	18	0	0	3	18	1	6	0	0	0	0	11	65	0	0	2	12	0	0	0	0	0	0	1	6	
2	23	68	0	0	0	0	2	6	1	3	1	3	1	3	5	15	5	15	0	0	0	0	0	0	0	0	4	12	34
3	40	59	7	10	1	1	2	3	0	0	1	1	0	0	4	6	22	32	1	1	1	1	0	0	0	0	20	29	68
4	29	56	3	6	0	0	0	0	1	2	0	0	0	0	3	6	6	12	1	2	1	2	0	0	1	2	22	42	52

<sup>1</sup> For details of periods see notes below Table DLV 1

<sup>2</sup> For definitions used see appendix 2

TABLE DLV 5

THE DISTRIBUTION OF HOME VISITS BY TYPE OF VISIT AND BY PERSON INITIATING VISIT; FOR ALL DOCTORS, FOR THE FOUR RECORDING PERIODS<sup>1</sup>

PERIOD	VISIT INITIATED BY 2	TYPE OF VISIT <sup>2</sup>														
		NEW		ACUTE RETURN		CHRONIC RETURN		NEW PREGNANCY		REPEAT PREGNANCY		OTHER		UNKNOWN		ALL
		No	%	No	%	No	%	No	%	No	%	No	%	No	%	(100%)
1 (Dr. X only)	Patient	4		0		0		1		1		0		0		6
	Doctor	0		7		0		1		1		1		1		11
	Other	0		0		0		0		0		0		0		0
	Unknown	0		0		0		0		0		0		0		0
	All	4	24	7	41	0	0	2	12	2	12	1	6	1	6	17
2	Patient	18	67	3	11	3	11	0	0	0	0	0	0	3	11	27
	Doctor	0		4		3		0		0		0		0		7
	Other	0		0		0		0		0		0		0		0
	Unknown	0		0		0		0		0		0		0		0
	All	18	53	7	21	6	18	0	0	0	0	0	0	3	9	34
3	Patient	40	85	2	4	5	11	0	0	0	0	0	0	0	0	47
	Doctor	0	0	3	15	17	85	0	0	0	0	0	0	0	0	20
	Other	0		0		0		0		0		0		0		0
	Unknown	0		1		0		0		0		0		0		1
	All	40	59	6	9	22	32	0	0	0	0	0	0	0	0	68
4	Patient	10	53	7	37	2	11	0	0	0	0	0	0	0	0	19
	Doctor	0		0		9		0		0		0		0		9
	Other	19	79	4	17	1	4	0	0	0	0	0	0	0	0	24
	Unknown	0		0		0		0		0		0		0		0
	All	29	56	11	21	12	23	0	0	0	0	0	0	0	0	52

1 For details of periods see notes below Table DLV1

2 For definitions see appendix 2

TABLE JS1

JOURNEY TO SURGERY STUDY

AGE-SEX DISTRIBUTION OF ATTENDERS AT THE CARTERTON SURGERY OF THE PRACTICE IN FOUR PERIODS

AGE GROUP IN YEARS	BEFORE HEALTH CENTRE OPENED						AFTER HEALTH CENTRE OPENED																	
	PERIOD 1			PERIOD 2			PERIOD 3			PERIOD 4														
	MALE		FEMALE	TOTAL		MALE		FEMALE	TOTAL		MALE		FEMALE	TOTAL										
	No	%	No	%	No	%	No	%	No	%	No	%	No	%										
0-14	26	31	26	18	52	23	26	36	33	18	59	23	41	34	43	16	84	21	38	30	43	18	81	23
15-24	7	8	18	12	25	11	3	4	25	14	28	11	21	17	46	17	67	17	18	14	47	20	65	18
25-44	28	33	61	41	89	38	26	36	89	48	115	45	31	25	120	45	151	39	35	28	107	46	142	40
45-59	10	12	25	17	35	15	10	14	27	15	37	14	21	17	38	14	59	15	20	16	26	11	46	13
60-64	6	7	8	5	14	6	6	8	6	3	12	5	2	2	6	2	8	2	6	5	2	1	8	2
65 or over	7	8	6	4	13	6	-		2	1	2	1	6	5	12	4	18	5	7	6	8	3	15	4
unknown	-		3	2	3	1	1	1	2	1	4 <sup>1</sup>	2	-		3	1	3	1	1	1	1	-	2	1
TOTAL (100%)	84		147		231		72		184		257 <sup>1</sup>		122		268		390		125		234		359	

1

Includes 1 person whose sex was not recorded

PERIOD 1 - 9 days in Jan 1972 - before health centre opened  
 PERIOD 2 - 10 " " May " - " " " " "  
 PERIOD 3 - 10 " " Mar 1973 - after " " " "  
 PERIOD 4 - 9 " " May 1973 - " " " " "

TABLE JS2

Distribution of attenders by method of travel and origin of journey for the before and after periods of data collection

## BEFORE HEALTH CENTRE OPENED

Address from which patients travelled	PERIOD 1							PERIOD 2														
	Walk		Bus		Car		Cycle/motorcycle		Other		Total	Walk		Bus		Car		Cycle/motorcycle		Other		Total
	No	%	No	%	No	%	No	%	No	%	(100%)	No	%	No	%	No	%	No	%	No	%	(100%)
Carterton	139	74	1	1	43	23	4	2	1	1	188	154	71	1		49	22	3	1	6	3	218 <sup>5</sup>
Brice Norton	8	40	3	15	6	30	3	15	-		20	7	35	6	30	4	20	1	5			20 <sup>2</sup>
Witney/Smiths' Industries	-		2		2		-		1		5					1						1
Oxford	-		3		2						5					2						2
Swindon					1						1											-
Minster Lovell							1				1											-
Alvescot/Black Bourton					2				2		4					1				1		2
Burford/Bampton					2						2					1						1
Other/unknown	2		1		2						5	2	15	1	8	4	31					13 <sup>6</sup>
TOTAL	149	64	10	4	60	26	8	3	4	2	231	163	63	8	3	62	24	4	2	7	3	257 <sup>13</sup>

## AFTER HEALTH CENTRE OPENED

Address from which patients travelled	PERIOD 3							PERIOD 4														
	Walk		Bus		Car		Cycle/motorcycle		Other		Total	Walk		Bus		Car		Cycle/motorcycle		Other		Total
	No	%	No	%	No	%	No	%	No	%	(100%)	No	%	No	%	No	%	No	%	No	%	(100%)
Carterton	223	62	4	1	124	34	7	2	1		359	206	63	1		117	36	3	1			327
Brice Norton	1	5	5	26	10	53	1	5	2	10	19	2	8	11	42	13	50					26
Witney/Smiths' Industries	-		-		1						1	-		-		2						2
Oxford	-		1		3						4											-
Swindon	-		-		-						-											-
Minster Lovell	-		-		-						-											-
Alvescot/Black Bourton	-		-		1						1					1						1
Burford/Bampton	-		-		-						-			1								1
Other/unknown	1		2		2						6 <sup>1</sup>	1				1						2
TOTAL	225	58	12	3	141	36	8	2	3	1	390 <sup>1</sup>	209	58	13	4	134	37	3	1			359

A superscript <sup>x</sup> above a total denotes the fact that the total includes x people for whom method of travel is not known.

For details of periods see note below table JS1

Distribution of attenders by origin of journey and length of travel time to surgery for the before and after periods of data collection

## BEFORE HEALTH CENTRE OPENED

Address from which patient travelled	PERIOD 1										PERIOD 2														
	0-5mins		6-10mins		11-15mins		16-20mins		over 20mins		unknown	Total	0-5mins		6-10mins		11-15mins		16-20mins		over 20mins		unknown	Total	
	No	%	No	%	No	%	No	%	No	%	No	%	100%	No	%	No	%	No	%	No	%	No	%	No	%
Carterton	61	32	60	32	28	15	35	19	4	2	-	188	83	38	88	40	34	16	5	2	4	2	4	2	218
Erize Norton	5	25	2	10	3	15	3	15	7	35	-	20	6	30	2	10	6	30	3	15	1	5	2	10	20
Witney/Smiths' Industries	-	-	-	-	-	-	3	-	2	-	-	5	-	-	-	-	-	-	1	-	-	-	-	-	1
Oxford	-	-	-	-	-	-	-	-	5	-	-	5	1	-	-	-	-	-	-	-	1	-	-	-	2
Swindon	-	-	-	-	-	-	-	-	1	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-
Minster Lovell	-	-	-	-	1	-	-	-	-	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-
Alvescot/Black Bourton	2	-	-	-	-	-	-	-	2	-	-	4	-	-	-	-	2	-	-	-	-	-	-	-	2
Burford/Sampton	-	-	1	-	1	-	-	-	-	-	-	2	-	-	-	-	1	-	-	-	-	-	-	-	1
Other/unknown	1	-	1	-	-	-	2	-	1	-	-	5	2	15	2	15	1	8	1	8	1	8	6	46	13
TOTAL	69	30	64	28	33	14	43	19	22	9	-	231	92	36	92	36	44	17	10	4	7	3	12	5	257

## AFTER HEALTH CENTRE OPENED

Address from which patient travelled	PERIOD 3										PERIOD 4														
	0-5mins		6-10mins		11-15mins		16-20mins		over 20mins		unknown	Total	0-5mins		6-10mins		11-15mins		16-20mins		over 20mins		unknown	Total	
	No	%	No	%	No	%	No	%	No	%	No	%	100%	No	%	No	%	No	%	No	%	No	%	No	%
Carterton	156	43	91	25	64	18	40	11	8	2	-	359	163	50	87	27	64	20	13	4	-	-	-	-	327
Erize Norton	3	16	10	53	5	26	1	5	-	-	-	19	5	19	10	38	8	31	3	11	-	-	-	-	26
Witney/Smiths' Industries	-	-	-	-	1	-	-	-	-	-	-	1	-	-	-	-	2	-	-	-	-	-	-	-	2
Oxford	-	-	-	-	-	-	-	-	4	-	-	4	-	-	-	-	-	-	-	-	-	-	-	-	-
Swindon	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Minster Lovell	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Alvescot/Black Bourton	-	-	1	-	-	-	-	-	-	-	-	1	-	-	-	1	-	-	-	-	-	-	-	-	1
Burford/Sampton	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	1
Other/unknown	-	-	-	-	1	-	2	-	-	-	3	6	-	-	-	-	-	-	-	-	-	2	-	-	2
TOTAL	159	41	102	26	71	18	43	11	12	3	3	390	168	47	97	27	75	21	17	5	-	2	1	-	359

For details of periods see note below Table JS 1

TABLE JS4

Distribution of attenders by age and by length of travel time to surgery for the before and after periods of data collection

## BEFORE HEALTH CENTRE OPENED

Age group in years	PERIOD 1								PERIOD 2																
	0-5mins		6-10mins		11-15mins		16-20mins		over 20mins		unknown	total	0-5mins		6-10mins		11-15mins		16-20mins		over 20mins		unknown	total	
	No	%	No	%	No	%	No	%	No	%	No	%	(100%)	No	%	No	%	No	%	No	%	No	%	No	%
0 - 14	13	25	13	25	6	11	14	27	6	11	-	52	14	24	24	41	16	27	3	5	2	3	-	59	
15 - 24	4	16	12	48	2	8	1	4	6	24	-	25	9	32	11	39	4	14	-	1	4	3	11	28	
25 - 44	33	37	23	26	12	13	17	19	4	4	-	89	43	37	45	39	16	14	3	3	3	3	5	4	115
45 - 59	12	34	7	20	9	26	4	11	3	9	-	35	16	43	8	22	7	19	2	5	1	3	3	8	37
60 - 64	4	29	5	36	2	14	1	7	2	14	-	14	7	58	3	25	1	8	1	8	-	-	-	12	
65 and over	2	15	2	15	2	15	6	46	1	8	-	13	-	-	1	-	-	-	1	-	-	-	-	2	
TOTAL	69 <sup>1</sup>	30	64 <sup>2</sup>	28	33	14	43	19	22	9	-	231 <sup>3</sup>	92 <sup>3</sup>	36	92	36	44	17	10	4	7	3	12 <sup>1</sup>	5	257 <sup>4</sup>

## AFTER HEALTH CENTRE OPENED

Age group in years	PERIOD 3								PERIOD 4																
	0-5mins		6-10mins		11-15mins		16-20mins		over 20mins		unknown	total	0-5mins		6-10mins		11-15mins		16-20mins		over 20mins		unknown	total	
	No	%	No	%	No	%	No	%	No	%	No	%	(100%)	No	%	No	%	No	%	No	%	No	%	No	%
0 - 14	25	30	32	38	19	23	5	6	3	4	-	84	32	40	25	31	23	28	1	1	-	-	-	81	
15 - 24	26	39	12	18	12	18	15	22	1	1	1	67	28	43	15	23	18	28	4	6	-	-	-	65	
25 - 44	67	44	42	28	23	15	12	8	6	4	1	151	73	51	43	30	17	12	9	6	-	-	-	142	
45 - 59	28	47	11	19	11	19	7	12	1	2	1	59	26	56	11	24	8	17	1	2	-	-	-	46	
60 - 64	5	-	-	-	3	-	-	-	-	-	-	8	5	-	-	2	-	-	1	-	-	-	-	8	
65 and over	6	33	5	28	2	11	4	22	1	6	-	18	4	27	3	20	7	47	1	7	-	-	-	15	
TOTAL	159 <sup>2</sup>	41	102	26	71 <sup>1</sup>	18	43	11	12	3	3	390 <sup>3</sup>	168	47	97	27	75	21	17	5	-	-	2 <sup>2</sup>	359 <sup>2</sup>	

A superscript <sup>x</sup> above a total denotes that the total contains x people whose age was unknown

For details of periods see note below Table JS 1

TABLE JS5

Distribution of attenders by age and by method of travel to the surgery for the before and after periods of data collection

## BEFORE HEALTH CENTRE OPENED

AGE GROUP IN YEARS	PERIOD 1 METHOD OF TRAVEL TO SURGERY										PERIOD 2 METHOD OF TRAVEL TO SURGERY											
	Walk		Bus		Car		Cycle/ motorcycle		Other		Total	Walk		Bus		Car		Cycle/ motorcycle		Other		Total
	No	%	No	%	No	%	No	%	No	%	(100%)	No	%	No	%	No	%	No	%	No	%	(100%)
0 - 14	42	81	1	2	6	11	1	2	2	4	52	45	76	3	5	8	14	-	-	2	3	59 <sup>1</sup>
15 - 24	14	56	2	8	7	28	2	8	-	-	25	19	68	-	-	6	21	-	-	-	-	28 <sup>3</sup>
25 - 44	50	56	3	3	31	35	3	3	2	2	89	70	61	2	2	31	27	3	3	4	3	115 <sup>5</sup>
45 - 59	20	57	4	11	11	31	-	-	-	-	35	16	43	3	8	14	38	1	3	-	-	37 <sup>3</sup>
60 - 64	10	71	-	-	3	21	1	7	-	-	14	10	83	-	-	2	17	-	-	-	-	12
65 and over	11	85	-	-	1	8	1	8	-	-	13	2	-	-	-	-	-	-	-	-	-	2
TOTAL	149 <sup>2</sup>	65	10	4	60 <sup>1</sup>	26	8	3	4	2	231	163 <sup>1</sup>	63	8	3	62 <sup>1</sup>	24	4	2	7 <sup>1</sup>	3	257

## AFTER HEALTH CENTRE OPENED

AGE GROUP IN YEARS	PERIOD 3 METHOD OF TRAVEL TO SURGERY										PERIOD 4 METHOD OF TRAVEL TO SURGERY											
	Walk		Bus		Car		Cycle/ motorcycle		Other		Total	Walk		Bus		Car		Cycle/ motorcycle		Other		Total
	No	%	No	%	No	%	No	%	No	%	(100%)	No	%	No	%	No	%	No	%	No	%	(100%)
0 - 14	56	67	3	4	23	27	-	-	2	2	84	54	67	4	5	23	28	-	-	-	-	81
15 - 24	38	57	4	6	19	28	5	8	-	-	67 <sup>1</sup>	38	58	2	3	24	37	1	2	-	-	65
25 - 44	78	52	4	3	65	43	3	2	1	1	151	72	51	5	4	63	44	2	1	-	-	142
45 - 59	32	54	-	-	27	46	-	-	-	-	59	28	61	-	-	18	39	-	-	-	-	46
60 - 64	6	-	-	-	2	-	-	-	-	-	8	5	-	-	3	-	-	-	-	-	-	8
65 and over	14	78	1	6	3	17	-	-	-	-	18	11	73	2	13	2	13	-	-	-	-	15
TOTAL	225 <sup>1</sup>	58	12	3	141 <sup>2</sup>	36	8	2	3	1	390	209 <sup>1</sup>	58	13	4	134 <sup>1</sup>	37	3	1	-	-	359

A superscript <sup>x</sup> above a total for any age group denotes that the total includes x persons for whom method of travel was not recorded

A superscript <sup>x</sup> above a total for any method of travel denotes that the total includes x persons whose age was not known

(The grand total for any period will accordingly include a number of people for whom either age and/or method of travel was not known)

For details of periods see notes below Table JS1

TABLE JS6

DISTRIBUTION OF ATTENDERS BY SEX AND BY LENGTH OF TRAVEL TIME TO SURGERY FOR THE  
BEFORE AND AFTER PERIODS OF DATA COLLECTION

TIME PATIENT TRAVELLED TO SURGERY	BEFORE HEALTH CENTRE OPENED						AFTER HEALTH CENTRE OPENED																	
	PERIOD 1			PERIOD 2			PERIOD 3			PERIOD 4														
	Male		Female	Total		Male		Female	Total		Male		Female	Total										
	No	%	No	%	No	%	No	%	No	%	No	%	No	%										
0 - 5 mins	29	34	40	27	69	30	39	54	52	28	92 <sup>1</sup>	36	72	59	87	32	159	41	75	60	93	40	168	47
6 - 10 mins	28	33	36	24	64	28	16	22	76	41	92	36	22	18	80	30	102	26	26	21	71	30	97	27
11 - 15 mins	5	6	28	19	33	14	10	14	34	18	44	17	14	11	57	21	71	18	18	14	57	24	75	21
16 - 20 mins	18	21	25	17	43	19	3	4	7	4	10	4	9	7	34	13	43	11	5	4	12	5	17	5
over 20 mins	4	5	18	12	22	9	2	3	5	3	7	3	5	4	7	3	12	3	-	-	-	-	-	-
unknown	-	-	-	-	-	-	2	3	10	5	12	5	-	-	3	1	3	1	1	-	1	-	2	1
TOTAL (100%)	84		147		231		72		184		257 <sup>1</sup>		122		268		390		125		234		359	

<sup>1</sup> Includes 1 person whose sex was not recorded

For details of periods seen note below Table JS1



TABLE JS7

DISTRIBUTION OF ATTENDERS BY SEX AND BY METHOD OF TRAVEL TO SURGERY FOR THE  
BEFORE AND AFTER PERIODS OF DATA COLLECTION

TRAVEL TO SURGERY	BEFORE HEALTH CENTRE OPENED						AFTER HEALTH CENTRE OPENED																	
	PERIOD 1			PERIOD 2			PERIOD 3			PERIOD 4														
	Male		Female		Total		Male		Female		Total		Male		Female		Total							
	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%						
Walk	42	50	107	73	149	64	33	46	130	71	163	63	48	39	177	66	225	58	53	42	156	67	209	58
Bus	3	4	7	5	10	4	3	4	5	3	8	3	5	4	7	3	12	3	2	2	11	5	13	4
Car	32	38	28	19	60	26	31	43	31	17	62	24	63	52	78	29	141	36	69	55	65	28	134	37
Cycle/motorcycle	6	7	2	1	8	3	1	1	3	2	4	2	5	4	3	1	8	2	1	1	2	1	3	1
Other	1	1	3	2	4	2	2	3	4	2	7 <sup>1</sup>	3	1	1	2	1	3	1	-	-	-	-	-	-
TOTAL (100%)	84		147		231		72 <sup>2</sup>		184 <sup>11</sup>		257 <sup>13</sup>		122		268 <sup>1</sup>		390 <sup>1</sup>		125		234		359	

A superscript x above a total in the last row of the table denotes that the total includes x persons whose method of travel was unknown.

(There was one person in period 2 whose sex was not recorded and the superscript<sup>1</sup> against the total in the other class for the period denotes this fact.)

For details of periods see notes below Table JS1

TABLE JS8

DISTRIBUTION OF ATTENDERS BY SEX AND BY THE TYPE OF ORIGIN OF JOURNEY FOR THE  
BEFORE AND AFTER PERIODS OF DATA COLLECTION

TYPE OF ORIGIN OF JOURNEY	BEFORE HEALTH CENTRE OPENED						AFTER HEALTH CENTRE OPENED																	
	PERIOD 1			PERIOD 2			PERIOD 3			PERIOD 4														
	Male		Female	Total		Male		Female	Total		Male		Female	Total										
	No	%	No	%	No	%	No	%	No	%	No	%	No	%										
Home	68	81	136	92	204	88	65	90	168	91	234 <sup>1</sup>	91	113	93	252	94	365	94	121	97	228	97	349	97
Work	14	17	9	6	23	10	6	8	10	5	16	6	6	5	13	5	19	5	2	2	3	1	5	1
School	2	2	1	1	3	1	-	-	-	-	-	-	3	2	3	1	6	1	2	2	-	-	2	1
Other	-	-	1	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3	-	3	1
TOTAL (100%)	84		147		231		72 <sup>1</sup>		184 <sup>6</sup>		257 <sup>7</sup>		122		268		390		125		234		359	

The superscript x above a total in the last row of the table denotes that the total includes x persons for whom type of origin of journey was unknown.

There was also one person in Period 2 whose sex was not recorded and the superscript <sup>1</sup> against the 'home' total denotes this.

For details of periods see notes below Table JS1

TABLE JS9

DISTRIBUTION OF ATTENDERS BY SEX AND BY ORIGIN OF JOURNEY FOR THE  
BEFORE AND AFTER PERIODS OF DATA COLLECTION

ADDRESS FROM WHICH PATIENTS TRAVELLED	BEFORE HEALTH CENTRE OPENED												AFTER HEALTH CENTRE OPENED											
	PERIOD 1						PERIOD 2						PERIOD 3						PERIOD 4					
	Male		Female		Total		Male		Female		Total		Male		Female		Total		Male		Female		Total	
	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%
Carterton	64	76	124	84	188	81	60	83	157	85	218 <sup>1</sup>	85	110	90	249	93	359	92	113	90	214	91	327	91
Brize Norton	6	7	14	9	20	9	9	13	11	6	20	8	7	6	12	4	19	5	8	6	18	8	26	7
Witney/Smiths' Industries	3	4	2	1	5	2	-		1	1	1		1	1	-		1		1	1	1		2	-
Oxford	2	2	3	2	5	2	-		2	1	2	1	1	1	3	1	4	1	-		-		-	
Swindon	1	1	-		1		-		-		-		-		-		-		-		-		-	
Minster Lovell	1	1	-		1		-		-		-		-		-		-		-		-		-	
Alvescot/ Black Bourton	2	2	2	1	4	2	-		2	1	2	1	-		1		1		1	1	-		1	
Burford/Bampton	1	1	1	1	2	1	-		1	1	1		-		-		-		1	1	-		1	
Other/Unknown	4	5	1	1	5	2	3	4	10	5	13	5	3	2	3	1	6	2	1	1	1	1	2	1
TOTAL (100%)	84		147		231		72		184		257 <sup>1</sup>		122		268		390		125		234		359	

<sup>1</sup> Denotes that sex of one person was not recorded

For details of Periods see note below Table JS1

TABLE JS 10

JOURNEY TO SURGERY STUDY

DISTRIBUTION OF ATTENDERS BY SEX AND BY TIME OF SURGERY SESSION FOR THE BEFORE AND AFTER PERIODS OF DATA COLLECTION

TIME OF SURGERY SESSION START	BEFORE HEALTH CENTRE OPENED						AFTER HEALTH CENTRE OPENED																	
	PERIOD 1			PERIOD 2			PERIOD 3			PERIOD 4														
	Male		Female	Total		Male		Female	Total		Male		Female	Total										
No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%									
Up to noon	49	58	86	58	135	58	37	51	116	63	154 <sup>1</sup>	60	75	61	131	49	206	53	73	58	139	59	212	59
12 noon up to 4.30 p.m.	8	9	21	14	29	13	4	6	13	7	17	7	16	13	80	30	96	25	21	17	67	29	88	24
4.30 p.m. and onwards	27	32	40	27	67	29	31	43	55	30	86	33	31	25	57	21	88	23	31	25	28	12	59	16
TOTAL (100%)	84		147		231		72		184		257 <sup>1</sup>		122		268		390		125		234		359	

<sup>1</sup> Total includes one person whose sex was not recorded.

For details of periods see note below Table JS1.

TABLE P 1

RESPONSE TO POSTAL SURVEYS OF PATIENTS

TYPE OF RESPONSE	FIRST SAMPLE				FRESH SAMPLE	
	Before Survey		After Survey		After Survey	
	No.	%	No.	%	No.	%
Completed Questionnaires	341	68	226	47	252	60
Post Office Returns	72	14	123	25	53	13
Reported to have moved away	8	2	13	3	5	1
Died	3	1	2	-	1	-
Other returns	22 <sup>1</sup>	4	11 <sup>2</sup>	2	16 <sup>3</sup>	4
Not returned at all	56	11	109	23	91	22
Total	502	100%	484	100%	418	100%

- 1 Includes 13 cases where questionnaire was completed by spouse of person approached - these are treated as non-respondents.
- 2 Includes 2 cases where questionnaire was completed by spouse of person approached - these are treated as non-respondents.
- 3 Includes 3 cases where questionnaire was completed by spouse of person approached - these are treated as non-respondents.

TABLE P2  
'BEFORE' POSTAL SURVEY  
RESPONDENTS AND TOTAL SAMPLE BY AGE<sup>1</sup> AND SEX

AGE GROUP(YEARS)	SEX	RESPONDENTS	TOTAL SAMPLE
18 - 24	Male	12 (9)	22 (11)
	Female	27 (13)	40 (13)
25 - 44	Male	57 (45)	100 (50)
	Female	116 (54)	165 (54)
45 - 59	Male	26 (21)	43 (22)
	Female	36 (17)	51 (17)
60 - 64	Male	9 (7)	10 ( 5)
	Female	14 (6)	18 ( 6)
65+	Male	17 (13)	17 ( 9)
	Female	16 ( 7)	21 ( 7)
Unknown	Male	5 ( 4)	7 ( 3)
	Female	6 ( 3)	8 ( 3)
Total	Male	126 (100)	199 (100)
	Female	215 (100)	303 (100)

1 At the time of the 'before' survey

Figures in brackets are percentages of corresponding totals for male and female respondents and males and females in the total sample.

TABLE P3

'AFTER' POSTAL SURVEY: RESPONDENTS FROM FIRST SAMPLE

(I.E. Those approached a second time) AND TOTAL OF THOSE APPROACHED

A SECOND TIME BY AGE<sup>1</sup> AND SEX

AGE GROUP(YEARS)	SEX	RESPONDENTS	THOSE APPROACHED A SECOND TIME
18 - 24	Male	6 (7)	16 (8)
	Female	17 (12)	32 (11)
25 - 44	Male	31 (37)	98 (52)
	Female	69 (49)	162 (55)
45 - 59	Male	24 (29)	41 (22)
	Female	28 (20)	53 (18)
60 - 64	Male	8 (9)	12 (6)
	Female	9 (6)	15 (5)
65+	Male	14 (17)	17 (9)
	Female	13 (9)	24 (8)
Unknown	Male	1 (1)	6 (3)
	Female	6 (4)	8 (3)
Total	Male	84 (100)	190 (100)
	Female	142 (100)	294 (100)

1 At the time of the 'after' survey.

Figures in brackets are percentages of corresponding totals for male and female respondents and males and females among those approached a second time.

TABLE P4

'AFTER' POSTAL SURVEY: RESPONDENTS FROM FRESH SAMPLE  
(i.e. those approached for first time in 'after' survey)  
AND TOTAL FRESH SAMPLE BY AGE<sup>1</sup> AND SEX

AGE GROUP(YEARS)	SEX	RESPONDENTS		TOTAL FRESH SAMPLE	
18 - 24	Male	9	(8)	21	(11)
	Female	26	(18)	40	(17)
25 - 44	Male	51	(48)	93	(50)
	Female	73	(50)	124	(53)
45 - 59	Male	21	(20)	36	(19)
	Female	27	(18)	40	(17)
60 - 64	Male	11	(10)	13	(7)
	Female	4	(3)	5	(2)
65+	Male	13	(12)	18	(10)
	Female	12	(8)	16	(7)
Unknown	Male	1	(1)	4	(2)
	Female	4	(3)	8	(3)
Total	Male	106	(100)	185	(100)
	Female	146	(100)	233	(100)

1 At the time of the 'after survey

Figures in brackets are percentages of corresponding totals for male and female respondents and males and females in the total second sample.

Note the sex of one respondent was not known.



TABLE P5

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER  
SURVEYS ACCORDING TO ADDRESS, BY AGE AND SEX

MALE RESPONDENTS

<u>AGE</u> <u>(YEARS)</u>	<u>SURVEY</u>	<u>A D D R E S S</u>							
		<u>CARTERTON</u>		<u>BRIZE</u> <u>NORTON</u>		<u>OTHER</u>		<u>ALL</u>	
		<u>No.</u>	<u>%</u>	<u>No.</u>	<u>%</u>	<u>No.</u>	<u>%</u>	<u>(100%)</u>	
18 - 24	Before	10	-	2	-	-	-	12	
	After - survivors	3	-	3	-	-	-	6	
	After - fresh sample	8	-	-	-	1	-	9	
25 - 44	Before	54	95	3	5	-	-	57	
	After - survivors	29	94	2	6	-	-	31	
	After - fresh sample	51	100	-	-	-	-	51	
45 - 59	Before	24	92	1	4	1	4	26	
	After - survivors	22	92	1	4	1	4	24	
	After - fresh sample	21	100	-	-	-	-	21	
60 - 64	Before	8	-	1	-	-	-	9	
	After - survivors	7	-	1	-	-	-	8	
	After - fresh sample	11	-	-	-	-	-	11	
65+	Before	17	-	-	-	-	-	17	
	After - survivors	14	-	-	-	-	-	14	
	After - fresh sample	13	-	-	-	-	-	13	
Not known	Before	5	-	-	-	-	-	5	
	After - survivors	1	-	-	-	-	-	1	
	After - fresh sample	1	-	-	-	-	-	1	
All	Before	118	94	7	6	1	1	126	
	After - survivors	76	90	7	8	1	1	84	
	After - fresh sample	105	99	-	-	1	1	106	

FEMALE RESPONDENTS

<u>AGE</u> <u>(YEARS)</u>	<u>SURVEY</u>	<u>A D D R E S S</u>						
		<u>CARTERTON</u>		<u>BRIZE</u> <u>NORTON</u>		<u>OTHER</u>		<u>ALL</u>
		<u>No.</u>	<u>%</u>	<u>No.</u>	<u>%</u>	<u>No.</u>	<u>%</u>	<u>(100%)</u>
18 - 24	Before	25	93	2	7	-	-	27
	After - survivors	16	94	1	6	-	-	17
	After - fresh sample	26	100	-	-	-	-	26
25 - 44	Before	113	97	3	3	-	-	116
	After - survivors	68	99	1	1	-	-	69
	After - fresh sample	65	89	7	10	1	1	73
45 - 59	Before	34	94	1	3	1	3	36
	After - survivors	26	93	1	4	1	4	28
	After - fresh sample	24	89	2	7	1	4	27
60 - 64	Before	14	-	-	-	-	-	14
	After - survivors	9	-	-	-	-	-	9
	After - fresh sample	3	-	-	-	1	-	4
65+	Before	14	87	2	13	-	-	16
	After - survivors	11	-	2	-	-	-	13
	After - fresh sample	12	-	-	-	-	-	12
Not known	Before	5	-	1	-	-	-	6
	After-survivors	5	-	1	-	-	-	6
	After - fresh sample	4	-	-	-	-	-	4
All	Before	205	95	9	4	1	1	215
	After - survivors	135	95	6	4	1	1	142
	After - fresh sample	134	92	9	6	3	2	146

TABLE P6

'BEFORE' SURVEY: DISTRIBUTION OF RESPONDENTS WHO STATED THAT (PRIOR TO RECEIVING THE QUESTIONNAIRE ON THIS SURVEY) THEY KNEW THEIR DOCTORS WERE MOVING INTO A HEALTH CENTRE 'SOON': BY SOURCE OF THIS INFORMATION, BY NUMBER OF VISITS TO SURGERY IN PREVIOUS YEAR (TO SEE DOCTOR OR TAKE SOMEONE ELSE).

SOURCE OF KNOWLEDGE	NUMBER OF VISITS TO SURGERY IN PREVIOUS YEAR									
	NONE		1 - 4		5 - 9		10 OR MORE		TOTAL	
	No.	%	No.	%	No.	%	No.	%	No.	%
Newspaper	15	24	23	18	17	21	13	19	69 <sup>1</sup>	20
Other patients	8	13	20	16	19	23	14	21	61	18
Saw centre being built	7	11	17	13	9	11	10	15	43	13
Village talk	6	10	4	3	2	2	3	4	15	4
Surgery receptionist/doctor health visitor etc.	1	2	12	10	16	20	11	16	40	12
Other sources	3	5	6	5	3	4	3	4	15	4
More than one source	-		4	3	2	2	1	1	7	2
Not stated	2	3	2	2	1	1	1	1	8 <sup>2</sup>	2
All who knew of H.C.	42	68	88	70	69	85	56	84	258	75
Those who did not know	20	32	38	30	12	15	11	16	83 <sup>2</sup>	24
TOTAL	62	100	126	100	81	100	67	100	341	100

Percentages in each column are based on the total at the foot of the column

<sup>1</sup> includes 1 respondent for whom number of attendances at surgery in previous year is not known.

<sup>2</sup> includes 2 respondents for whom number of attendances at surgery in previous year is not known.

TABLE P7a

'BEFORE' SURVEY: DISTRIBUTION OF RESPONDENTS ACCORDING TO  
WHERE THEY PREFERRED TO SEE THEIR GENERAL PRACTITIONER BY  
AGE AND SEX

AGE GROUP (YEARS)		PLACE PREFERRED								Total (100%)
		Present Surgery		A Health Centre		Don't mind		Not Answered		
		No.	%	No.	%	No.	%	No.	%	
18 - 24	Male	2		2		7		1		12
	Female	1	4	7	26	18	67	1	4	27
	Both	3	8	9	23	25	64	2	5	39
25 - 44	Male	3	5	28	49	25	44	1	2	57
	Female	13	11	36	31	66	57	1	1	116
	Both	16	9	64	37	91	53	2	1	173
45 - 59	Male	4	15	14	54	8	31	-		26
	Female	4	11	11	31	19	53	2	6	36
	Both	8	13	25	40	27	43	2	3	62
60 - 64	Male	-		4		5		-		9
	Female	2		4		6		2		14
	Both	2	9	8	35	11	48	2	9	23
65+	Male	1	6	4	23	12	71	-		17
	Female	-		7	44	5	31	4	25	16
	Both	1	3	11	33	17	52	4	12	33
Not known	Male	-		1		3		1		5
	Female	1		3		1		1		6
	Both	1		4		4		2		11
All Ages	Male	10	8	53	42	60	48	3	2	126
	Female	21	10	68	32	115	53	11	5	215
	Both	31	9	121	35	175	51	14	4	341

TABLE P7b

'AFTER' SURVEY: SURVIVORS: DISTRIBUTION OF RESPONDENTS  
 ACCORDING TO WHERE THEY PREFERRED TO SEE THEIR GENERAL  
 PRACTITIONER BY AGE AND SEX

AGE GROUP (YEARS)		PLACE PREFERRED								
		Previous Surgery		Carterton Health Centre		Don't mind		Not answered		Total (100%)
		No.	%	No.	%	No.	%	No.	%	
18 - 24	Male	2		2		2		-		6
	Female	-		11	65	6	35	-		17
	Both	2	9	13	56	8	35	-		23
25 - 44	Male	-		22	71	9	29	-		31
	Female	1	1	54	78	14	20	-		69
	Both	1	1	76	76	23	23	-		100
45 - 59	Male	1	4	15	62	8	33	-		24
	Female	-		25	89	3	11	-		28
	Both	1	2	40	77	11	21	-		52
60 - 64	Male	-		7		1		-		8
	Female	-		6		3		-		9
	Both	-		13	76	4	23	-		17
65+	Male	-		13		1		-		14
	Female	-		12		1		-		13
	Both	-		25	93	2	7	-		27
Not known	Male	-		1		-		-		1
	Female	-		4		1		1		6
	Both	-		5		1		1		7
All Ages	Male	3	4	60	71	21	25	-		84
	Female	1	1	112	79	28	20	1	1	142
	Both	4	2	172	76	49	22	1	-	226

TABLE P7c

'AFTER' SURVEY: FRESH SAMPLE: DISTRIBUTION OF RESPONDENTS  
ACCORDING TO WHERE THEY PREFERRED TO SEE THEIR GENERAL  
PRACTITIONER BY AGE AND SEX

AGE GROUP (YEARS)		PLACE PREFERRED								
		Previous Surgery		Carterton Health Centre		Don't mind		Not answered		Total (100%)
		No.	%	No.	%	No.	%	No.	%	
18 - 24	Male	1		2		6		-		9
	Female	-		22	85	4	15	-		26
	Both	1	3	24	69	10	29			35
25 - 44	Male	-		38	74	10	20	3	6	51
	Female	-		54	74	17	23	2	3	73
	Both	-		92	74	27	22	5	4	124
45 - 59	Male	-		18	86	3	14	-		21
	Female	-		21	78	4	15	2	7	27
	Both	-		39	81	7	15	2	4	48
60 - 64	Male	1		3		2		-		11
	Female	1		3		-		-		4
	Both	2	13	11	73	2	13	-		15
65+	Male	-		10		2		1		13
	Female	-		3		1		2		12
	Both	-		19	76	3	12	3	12	25
Not known	Male	-		1		-		-		1
	Female	-		2		2		-		4
	Both	-		3		2		-		5
All Ages	Male	2	2	77	73	23	22	4	4	106
	Female	1	1	111	76	28	19	6	4	146
	Both	3	1	188	75	51	20	10	4	252

Note the sex of one respondent was not known

TABLE P8a

'BEFORE' SURVEY: DISTRIBUTION OF RESPONDENTS ACCORDING TO WHERE THEY PREFERRED TO SEE THEIR GENERAL PRACTITIONER, BY NUMBER OF VISITS TO SURGERY IN PREVIOUS YEAR (TO SEE DOCTOR OR TAKE SOMEONE ELSE)

NUMBER OF VISITS	PLACE PREFERRED								TOTAL (100%)
	Present Surgery		A Health Centre		Don' mind		Not Answered		
	No.	%	No.	%	No.	%	No.	%	
None	5	8	21	34	29	47	7	11	62
1 - 4	12	10	48	38	62	49	4	3	126
5 - 9	7	9	26	32	48	59	-	-	81
10 or more	7	10	24	36	36	54	-	-	67
Not answered	-	-	2	-	-	-	3	-	5
ALL	31	9	121	35	175	51	14	4	341

TABLE F8b

'AFTER' SURVEY; SURVIVORS: DISTRIBUTION OF RESPONDENTS  
 ACCORDING TO WHERE THEY PREFERRED TO SEE THEIR GENERAL  
 PRACTITIONERS, BY NUMBER OF VISITS TO SURGERY IN PREVIOUS  
 YEAR (TO SEE DOCTOR OR TAKE SOMEONE ELSE)

NUMBER OF VISITS	PLACE PREFERRED								TOTAL (100%)
	Previous Surgery		Carterton Health Centre		Don't mind		Not Answered		
	No.	%	No.	%	No.	%	No.	%	
NONE	1	3	24	63	12	32	1	3	38
1 - 4	2	2	75	76	22	22	-	-	99
5 - 9	-	-	40	83	8	17	-	-	48
10 or more	1	3	30	79	7	18	-	-	38
Not answered	-	-	2	-	-	-	-	-	2
ALL	4	2	172 <sup>1</sup>	76	49	22	1	-	226

1

includes 1 respondent who stated that she was housebound and therefore did not attend surgery



TABLE P8c

'AFTER' SURVEY; FRESH SAMPLE: DISTRIBUTION OF RESPONDENTS  
 ACCORDING TO WHERE THEY PREFERRED TO SEE THEIR GENERAL PRACTITIONER,  
 BY NUMBER OF VISITS TO SURGERY IN PREVIOUS YEAR (TO  
 SEE DOCTOR OR TAKE SOMEONE ELSE)

NUMBER OF VISITS	PLACE PREFERRED								TOTAL (100%)
	Previous Surgery		Carterton Health Centre		Don't mind		Not Answered		
	No.	%	No.	%	No.	%	No.	%	
NONE	-		14	50	10	36	4	14	28
1 - 4	1	1	99	82	18	15	3	2	121
5 - 9	1	1	49	74	15	23	1	1	66
10 or more	1	3	27	75	8	22	-		36
Housebound	-		-		-		2		2
ALL	3	1	189	75	51	20	10	4	253

TABLE P9

'BEFORE' SURVEY: DISTRIBUTION OF RESPONDENTS ACCORDING TO  
WHERE THEY PREFERRED TO SEE THEIR GENERAL PRACTITIONER BY  
SOURCE OF KNOWLEDGE (IF ANY) THAT HEALTH CENTRE WAS TO OPEN  
'SOON'

	P L A C E P R E F E R R E D								TOTAL (100%)
	Present Surgery		A Health Centre		Don't mind		Not Answered		
	No.	%	No.	%	No.	%	No.	%	
Newspaper	3	4	33	48	29	42	4	6	69
Other patients	2	3	21	34	37	61	1	2	61
Saw centre being built	4	9	22	51	17	40	-	-	43
Village talk	1	7	4	27	10	67	-	-	15
Surgery Receptionist/ doctors, health visitor etc.	4	10	16	40	20	50	-	-	40
Other sources	1	7	5	33	9	60	-	-	15
More than one source	2		3		2		-	-	7
Not stated	2		-		3		3		8
All who knew of H.C.	19	7	104	40	127	49	8	3	258
Those who did not know	12	14	17	21	48	58	6	7	83
Total	31	9	121	35	175	51	14	4	341

TABLE P10

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS  
ACCORDING TO WHERE THEY PREFERRED TO SEE THEIR GENERAL PRACTITIONER BY WHETHER OR NOT THEY CONSIDERED EXISTING WAITING ROOM SATISFACTORY

EXISTING WAITING ROOM SATISFACTORY	SURVEY	PLACE PREFERRED								TOTAL (100%)
		<sup>1</sup> Present/ Previous Surgery		<sup>2</sup> A Health Centre/ Carterton Health Centre		Don't mind		No Answer		
		No.	%	No.	%	No.	%	No.	%	
YES	Before	29	15	50	25	115	58	4	2	199
	After - survivors	2	1	167	78	44	21	-	-	213
	After - fresh sample	1	-	181	79	45	19	5	2	232
NO	Before	2	2	68	53	54	42	4	3	128
	After - Survivors	1	-	3	-	1	-	-	-	5
	After - fresh sample	1	-	3	-	-	-	1	-	5
NO ANSWER	Before	-	-	3	-	5	-	6	-	14
	After - Survivors	1	-	2	-	4	-	1	-	8
	After - fresh sample	1	6	5	31	6	38	4	25	16
ALL	Before	31	9	121	35	175	51	14	4	341
	After - survivors	4	2	172	76	49	22	1	-	226
	After - fresh sample	3	1	189	75	51	20	10	4	253

<sup>1</sup>Present surgery in before survey and previous surgery in after survey.

<sup>2</sup>'A Health Centre' in before survey, and Carterton Health Centre in the after survey.

TABLE P11a

'BEFORE' SURVEY: DISTRIBUTION OF RESPONDENTS ACCORDING TO WHERE THEY PREFERRED TO SEE THEIR GENERAL PRACTITIONER BY METHOD USED TO MAKE APPOINTMENT TO SEE DOCTOR

METHOD USED TO MAKE APPOINTMENT	PLACE PREFERRED								TOTAL (100%)
	Present Surgery		A Health Centre		Don't mind		Not Answered		
	No.	%	No.	%	No.	%	No.	%	
TELEPHONE	15	8	68	36	99	52	8	4	190
BY CALLING AT SURGERY	16	11	51	36	71	51	2	1	140
BOTH TICKED	0		1		3		0		4
NOT STATED	0		1		2		4		7
ALL RESPONDENTS	31	9	121	35	175	51	14	4	341

TABLE P11b

'AFTER' SURVEY: SURVIVORS: DISTRIBUTION OF RESPONDENTS ACCORDING TO WHERE THEY PREFERRED TO SEE THEIR GENERAL PRACTITIONER BY METHOD NORMALLY USED TO MAKE APPOINTMENT TO SEE DOCTOR

METHOD USED TO MAKE APPOINTMENT	PLACE PREFERRED								TOTAL (100%)
	Previous Surgery		Carterton Health Centre		Don't mind		Not Answered		
	No.	%	No.	%	No.	%	No.	%	
TELEPHONE	3	2	96	78	23	19	1	1	123
BY CALLING AT SURGERY	1	1	70	73	25	26	0	0	96
BOTH TICKED	0		2		0		0		2
NOT STATED	0		4		1		0		5
ALL RESPONDENTS	4	2	172	76	49	22	1	0	226

TABLE P11c

'AFTER' SURVEY; FRESH SAMPLE: DISTRIBUTION OF RESPONDENTS  
 ACCORDING TO WHERE THEY PREFERRED TO SEE THEIR GENERAL  
 PRACTITIONER BY METHOD NORMALLY USED TO MAKE APPOINTMENT  
 TO SEE DOCTOR

METHOD USED TO MAKE APPOINTMENT	PLACE PREFERRED								TOTAL (100%)
	Previous Surgery		Carterton Health Centre		Don't Mind		Not Answered		
	No.	%	No.	%	No.	%	No.	%	
TELEPHONE	2	1	113	76	28	19	5	3	148
BY CALLING AT SURGERY	1	1	72	75	22	23	1	1	96
BOTH TICKED	0		4		0		0		4
NOT STATED <small>2/8</small>	0		0		1		4		5
ALL RESPONDENTS	3	1	189	75	51	20	10	4	253

TABLE P12

'AFTER' SURVEY; SURVIVORS AND FRESH SAMPLE: DISTRIBUTION OF RESPONDENTS ACCORDING TO WHERE THEY PREFERRED TO SEE THEIR GENERAL PRACTITIONER BY WHETHER OR NOT THEY NORMALLY OBTAINED AN APPOINTMENT TO SEE THEIR DOCTOR ON THE DAY REQUESTED

APPOINTMENT ON DAY REQUESTED	SURVEY	PLACE PREFERRED								TOTAL (100%)
		Previous Surgery		Carterton Health Centre		Don't mind		Not Answered		
		No.	%	No.	%	No.	%	No.	%	
Yes	After-survivors	3	2	143	80	31	17	1	1	178
	After-fresh sample	2	1	156	79	36	18	4	2	198
No	After-survivors	1	3	24	61	14	36	-	-	39
	After-fresh sample	1	2	28	68	9	22	3	7	41
Not answered	After-survivors	-	-	5	-	4	-	-	-	9
	After-fresh sample	-	-	5	-	6	-	3	-	14
All Respondents	After-survivors	4	2	172	76	49	22	1	-	226
	After-fresh sample	3	1	189	75	51	20	10	4	253

Note that those approached in the 'before' survey were not asked whether or not they normally received an appointment to see their doctor on the day requested.

TABLE P13a

'BEFORE' SURVEY: DISTRIBUTION OF RESPONDENTS ACCORDING TO  
WHERE THEY PREFERRED TO SEE THEIR GENERAL PRACTITIONER BY  
HOME ADDRESS

HOME ADDRESS	PLACE PREFERRED								TOTAL (100%)
	Present Surgery No. %		A Health Centre No. %		Don't Mind No. %		Not Answered No. %		
CARTERTON	31	10	117	36	161	50	14	4	323
BRIZE NORTON	-		3	19	13	81	-		16
OTHER	-		1		1		-		2
ALL RESPONDENTS	31	9	121	35	175	51	14	4	341

TABLE P13b

DISTRIBUTION OF RESPONDENTS TO 'AFTER' SURVEY ACCORDING TO  
WHERE THEY PREFERRED TO SEE THEIR GENERAL PRACTITIONER BY  
HOME ADDRESS

'AFTER' SURVIVORS

HOME ADDRESS	PLACE PREFERRED								TOTAL (100%)
	Previous Surgery		Carterton Health Centre		Don't mind		Not Answered		
	No.	%	No.	%	No.	%	No.	%	
CARTERTON	3	1	164	78	43	20	1		211
BRIZE NORTON	1		6		6		-		13
OTHER	-		2		-		-		2
ALL RESPONDENTS	4	2	172	76	49	22	1		226

'AFTER' FRESH SAMPLE

HOME ADDRESS	PLACE PREFERRED								TOTAL (100%)
	Previous Surgery		Carterton Health Centre		Don't mind		Not Answered		
	No.	%	No.	%	No.	%	No.	%	
CARTERTON	1	0	182	76	47	20	10	4	240
BRIZE NORTON	-		5		4		-		9
OTHER	2		2		-		-		4
ALL RESPONDENTS	3	1	189	75	51	20	10	4	253



TABLE P14

HAD RESPONDENTS TO THE AFTER SURVEY (SURVIVORS AND FRESH SAMPLE) BEEN TO THE HEALTH CENTRE FOR ANY REASON

BEEN TO THE HEALTH CENTRE?	SURVIVORS		FRESH SAMPLE	
	No.	%	No.	%
YES	198	87.6	217	85.8
NO	24	10.6	27	10.7
NOT ANSWERED	4	1.8	9	3.6
ALL	226	100.0	253	100.0

TABLE P15

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS  
BY NUMBER OF VISITS TO SURGERY IN PRECEDING YEAR (APPROX.)  
BY AGE AND SEX

MALE RESPONDENTS.

AGE (YEARS)	SURVEY	NUMBER OF VISITS TO SURGERY						Average *
		NONE No. %	1-4 Times No. %	5-9 times No. %	10-19 Times No. %	20+ Times No. %	All (100%)	
18-24	Before	1	8	2	-	-	12 <sup>1</sup>	3.1
	After-survivors	1	5	-	-	-	6	2.1
	After-fresh sample	-	6	2	1	-	9	4.8
25-44	Before	11 19	21 37	15 26	7 12	3 5	57	5.7
	After-survivors	5 16	19 61	2 6	3 10	2 6	31	4.8
	After-fresh sample	12 23	28 55	11 22	-	-	51	2.9
45-59	Before	5 19	13 50	6 23	2 8	-	26	4.0
	After-survivors	8 33	9 38	6 25	1 4	-	24	3.3
	After-fresh sample	5 24	12 57	3 14	1 5	-	21	3.1
60-64	Before	2	4	3	-	-	9	3.4
	After-survivors	1	4	3	-	-	8	3.9
	After-fresh sample	1	4	3	3	-	11	6.8
65+	Before	8 47	4 24	4 24	1 6	-	17	3.1
	After-survivors	3	5	3	3	-	14	5.5
	After-fresh sample	1	9	2	-	1	13	4.5
Not known	Before	1	3	1	-	-	5	2.9
	After-survivors	-	-	1	-	-	1	7.0
	After-fresh sample	-	1	-	-	-	1	2.5
All	Before	28 22	53 42	31 25	10 8	3 2	126 <sup>1</sup>	4.5
	After-survivors	18 21	42 50	15 18	7 8	2 2	84	4.2
	After-fresh sample	19 18	60 57	21 20	5 5	1 1	106	3.7

\* Note: The average figure in the last column was calculated as follows:-

$$0 \times (\text{no. in 'none' column}) + 2\frac{1}{2} \times (\text{no. in '1 - 4' column}) + 7 \times (\text{no. in '5 - 9' column}) + 14\frac{1}{2} \times (\text{no. in '10 - 19' column}) + 22 \times (\text{no. in '20+' column}).$$

(Total number in these columns(i.e. not including any not knowns)

The superscript x by an entry in the 'ALL' column means that x persons did not state number of visits to surgery.

FEMALE RESPONDENTS

AGE (YEARS)	SURVEY	NUMBER OF VISITS TO SURGERY						Average*
		NONE No. %	1-4 Times No. %	5-9 Times No. %	10-19 Times No. %	20+ Times No. %	All (100%)	
18 - 24	Before	2 7	11 41	7 26	6 22	-	27 <sup>1</sup>	6.3
	After-survivors	2 12	7 41	5 29	2 12	1 6	17	6.1
	After-fresh sample	-	14 54	8 31	2 8	2 8	26	6.3
25 - 44	Before	6 6	36 31	33 28	29 25	12 10	116	8.7
	After-survivors	4 6	28 41	17 25	12 17	8 12	69	7.8
	After-fresh sample	3 4	25 34	27 37	14 19	4 5	73	7.4
45 - 59	Before	9 25	15 42	7 19	4 11	-	36 <sup>1</sup>	4.1
	After-survivors	4 14	15 54	5 18	3 11	-	28 <sup>1</sup>	4.3
	After-fresh sample	3 11	13 48	6 22	5 19	-	27	5.4
60 - 64	Before	8	3	1	-	2	14	4.2
	After-survivors	3	1	4	-	-	9 <sup>a</sup>	3.8
	After-fresh sample	-	1	3	-	-	4	5.9
65+	Before	6 38	7 44	2 12	-	-	16 <sup>1</sup>	2.1
	After-survivors	4	5	1	1	1	13 <sup>1</sup>	4.7
	After-fresh sample	2	5	1	2	-	12 <sup>b</sup>	4.8
Not Known	Before	3	1	-	1	-	6 <sup>1</sup>	3.4
	After-survivors	3	1	1	1	-	6	4.0
	After-fresh sample	1	2	-	1	-	4	4.9
ALL	Before	34 16	73 34	50 23	40 19	14 6	215 <sup>4</sup>	6.7
	After-survivors	20 14	57 40	33 23	19 13	10 7	142 <sup>2, a</sup>	6.2
	After-fresh sample	9 6	60 41	45 31	24 16	6 4	146 <sup>b</sup>	6.6

<sup>a</sup> includes 1 person who stated that they were housebound

<sup>b</sup> includes 2 people who stated that they were housebound

See also footnotes below table P15 - male respondents

TABLE P16

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS  
BY NUMBER OF HOME VISITS FROM DOCTOR RECEIVED IN PRECEDING  
YEAR (APPROX) BY AGE AND SEX

## MALE RESPONDENTS

AGE (YEARS)	SURVEY	NUMBER OF HOME VISITS BY DOCTOR							Average*
		NONE No. %	1-4 Times No. %	5-9 Times No. %	10-19 Times No. %	20+ Times No. %	All (100%)		
18 - 24	Before	10	1	-	-	-	12 <sup>1</sup>	0.2	
	After-survivors	2	4	-	-	-	6	1.7	
	After-fresh sample	5	3	1	-	-	9	1.6	
25 - 44	Before	33 58	19 33	4 7	-	1 2	57	1.7	
	After-survivors	18 58	12 39	1 3	-	-	31	1.2	
	After-fresh sample	33 65	14 27	3 6	1 2	-	51	1.4	
45 - 59	Before	15 58	9 35	2 8	-	-	26	1.4	
	After-survivors	17 71	7 29	-	-	-	24	0.7	
	After-fresh sample	13 62	7 33	1 5	-	-	21	1.2	
60 - 64	Before	3	5	-	1	-	9	3.0	
	After-survivors	4	4	-	-	-	8	1.8	
	After-fresh sample	8	1	1	-	-	11 <sup>1</sup>	0.9	
65+	Before	11 65	4 23	-	-	2 12	17	3.2	
	After-survivors	3	7	1	1	2	14	5.9	
	After-fresh sample	5	6	1	-	-	13 <sup>1</sup>	1.8	
Not Known	Before	2	2	1	-	-	5	2.4	
	After-survivors	1	-	-	-	-	1	0.0	
	After-fresh sample	1	-	-	-	-	1	0.0	
ALL	Before	74 59	40 32	7 6	1 1	3 2	126 <sup>1</sup>	1.8	
	After-survivors	45 54	34 40	2 2	1 1	2 2	84	1.9	
	After-fresh sample	65 61	31 29	7 7	1 1	-	106 <sup>2</sup>	1.4	

\* Average calculated as for Table P15

The superscript x by an entry in the 'ALL' column means that 'x' persons did not state the number of times they had been visited by a doctor at home.

FEMALE RESPONDENTS

AGE (YEARS)	SURVEY	NUMBER OF HOME VISITS BY DOCTOR							Average
		NONE No. %	1-4 Times No. %	5-9 Times No. %	10-19 Times No. %	20+ Times No. %	ALL (100%)		
18 - 24	Before	12 44	12 44	-	1 4	-	27 <sup>2</sup>	1.8	
	After-survivors	11 65	4 23	1 6	1 6	-	17	1.9	
	After-fresh sample	19 73	7 27	-	-	-	26	0.7	
25-44	Before	56 48	49 42	9 8	1 1	1 1	116	1.9	
	After-survivors	45 65	22 32	2 3	- -	-	69	1.0	
	After-fresh sample	39 53	24 33	5 7	3 4	-	73 <sup>2</sup>	2.0	
45 - 59	Before	20 56	13 36	2 6	-	-	36 <sup>1</sup>	1.3	
	After-survivors	15 54	12 43	1 4	-	-	28	1.3	
	After-fresh sample	11 41	13 48	2 7	-	-	27 <sup>1</sup>	1.8	
60 - 64	Before	7	5	-	-	-	14 <sup>2</sup>	1.0	
	After-survivors	6	2	1	-	-	9	1.3	
	After-fresh sample	4	-	-	-	-	4	0.0	
65+	Before	7 44	4 25	1 6	1 6	1 6	16 <sup>2</sup>	3.8	
	After-survivors	6	6	1	-	-	13	1.7	
	After-fresh sample	6	3	1	-	2	12	4.9	
Not Known	Before	2	4	-	-	-	6	1.7	
	After-survivors	3	2	-	-	-	6 <sup>1</sup>	1.0	
	After-fresh sample	4	-	-	-	-	4	0.0	
ALL	Before	104 48	87 40	12 6	3 1	2 1	215 <sup>7</sup>	1.9	
	After-survivors	86 61	48 34	6 4	1 1	-	142 <sup>1</sup>	1.3	
	After-fresh sample	83 57	47 32	8 5	3 2	2 1	146 <sup>3</sup>	1.8	

TABLE P17

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS BY  
THE NUMBER OF TIMES IN THE PRECEDING YEAR (APPROX) THEY HAD FELT THE  
NEED TO SEE THE DOCTOR BUT FELT UNABLE TO GO TO THE SURGERY

MALE RESPONDENTS

AGE (YEARS)	SURVEY	NUMBER OF TIMES FELT THE NEED TO GO TO THE SURGERY						
		NONE No. %	1-4 Times No. %	5-9 Times No. %	10-19 Times No. %	20+ Times No. %	All (100%)	Average *
18 - 24	Before	10	1	-	-	-	12 <sup>1</sup>	0.2
	After-survivors	4	2	-	-	-	6	0.8
	After-fresh sample	4	4	1	-	-	9	1.9
25 - 44	Before	45 79	9 16	1 2	-	-	57 <sup>2</sup>	0.5
	After-survivors	27 87	4 13	-	-	-	31	0.3
	After-fresh sample	42 82	8 16	1 2	-	-	51	0.5
45 - 59	Before	17 65	8 31	-	1 4	-	26	1.3
	After-survivors	18 75	4 17	2 8	-	-	24	1.0
	After-fresh sample	17 81	4 19	-	-	-	21	0.5
60 - 64	Before	7	2	-	-	-	9	0.6
	After-survivors	5	2	1	-	-	8	1.5
	After-fresh sample	8	3	-	-	-	11	0.7
65+	Before	16 94	-	1 6	-	-	17	0.4
	After-survivors	10	2	-	-	1	14 <sup>1</sup>	2.1
	After-fresh sample	11	1	-	1	-	13	1.3
Not Known	Before	2	3	-	-	-	5	1.5
	After-survivors	1	-	-	-	-	1	0.0
	After-fresh sample	1	-	-	-	-	1	0.0
ALL	Before	97 77	23 18	2 2	1 1	-	126 <sup>3</sup>	0.7
	After-survivors	65 77	14 17	3 4	-	1 1	84 <sup>1</sup>	0.9
	After-fresh sample	83 78	20 19	2 2	1 1	-	106	0.7

\* Average calculated as for Table P15

The superscript x by an entry in the 'All' column means that 'x' persons did not state the number of times they felt the need to go to the surgery.

FEMALE RESPONDENTS

AGE (YEARS)	SURVEY	NUMBER OF TIMES FELT THE NEED TO GO TO THE SURGERY						
		NONE No. %	1-4 Times No. %	5-9 Times No. %	10-19 Times No. %	20+ Times No. %	All (100%)	Average
18 - 24	Before	19 70	5 18	-	-	-	27 <sup>3</sup>	0.5
	After-survivors	17 100	-	-	-	-	17	0.0
	After-fresh sample	23 88	3 12	-	-	-	26	0.3
25 - 44	Before	72 62	37 32	5 4	-	1 1	116 <sup>1</sup>	1.3
	After-survivors	53 77	14 20	-	2 3	-	69	0.9
	After-fresh sample	47 64	23 32	-	-	1 1	73 <sup>2</sup>	1.1
45 - 59	Before	24 67	9 25	-	1 3	1 3	36 <sup>1</sup>	1.7
	After- survivors	20 71	7 25	-	-	-	28 <sup>1</sup>	0.6
	After-fresh sample	18 67	6 22	2 7	-	1 4	27	1.9
60 - 64	Before	10	2	2	-	-	14	1.4
	After-survivors	7	2	-	-	-	9	0.6
	After-fresh sample	3	1	-	-	-	4	0.6
65+	Before	7 44	3 19	2 12	1 6	2 12	16 <sup>1</sup>	5.3
	After-survivors	8	2	-	1	-	13 <sup>2</sup>	1.8
	After-fresh sample	8	2	-	-	-	12 <sup>2</sup>	0.5
Not Known	Before	4	2	-	-	-	6	0.8
	After-survivors	6	-	-	-	-	6	0.0
	After-fresh sample	4	-	-	-	-	4	0.0
ALL	Before	136 63	58 27	9 4	2 1	4 2	215 <sup>6</sup>	1.6
	After-survivors	111 78	25 18	-	3 2	-	142 <sup>3</sup>	0.8
	After-fresh sample	103 70	35 24	2 1	-	2 1	146 <sup>4</sup>	1.0

TABLE P18

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS  
 BY THE NUMBER OF TIMES IN THE PRECEDING YEAR (APPROX) THEY  
 HAD FELT THE NEED FOR A HOME VISIT BUT NOT CALLED THE DOCTOR  
 BY AGE AND SEX

MALE RESPONDENTS

AGE (YEARS)	SURVEY	NUMBER OF TIMES FELT THE NEED TO CALL THE DOCTOR							Average
		NONE No. %	1-4 Times No. %	5-9 Times No. %	10-19 Times No. %	20+ Times No. %	All (100%)		
18 - 24	Before	11	-	-	-	-	12 <sup>1</sup>	0.0	
	After-survivors	6	-	-	-	-	6	0.0	
	After-fresh sample	6	3	-	-	-	9	0.8	
25 - 44	Before	50 88	5 9	1 2	-	-	57 <sup>1</sup>	0.3	
	After-survivors	27 87	3 10	-	-	-	31 <sup>1</sup>	0.3	
	After-fresh sample	48 94	2 4	-	-	-	51 <sup>1</sup>	0.1	
45 - 59	Before	19 73	6 23	-	-	-	26 <sup>1</sup>	0.6	
	After-survivors	22 92	2 8	-	-	-	24	0.2	
	After-fresh sample	20 95	1 5	-	-	-	21	0.1	
60 - 64	Before	6	3	-	-	-	9	0.8	
	After-survivors	7	-	1	-	-	8	0.9	
	After-fresh sample	9	1	-	-	-	11 <sup>1</sup>	0.2	
65+	Before	15 88	2 12	-	-	-	17	0.3	
	After-survivors	10	3	-	-	-	14 <sup>1</sup>	0.6	
	After-fresh sample	8	3	-	-	-	13 <sup>2</sup>	0.7	
Not Known	Before	4	1	-	-	-	5	0.5	
	After-survivors	1	-	-	-	-	1	0.0	
	After- fresh sample	1	-	-	-	-	1	0.0	
ALL	Before	105 83	17 13	1 1	-	-	126 <sup>3</sup>	0.4	
	After-survivors	73 87	8 10	1 1	-	-	84 <sup>2</sup>	0.3	
	After-fresh sample	92 87	10 9	-	-	-	106 <sup>4</sup>	0.2	

\* Average calculated as for Table P15

The superscript x by an entry in the 'All' column means that x persons did not state the number of times they felt the need to call the doctor.



FEMALE RESPONDENTS

AGE (YEARS)	SURVEY	NUMBER OF TIMES FELT THE NEED TO CALL THE DOCTOR							Average
		NONE No. %	1-4 Times No. %	5-9 Times No. %	10-19 Times No. %	20+ Times No. %	All (100%)		
18 - 24	Before	23 85	3 11	-	-	-	-	27 <sup>1</sup>	0.3
	After-survivors	17 100	-	-	-	-	-	17	0.0
	After-fresh sample	22 85	4 15	-	-	-	-	26	0.4
25 -44	Before	94 81	19 16	2 2	-	-	-	116 <sup>1</sup>	0.5
	After-survivors	60 87	8 12	-	-	-	-	69 <sup>1</sup>	0.3
	After-fresh sample	54 74	14 19	1 1	-	-	-	73 <sup>4</sup>	0.6
45 - 59	Before	24 67	8 22	1 3	-	-	-	36 <sup>3</sup>	0.8
	After-survivors	23 82	5 18	-	-	-	-	28	0.4
	After-fresh sample	20 74	5 19	1 4	-	-	-	27 <sup>1</sup>	0.7
60-64	Before	11	2	-	-	-	-	14 <sup>1</sup>	0.4
	After-survivors	8	1	-	-	-	-	9	0.3
	After-fresh sample	4	-	-	-	-	-	4	0.0
65+	Before	5 31	2 12	3 19	-	1 6	-	16 <sup>5</sup>	0.5
	After-survivors	10	2	-	1	-	-	13	1.5
	After-fresh sample	9	2	-	-	-	-	12 <sup>1</sup>	0.4
Not Known	Before	5	1	-	-	-	-	6	0.4
	After-survivors	4	1	-	-	-	-	6	0.5
	After-fresh sample	4	-	-	-	-	-	4	0.0
ALL	Before	162 75	35 16	6 3	-	1 1	-	215 <sup>11</sup>	0.7
	After-survivors	122 86	17 12	-	1 1	-	-	142 <sup>2</sup>	0.4
	After-fresh sample	113 77	25 17	2 1	-	-	-	146 <sup>6</sup>	0.5

TABLE P19

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS  
ACCORDING TO THEIR NORMAL METHOD OF MAKING AN APPOINTMENT

NORMAL METHOD OF MAKING AN APPOINTMENT	BEFORE		AFTER (SURVIVORS)		AFTER (FRESH SAMPLE).	
	NO.	%	No.	%	No.	%
BY TELEPHONE	190	56	123	54	148	59
BY CALLING AT THE SURGERY	140	41	96	42	96	38
BOTH METHODS TICKED	4	1	2	1	4	2
NOT ANSWERED	7	2	5	2	5	2
ALL (100%)	341		226		253	

TABLE P20

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS  
AS TO WHETHER THEY NORMALLY OBTAINED AN APPOINTMENT TO SEE  
THEIR DOCTOR FOR THE DAY THEY REQUESTED

NORMALLY OBTAIN AN APPOINTMENT FOR DAY REQUESTED	BEFORE		AFTER (SURVIVORS)		AFTER (FRESH SAMPLE)	
	No.	%	No.	%	No.	%
YES			178	79	198	78
NO			39	17	41	16
NOT ANSWERED			9	4	14	6
ALL (100%)			226	100	253	100

TABLE P21

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS  
BY NORMAL METHOD OF TRAVEL TO SURGERY BY AGE AND BY SEX

MALE RESPONDENTS

AGE (YEARS)	SURVEY	NORMAL METHOD OF TRAVEL TO SURGERY								
		WALK	BUS	CAR	TAXI	RAIL	MOTOR CYCLE	BI- CYCLE	MORE THAN METHOD TICKED	ALL
		No. %	No. %	No. %	No. %	No. %	No. %	No. %	No. %	(100%)
18-24	Before	4	-	4	-	-	-	1	2	12 <sup>1</sup>
	After-survivors	-	-	4	-	-	1	-	1	6
	After-fresh sample	3	-	5	-	-	1	-	-	9
25-44	Before	11 19	2 3	34 60	-	-	-	4 7	4 7	57 <sup>2</sup>
	After-survivors	5 16	1 3	20 65	-	-	-	3 10	2 6	31
	After - fresh sample	9 18	1 2	38 74	-	-	1 2	1 2	-	51 <sup>1</sup>
45-59	Before	5 19	1 4	16 62	-	-	1 4	3 11	-	26
	After-survivors	4 17	-	17 71	-	-	1 4	2 8	-	24
	After - fresh sample	4 19	-	17 81	-	-	-	-	-	21
60-64	Before	2	2	4	-	-	-	1	-	9
	After-survivors	-	2	4	-	-	-	1	1	8
	After - fresh sample	3	-	5	-	-	-	2	1	11
65+	Before	12 71	-	3 18	-	-	-	1 6	-	17 <sup>1</sup>
	After-survivors	10	-	3	-	-	-	-	-	14 <sup>1</sup>
	After - fresh sample	9	-	4	-	-	-	-	-	13
Not Known	Before	3	-	2	-	-	-	-	-	5
	After-survivors	-	-	1	-	-	-	-	-	1
	After - fresh sample	1	-	-	-	-	-	-	-	1
ALL	Before	37 29	5 4	63 50	-	-	1 1	10 8	6 5	126 <sup>4</sup>
	After-survivors	19 23	3 4	49 58	-	-	2 2	6 7	4 5	84 <sup>1</sup>
	After - fresh sample	29 27	1 1	69 65	-	-	2 2	3 3	1 1	106 <sup>1</sup>

The superscript x by an entry in the 'All' column means that x persons did not state normal method of travel to the surgery.

FEMALE RESPONDENTS

AGE (YEARS)	SURVEY	NORMAL METHOD OF TRAVEL TO SURGERY									
		WALK	BUS	CAR	TAXI	RAIL	MOTOR CYCLE	BI- CYCLE	MORE THAN METHOD TICKED	ALL	
		No. %	No. %	No. %	No. %	No. %	No. %	No. %	No. %	No. %	(100%)
18-24	Before	16 59	1 4	7 26	1 4	-	-	1 4	-	27 <sup>1</sup>	
	After-survivors	8 47	2 12	6 35	-	-	-	1 6	17		
	After- Fresh sample	16 61	1 4	9 35	-	-	-	-	26		
25-44	Before	54 47	3 3	48 41	2 2	-	-	4 3	5 4	116	
	After - survivors	26 38	1 1	34 49	-	-	1 1	4 6	2 3	69 <sup>1</sup>	
	After - fresh sample	25 34	4 5	31 42	2 3	-	-	4 5	6 8	73 <sup>1</sup>	
45-59	Before	19 53	1 3	11 31	-	-	-	3 8	2 6	36	
	After - survivors	13 46	2 7	10 36	-	-	-	2 7	1 4	28	
	After - fresh sample	9 33	2 7	11 41	-	-	-	3 11	2 7	27	
60-64	Before	8	-	2	1	-	-	2	-	14 <sup>1</sup>	
	After-survivors	5	1	-	-	-	-	2	-	9 <sup>1</sup>	
	After - fresh sample	3	-	-	-	-	-	-	1	4	
65+	Before	4 25	2 12	7 44	-	-	-	-	-	16 <sup>3</sup>	
	After - survivors	6	2	5	-	-	-	-	-	13	
	After - fresh sample	8	-	1	-	-	-	-	-	12 <sup>3</sup>	
Not Known	Before	3	-	-	1	-	-	1	-	6 <sup>1</sup>	
	After - survivors	3	-	-	1	-	-	1	-	6 <sup>1</sup>	
	After - fresh sample	3	-	-	-	-	-	1	-	4	
ALL	Before	104 48	7 3	75 35	5 2	-	-	11 5	7 3	215 <sup>6</sup>	
	After- survivors	61 43	8 6	55 39	1 1	-	1 1	9 6	4 3	142 <sup>3</sup>	
	After - fresh sample	64 44	7 5	52 36	2 1	-	-	8 5	9 6	146 <sup>4</sup>	

TABLE P22

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS  
ACCORDING TO WHETHER THEY REPORTED DIFFICULTY IN TRAVELLING  
TO THE SURGERY BY AGE AND SEX

MALE RESPONDENTS

AGE YEARS)	SURVEY	DIFFICULTY IN TRAVELLING TO SURGERY				ALL (100%)	
		YES		NO.			NO ANSWER OR BOTH TICKED No. %
		No.	%	No.	%		
18 - 24	Before	-		11		1	12
	After - survivors	-		6		-	6
	After - fresh sample	-		9		-	9
25 - 44	Before	2	3	54	95	1 2	57
	After - survivors	-		31	100	-	31
	After - fresh sample	-		50	98	1 2	51
45 - 59	Before	1	4	25	96	-	26
	After - survivors	1	4	21	87	2 8	24
	After - fresh sample	-		21	100	-	21
60 - 64	Before	1		8		-	9
	After - survivors	2		6		-	8
	After - fresh sample	-		11		-	11
65+	Before	-		17	100	-	17
	After - survivors	1		13		-	14
	After - fresh sample	-		13		-	13
Unknown	Before	-		5		-	5
	After - survivors	-		1		-	1
	After - fresh sample	-		1		-	1
ALL	Before	4	3	120	95	2 2	126
	After - survivors	4	5	78	93	2 2	84
	After - fresh sample	-		105	99	1 1	106

FEMALE RESPONDENTS

AGE (YEARS)	SURVEY	DIFFICULTY IN TRAVELLING TO SURGERY						
		YES		NO		NO ANSWER OR BOTH TICKED		ALL  (100%)
		No.	%	No.	%	No.	%	
18-24	Before	-		26	96	1	4	27
	After-survivors	1	6	16	94	-		17
	After - fresh sample	3	11	23	88	-		26
25-44	Before	5	4	111	96	-		116
	After-survivors	1	1	66	96	2	3	69
	After-fresh sample	3	4	70	96	-		73
45 - 59	Before	1	3	35	97	-		36
	After-survivors	2	7	25	89	1	4	28
	After - fresh sample	2	7	25	93	-		27
60 - 64	Before	3		9		2		14
	After-survivors	1		8		-		9
	After - fresh sample	-		4		-		4
65+	Before	8	50	6	37	2	13	16
	After-survivors	1		10		2		13
	After - fresh sample	1		9		2		12
Unknown	Before	2		4		-		6
	After-survivors	2		4		-		6
	After - fresh sample	-		4		-		4
ALL	Before	19	9	191	89	5	2	215
	After- survivors	8	6	129	91	5	3	142
	After - fresh sample	9	6	135	92	2	1	146

TABLE P22a

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS  
ACCORDING TO THE TYPE OF DIFFICULTIES THEY REPORTED IN  
TRAVELLING TO THE SURGERY BY AGE AND SEX

MALE RESPONDENTS

AGE (YEARS)	SURVEY	TYPE OF TRAVEL DIFFICULTY								
		Not Answered	Not Applic- able	Bus Service poor	Lack of car	Leav- ing Child- ren	Poor Health preven- ted it.	Other	Travel from work	All (100%)
		No. %	No. %	No. %	No. %	No. %	No. %	No. %	No. %	
18-24	Before		11							12 <sup>1</sup>
	After- survivors		6							6
	After-fresh sample		9							9
25-44	Before		55	1						57 <sup>1</sup>
	After- survivors		31	100						31
	After-fresh sample		50	98						51 <sup>1</sup>
45-59	Before		25	96				1 4		26
	After- survivors		21	88					1 4	24 <sup>2</sup>
	After-fresh sample		21	100						21
60-64	Before		7				2			9
	After- survivors		6				1	1		8
	After-fresh sample		11							11
65+	Before		17	100						17
	After- survivors		13				1			14
	After-fresh sample		13							13
Unknown	Before		5							5
	After- survivors		1							1
	After-fresh sample		1							1
All	Before		120	95	1 1		2 2	1 1		126 <sup>2</sup>
	After- survivors		78	93			2 2	1 1	1 1	84 <sup>2</sup>
	After-fresh sample		105	99						106 <sup>1</sup>

The superscript x by an entry in the 'All' column means that x persons did not state what type of travel difficulty they had.



FEMALE RESPONDENTS

AGE (YEARS)	SURVEY	TYPE OF TRAVEL DIFFICULTY																
		Not Answered		Not Applicable		Bus Service Poor		Lack of car		Leaving Children		Poor Health prevented it.		Other		Travel from work		All (100%)
		No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	
18-24	Before			26														27 <sup>1</sup>
	After-survivors			16	94	1	6											17
	After-fresh sample			23	88	1	4						1	4	1	4		26
25-44	Before			11	96							1	1	4	3			116
	After-survivors	2	3	65	94													69 <sup>2</sup>
	After-fresh sample			70	96	1	1	1	1			1	1					73
45-59	Before			35	97			1	3									36
	After-survivors	1	4	25	89	1	4											28 <sup>1</sup>
	After-fresh sample			25	93	1	4					1	4					27
60-64	Before			9								2		2				14 <sup>1</sup>
	After-survivors			8										1				9
	After-fresh sample			4														4
65+	Before			6		1		1				4		2				16 <sup>2</sup>
	After-survivors			10								1						13 <sup>2</sup>
	After-fresh sample			9								1						12 <sup>2</sup>
Unknown	Before	1		4		1												6
	After-survivors			4		1		1										6
	After-fresh sample			4														4
All	Before	1	0	191	89	2	1	2	1			7	3	8	4			215 <sup>4</sup>
	After-survivors	3	2	128	90	3	2	1	1	-		1	1	1	1			142 <sup>5</sup>
	After-fresh sample			135	92	3	2	1	1			3	2	1	1	1	1	146 <sup>2</sup>

TABLE P23

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS  
BY ADDRESS AND BY METHOD OF TRAVEL NORMALLY USED

ADDRESS	SURVEY	NORMAL METHOD OF TRAVEL TO SURGERY										All (100%)				
		Walk		Bus		Car		Taxi		Motor Cycle			Bicycle		More than one method ticked	
		No.	%	No.	%	No.	%	No.	%	No.	%		No.	%	No.	%
Carterton	Before	140	43	7	2	133	41	4	1	-	-	20	6	9	3	323 <sup>10</sup>
	After-survivors	79	37	7	3	99	47	-	-	-	-	14	7	8	4	211 <sup>4</sup>
	After-fresh sample	92	38	3	1	119	50	2	1	2	1	11	5	6	2	240 <sup>5</sup>
Brize Norton	Before	1	6	5	31	3	19	1	6	1	6	1	6	4	25	16
	After-survivors	1	-	4	-	3	-	1	-	3	-	1	-	-	-	13
	After-fresh sample	-	-	5	-	1	-	-	-	-	-	-	-	3	30	9
Other	Before	-	-	-	-	2	-	-	-	-	-	-	-	-	-	2
	After-survivors	-	-	-	-	2	-	-	-	-	-	-	-	-	-	2
	After-fresh sample	1	-	-	-	2	-	-	-	-	-	-	-	1	-	4
All	Before	141	41	12	3	138	40	5	1	1	1	21	6	13	4	341 <sup>10</sup>
	After-survivors	80	35	11	5	104	46	1	-	3	1	15	7	8	3	226 <sup>4</sup>
	After-fresh sample	93	37	8	3	122	48	2	1	2	1	11	4	10	4	253 <sup>5</sup>

The superscript x by an entry in the 'All' column means that x persons did not state normal method of travel to surgery.

TABLE P24

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS  
ACCORDING TO WHETHER (IF THEY WANTED TO SEE A DOCTOR) THEY  
WOULD PREFER TO WAIT TO SEE THEIR OWN DOCTOR ALTHOUGH HE  
WOULD NOT BE AVAILABLE ON THAT DAY OR WOULD PREFER TO SEE  
ANOTHER DOCTOR IMMEDIATELY - BY AGE AND SEX

MALE RESPONDENTS

AGE (YEARS)	SURVEY	RESPONDENT'S PREFERENCE								
		See an- other Doctor		Wait for own Doc- tor		Neither		No answer		All  (100%)
		No.	%	No.	%	No.	%	No.	%	
18-24	Before	9		2		-		1		12
	After- survivors	3		3		-		-		6
	After- fresh sample	8		1		-		-		9
25 - 44	Before	45	79	11	19	-		1	2	57
	After- survivors	26	84	5	16	-		-		31
	After- fresh sample	33	65	17	33	1	2	-		51
45-59	Before	19	73	7	27	-		-		26
	After- survivors	15	62	9	38	-		-		24
	After- fresh sample	19	90	2	10	-		-		21
60-64	Before	6		3		-		-		9
	After- survivors	6		2		-		-		8
	After- fresh sample	6		2		1		2		11
65+	Before	12	71	4	23	-		1	6	17
	After- survivors	12		2		-		-		14
	After- fresh sample	9		4		-		-		13
Unknown	Before	2		3		-		-		5
	After- survivors	1		-		-		-		1
	After- fresh sample	1		-		-		-		1
All	Before	93	74	30	24	-		3	2	126
	After- survivors	63	75	21	25	-		-		84
	After- fresh sample	76	72	26	24	2	2	2	2	106

FEMALE RESPONDENTS

AGE (YEARS)	SURVEY	RESPONDENTS' PREFERENCE								
		See an- other Doctor		Wait for own Doc- tor		Neither		No Answer		All  (100%)
		No.	%	No.	%	No.	%	No.	%	
18-24	Before	18	67	5	18	2	7	2	7	27
	After- survivors	8	47	7	41	2	12	-	-	17
	After-fresh sample	15	58	10	38	1	4	-	-	26
25-44	Before	85	73	28	24	3	3	-	-	116
	After- survivors	52	75	17	25	-	-	-	-	69
	After-fresh sample	45	62	27	37	1	1	-	-	73
45 - 59	Before	23	64	11	31	2	6	-	-	36
	After- survivors	19	68	8	29	1	4	-	-	28
	After-fresh sample	17	63	9	33	1	4	-	-	27
60-64	Before	7		5		-		2		14
	After- survivors	2		7		-		-		9
	After-fresh sample	2		2		-		-		4
65+	Before	10	62	3	19	-		3	19	16
	After- survivors	10		3		-		-		13
	After-fresh sample	4		6		1		1		12
Unknown	Before	3		2		1		-		6
	After- survivors	3		3		-		-		6
	After-fresh sample	2		2		-		-		4
All	Before	146	68	54	25	8	4	7	3	215
	After- survivors	94	66	45	32	3	2	-	-	142
	After-fresh sample	85	58	56	38	4	3	1	1	146

TABLE P25

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS  
ACCORDING TO WHETHER THEY HAD BEEN ATTENDED BY A DISTRICT  
NURSE, HEALTH VISITOR, MIDWIFE OR CHIROPODIST (AFTER ONLY)  
EITHER AT THE SURGERY OR AT HOME BY SEX

TYPE OF STAFF ATTENDING	BEFORE SURVEY				AFTER SURVEY							
	MALES		FEMALES		SURVIVORS				FRESH SAMPLE			
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
DISTRICT NURSE												
- at surgery	1	1	2	1	7	8	11	8	8	8	12	8
- at home	6	5	18	8	4	5	9	6	2	2	8	5
HEALTH VISITOR												
- at surgery	-	-	8	4	3	4	13	13	2	2	21	14
- at home	7	6	50	23	2	2	26	18	5	5	30	21
MIDWIFE												
- at surgery	-	-	11	5	-	-	9	6	-	-	9	6
- at home			19	9	-	-	10	7	-	-	13	9
CHIROPODIST												
- at surgery	Not asked ( not available in old surgery)				1	1	5	3	1	1	5	3
- at home					1	1	2	1	1	1	1	1
All respondents (100%)	126		215		84		142		106		146	

Note Sex was not known for one respondent from the After Survey Fresh Sample

TABLE P26

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS  
ACCORDING TO WHETHER (IF THEY WANTED TO SEE A DOCTOR) THEY WOULD  
PREFER TO WAIT TO SEE THEIR OWN DOCTOR ALTHOUGH HE WOULD NOT BE  
AVAILABLE ON THAT DAY OR WOULD PREFER TO SEE ANOTHER DOCTOR IMM-  
EDIATELY - BY NUMBER OF VISITS TO SURGERY IN PRECEDING YEAR (APPROX).

NO. OF VISITS TO SURGERY	SURVEY	RESPONDENT'S PREFERENCE					All (100%)
		See another Doctor No. %	Wait for own Doctor No. %	Neither No. %	No. Answer No. %		
None	Before	38 61	19 31	2 3	3 5	62	
	After-survivors	24 63	12 32	2 5	-	38	
	After-fresh sample	16 57	12 43			28	
1-4 times	Before	89 71	34 27	2 2	1 1	126	
	After-survivors	78 79	21 21	-	-	99	
	After-fresh sample	85 70	34 28	2 2	-	121	
5-9 times	Before	63 78	14 17	2 2	2 2	81	
	After-survivors	31 65	17 35	-	-	48	
	After-fresh sample	43 65	20 30	2 3	1 2	66	
10-19times	Before	37 74	10 20	2 4	1 2	50	
	After-survivors	16 62	10 38			26	
	After-fresh sample	15 52	12 41	1 3	1 3	29	
20+ times	Before	11 65	6 35	-	-	17	
	After-survivors	7 58	4 33	1 8	-	12	
	After-fresh sample	2 29	5 71	-	-	7	
Unknown	Before	1	1		3	5	
	After-survivors	1	1	-	-	2	
	After-fresh sample					-	
All	Before	239 70	84 25	8 2	10 3	341	
	After-survivors	157 69	66 29	3 1	-	226 <sup>1</sup>	
	After-fresh sample	161 64	83 33	6 2	3 1	253 <sup>2</sup>	

<sup>1</sup>One person stated that she was housebound

<sup>2</sup>Two people stated that they were housebound.

TABLE P27

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS  
ACCORDING TO WHERE THEY USUALLY STARTED THEIR JOURNEY TO THE  
SURGERY BY SEX

SEX	SURVEY	PLACE USUALLY WENT TO SURGERY FROM						
		From Home No. %	From Work No. %	From other place No. %	No Answer No. %	All (100%)		
Males	Before	105 83	16 13	-	5 4	126		
	After-survivors	59 70	16 19	-	8 10	84 <sup>1</sup>		
	After-fresh sample	76 72	22 21	1 1	5 5	106 <sup>2</sup>		
Females	Before	181 84	23 11	-	11 5	215		
	After-survivors	114 80	22 15	-	6 4	142		
	After-fresh sample	118 81	22 15	-	4 3	146 <sup>2</sup>		
All	Before	286 84	39 11	-	16 5	341		
	After-survivors	173 76	38 17	-	14 6	226 <sup>1</sup>		
	After-fresh sample	194 77	44 17	1	10 4	253 <sup>4</sup>		

The superscript x by an entry in the 'All' column means that x persons ticked more than one place of origin.

Note: Sex was not known for one respondent from the After Survey Fresh Sample.

TABLE P28

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS  
AS TO WHAT THEY WOULD DO IF THEY CUT THEIR HAND BADLY AT HOME  
AT 3 O'CLOCK ON A TUESDAY AFTERNOON AND, ALTHOUGH THE BLEED-  
ING SOON STOPPED, THEY THOUGHT IT WOULD NEED SEEING BY SOMEONE

What respondent would do if they had cut their hand	BEFORE		AFTER SAMPLE			
			SURVIVORS		FRESH SAMPLE	
	No.	%	No.	%	No.	%
My doctor's surgery	217	64	186	82	202	80
Witney health centre	73	21	22	10	25	10
Radcliffe Infirmary	15	4	7	3	12	5
Churchill Hospital	-		-		1	-
Brize Norton Medical Centre	5	1	1	-	2	1
Other hospital	11	3	3	1	4	2
Other places (not hospitals)	2	1	1	-	-	
Telephone own G.P.	-		2	1	4	2
Telephone own health centre	-		-		-	
No answer	18	5	4	2	3	1
ALL (100%)	341		226		253	



TABLE P29

DISTRIBUTION OF RESPONDENTS TO THE AFTER SURVEY ACCORDING TO WHETHER THEY HAD ATTENDED A SURGERY WHERE A NURSE HELPED THE DOCTOR BY WHETHER THEY THINK THIS IS AN ADVANTAGE OR DIS-ADVANTAGE TO THE PATIENT

Advantage, disadvantage of nurse.	SURVIVORS			FRESH SAMPLE						
	Attended surgery where nurse helped doctor?									
	Yes		No.	No Answer	Yes		No.	No Answer		
	No.	%	No.	%	No.	%	No.	%		
Advantage	72	84	98	73	3	78	86	91	59	3
Disadvantage	7	8	18	13	-	7	8	36	23	-
Both	1	1	-	-	-	-	-	-	-	-
Neither ticked but advantage answer written in	1	1	-	-	-	1	1	4	3	-
Neither ticked but disadvantage answer written in	-	-	1	1	-	-	-	1	1	-
Neither ticked but neutral answer written in	4	5	6	4	-	3	3	9	6	1
No answer	1	1	11	8	3	2	2	12	8	5
ALL (100%)	86		134		6	91		153		9

TABLE P30

SURVIVORS' RESPONSES TO BOTH SURVEYS CROSS-TABULATED :  
 METHOD OF TRAVEL TO SURGERY

BEFORE SURVEY Method of Travel	AFTER SURVEY - Method of Travel												All (100%)				
	Walk		Bus		Car		Taxi		M/Cycle		Bicycle			More than 1 method		Not Stated	
	No	%	No	%	No	%	No	%	No	%	No	%		No	%	No	%
Walk	58	69	2	2	16	19	0	0	0	0	2	2	4	5	2	2	84
Bus	1		5		0		0		0		1		0		0		7
Car	12	14	1	1	72	82	0	0	0	0	1	1	2	2	0	0	88
Taxi	0		1		0		1		0		0		0		1		3
M/Cycle	0		0		0		0		1		0		0		0		1
Bicycle	1	7	0	0	3	21	0	0	0	0	10	71	0	0	0	0	14
More than one method	0		0		2		0		1		1		2		0		6
Not stated	0		1		2		0		0		0		0		1		4
All	72	35	10	5	95	46	1	0	2	1	15	7	8	4	4	2	207

TABLE P31

SURVIVORS' RESPONSES TO BOTH SURVEYS CROSS-TABULATED: WHERE  
DID THEY PREFER TO SEE DOCTOR

Before survey where prefer to see Doctor	AFTER SURVEY - WHERE PREFER TO SEE DOCTOR								
	Previous Surgery		Health Centre		Don't mind		No answer		All (100%)
	No.	%	No.	%	No.	%	No.	%	
Present surgery	2	9	17	74	4	17	-	-	23
Health Centre	1	1	65	84	11	14	-	-	77
Don't mind	-	-	73	72	28	28	-	-	101
No answer	-	-	4	-	1	-	1	-	6
ALL	3	1	159	77	44	21	1	-	207

TABLE P32

SURVIVORS' RESPONSES TO BOTH SURVEYS CROSS-TABULATED: NUMBER  
OF VISITS TO SURGERY IN THE PRECEDING YEAR (APPROX).

Before survey number of visits to surgery	AFTER SURVEY NUMBER OF VISITS TO SURGERY												
	None		1-4 Times		5-9 Times		10-19 Times		20+ Times		No answer		All (100%)
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	
None	14	34	19	46	6	15	-	-	-	-	1	2	41 <sup>1</sup>
1-4 times	11	14	47	60	13	17	4	5	2	3	1	1	78
5-9 times	2	4	21	39	15	28	11	20	5	9	-	-	54
10-19 times	2	8	5	19	10	38	6	23	3	12	-	-	26
20+ times	-	-	-	-	2	29	3	43	2	29	-	-	7
No answer	-	-	-	-	-	-	1	100	-	-	-	-	1
ALL	29	14	92	44	46	22	25	12	12	6	2	1	207 <sup>1</sup>

<sup>1</sup>includes 1 person who stated that they were housebound.

TABLE P33

SURVIVORS' RESPONSES TO BOTH SURVEYS CROSS - TABULATED: NUMBER OF HOME VISITS IN THE PRECEDING YEAR (APPROX).

Before survey number of home visits	AFTER SURVEY - NUMBER OF HOME VISITS							
	None No. %	1-4 Times No. %	5-9 Times No. %	10-19 Times No. %	20+ Times No. %	No answer No. %	All (100%)	
None	85 74	28 24	2 2	-	-	-	115	
1-4 times	35 45	36 46	4 5	1 1	1 1	1 1	78	
5-9 times	-	8	1	-	-	-	9	
10-19 times	-	-	1	-	-	-	1	
20+ times	-	-	-	-	2	-	2	
No answer	2	-	-	-	-	-	2	
ALL	122 59	72 35	8 4	1 1	3 1	1 1	207	

TABLE P34

SURVIVORS' RESPONSES TO BOTH SURVEYS CROSS-TABULATED: NORMAL METHOD OF MAKING AN APPOINTMENT

Before survey - normal method of making an appointment.	After survey - normal method of making an appointment							
	By Telephone No. %	By calling at surgery No. %	Both Ticked No. %	No Answer No. %	All (100%)			
By telephone	89 79	23 20	1 1	-	113			
By calling at surgery	25 28	61 69	-	2 2	88			
Both ticked	1	3	-	-	4			
No answer	1	1	-	-	2			
ALL	116 56	88 43	1 1	2 1	207			

TABLE P35

SURVIVORS' RESPONSES TO BOTH SURVEYS CROSS-TABULATED: WHETHER RESPONDENTS FELT THE NEED TO GO TO THE SURGERY IN PREVIOUS YEAR (APPROX) BUT HAD NOT DONE SO

Before survey need to go to surgery	AFTER SURVEY - NEED TO GO TO SURGERY								All (100%)				
	None		1-4 Times		5-9 Times		10-19 Times			20+ Times		No Answer	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	
None	124	84	17	12	1	1	1	1	1	1	3	2	147
1-4 times	31	63	15	31	1	2	1	2	-	-	1	2	49
5-9 times	5		2		-		-		-		-		7
10-19 times	1		-		1		-		-		-		2
20+ times	-		-		-		-		-		-		-
No answer	2		-		-		-		-		-		2
ALL	163	79	34	16	3	1	2	1	1	1	4	2	207

TABLE 36

SURVIVORS' RESPONSES TO BOTH SURVEYS CROSS-TABULATED: WHETHER RESPONDENTS HAD FELT THE NEED FOR HOME VISIT IN PREVIOUS YEAR (APPROX.) BUT HAD NOT REQUESTED ONE

Before survey need for home visit	AFTER SURVEY - NEED FOR HOME VISIT												
	None		1-4		5-9		10-19		20+		No Answer		All (100%)
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	
None	153	90	15	9	-	-	-	-	-	1	1	169	
1-4 times	20	67	6	20	1	3	-	-	-	3	10	30	
5-9 times	2		-		-		-	-	-	-		2	
10-19 times	-		-		-		-	-	-	-		-	
20+ times	-		-		-		-	-	-	-		-	
No answer	6		-		-		-	-	-	-		6	
ALL	181	87	21	10	1		-	-	-	4	2	207	

TABLE P37

SURVIVORS' RESPONSES TO BOTH SURVEYS CROSS-TABULATED: PREFERENCE IF OWN DOCTOR NOT AVAILABLE AT ALL ON DAY WHEN THEY REQUESTED TO SEE HIM

Before survey - wait for own doctor another day	AFTER SURVEY - WAIT FOR OWN DOCTOR ANOTHER DAY							
	See another doctor		Wait for own doctor		Neither		No answer	
No.	%	No.	%	No.	%	No.	%	
See another doctor	120	83	24	17	1	1	-	145
Wait for own doctor	21	37	34	61	1	2	-	56
Neither	1		2		1		-	4
No answer	1		1		-		-	2
ALL	143	69	61	29	3	1	-	207

TABLE P38

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS  
ACCORDING TO WHETHER THEY ARE ON THE TELEPHONE AT HOME BY  
METHOD NORMALLY USED TO MAKE AN APPOINTMENT TO SEE DOCTOR

NORMAL METHOD OF MAKING AN APPOINTMENT	SURVEY	ON TELEPHONE AT HOME						
		YES		NO		NO ANSWER	ALL	
		NO.	%	NO.	%			NO.
By telephone	Before	108	88	79	37	3	190	56
	After- survivors	83	86	40	31	-	123	54
	After-fresh sample	113	87	32	27	3	148	59
By calling at surgery	Before	13	11	126	59	1	140	41
	After- survivors	10	10	85	66	1	96	42
	After-fresh sample	14	11	81	68	1	96	38
Both ticked	Before	-		4	2	-	4	1
	After- survivors	2	2	-		-	2	1
	After-fresh sample	3	1	1	1	-	4	2
No answer	Before	1	1	3	1	3	7	2
	After- survivors	1	1	4	3	-	5	2
	After-fresh sample	-		5	4	-	5	2
All (100%)	Before	122		212		7	341	
	After- survivors	96		129		1	226	
	After-fresh sample	130		119		4	253	

TABLE P39

DISTRIBUTION OF RESPONDENTS TO THE AFTER SURVEY ACCORDING TO  
WHETHER THEY ARE ON THE TELEPHONE AT HOME BY WHETHER OR NOT  
THEY NORMALLY OBTAINED AN APPOINTMENT TO SEE THEIR DOCTOR ON  
THE DAY REQUESTED

APPOINTMENT ON DAY REQUESTED	SURVEY	ON TELEPHONE AT HOME							
		YES		NO		NO ANSWER		ALL	
		NO.	%	NO.	%	NO.	%	NO.	%
YES	After-survivors	76	79	101	78	1		178	79
	After-fresh sample	102	78	94	79	2		198	78
NO	After-survivors	16	17	23	19	-		39	17
	After-fresh sample	24	18	16	13	1		40	16
NO ANSWER	After-survivors	4	4	5	4	-		9	4
	After-fresh sample	4	3	9	8	1		14	5
ALL (100%)	After-survivors	96		129		1		226	
	After-fresh sample	130		119		4		253	



TABLE P40

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS  
ACCORDING TO WHETHER THEY ARE ON THE TELEPHONE AT HOME BY  
WHERE THEY PREFERRED TO SEE THEIR GENERAL PRACTITIONER

PLACE PREFERRED	SURVEY	ON TELEPHONE AT HOME							
		YES		NO		NO ANSWER		ALL	
		No.	%	No.	%	No.	%	No.	%
Present surgery Previous surgery	Before	10	8	20	9	1		31	9
	After-Survivors	1	1	3	2	-		4	2
	After-fresh sample	2	1	1	1	-		3	1
A Health Centre Carterton Health Centre	Before	48	39	73	34	-		121	35
	After-Survivors	76	79	95	74	1		172	76
	After-fresh sample	101	78	87	73	1		189	75
Don't mind	Before	57	47	115	54	3		175	51
	After-Survivors	18	19	31	24	-		49	22
	After-fresh sample	23	18	27	23	1		51	20
No Answer	Before	7	6	4	2	3		14	4
	After-Survivors	1	1	-		-		1	-
	After-fresh sample	4	3	4	3	2		10	4
ALL(100%)	Before	122		212		7		341	
	After-Survivors	96		129		1		226	
	After-fresh sample	130		119		4		253	

TABLE P41

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS  
ACCORDING TO WHETHER THEY ARE ON THE TELEPHONE AT HOME BY  
WHETHER (IF THEY WANTED TO SEE A DOCTOR) THEY WOULD PREFER  
TO WAIT TO SEE THEIR OWN DOCTOR ALTHOUGH HE WOULD NOT BE  
AVAILABLE ON THAT DAY OR WOULD PREFER TO SEE ANOTHER DOCTOR  
IMMEDIATELY

RESPONDENT'S PREFERENCE	SURVEY	ON TELEPHONE AT HOME							
		YES		NO		NO ANSWER		ALL	
		No.	%	No.	%	No.	%	No.	%
See another Doctor	Before	84	69	152	72	3		239	70
	After- Survivors	67	70	89	69	1		157	70
	After-fresh sample	78	60	79	66	4		161	64
Wait for own Doctor	Before	31	25	51	24	2		84	25
	After- Survivors	27	28	39	30	-		66	29
	After-fresh sample	49	38	34	29	-		83	33
Neither	Before	4	3	4	2	-		8	2
	After- Survivors	2	2	1	1	-		3	1
	After-fresh sample	3	2	3	2	-		6	2
No answer	Before	3	3	5	2	2		10	3
	After- survivors	-		-		-		-	
	After-fresh sample	-		3	2	-		3	1
ALL (100%)	Before	122		212		7		341	
	After- survivors	96		129		1		226	
	After-fresh sample	130		119		4		253	

TABLE P42

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS  
ACCORDING TO WHETHER THEY ARE ON THE TELEPHONE AT HOME BY  
AGE AND SEX

MALE RESPONDENTS

AGE (YEARS)	SURVEY	ON TELEPHONE AT HOME							
		YES		NO		NO ANSWER		ALL	
		No.	%	No.	%	No.	%	No.	%
18 - 24	Before	2	5	9	11	1		12	9
	After-survivors	3	9	3	6	-		6	7
	After-fresh sample	3	6	6	11	-		9	8
25 - 44	Before	18	46	38	45	1		57	45
	After-survivors	12	36	19	38	-		31	37
	After-fresh sample	31	60	19	36	1		51	48
45 - 59	Before	9	23	16	19	1		26	21
	After-survivors	9	27	14	28	1		24	29
	After-fresh sample	10	19	11	21	-		21	20
60 - 64	Before	4	10	5	6	-		9	7
	After-survivors	5	15	3	6	-		8	9
	After-fresh sample	3	6	7	13	1		11	10
65+	Before	4	10	13	15	-		17	13
	After-survivors	4	12	10	20	-		14	17
	After-fresh sample	5	10	8	15	-		13	12
Unknown	Before	2	5	3	4	-		5	4
	After-survivors	-		1	2	-		1	1
	After-fresh sample	-		1	2	-		1	1
All (100%)	Before	39		84		3		126	
	After-survivors	33		50		1		84	
	After-fresh sample	52		52		2		106	

FEMALE RESPONDENTS

AGE (YEARS)	SURVEY	ON TELEPHONE AT HOME							
		YES		NO		NO ANSWER		ALL	
		No.	%	No.	%	No.	%	No.	%
18 - 24	Before	4	5	22	17	1		27	13
	After-survivors	5	8	12	15	-		17	12
	After-fresh sample	11	14	15	22	-		26	18
25 - 44	Before	50	60	65	51	1		116	54
	After-survivors	36	57	33	42	-		69	49
	After-fresh sample	47	61	25	37	1		73	50
45 - 59	Before	16	19	18	14	2		36	17
	After-survivors	13	21	15	19	-		28	20
	After-fresh sample	11	14	15	22	1		27	18
60 - 64	Before	3	4	11	8	-		14	6
	After-survivors	2	3	7	9	-		9	6
	After-fresh sample	4	5	-		-		4	3
65+	Before	8	10	8	6	-		16	7
	After-survivors	5	8	8	10	-		13	9
	After-fresh sample	4	5	8	12	-		12	8
Unknown	Before	2	2	4	3	-		6	3
	After-survivors	2	3	4	5	-		6	4
	After-fresh sample	-		4	6	-		4	3
All (100%)	Before	83		128		4		215	
	After-survivors	63		79		-		142	
	After-fresh sample	77		67		2		146	

TABLE P43

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS  
ACCORDING TO WHETHER THEY ARE ON THE TELEPHONE AT HOME BY  
HOW LONG THEIR JOURNEY TO THE SURGERY USUALLY TAKES

DURATION OF JOURNEY	SURVEY	ON TELEPHONE AT HOME							
		YES		NO		NO ANSWER		ALL	
		No.	%	No.	%	No.	%	No.	%
Up to $\frac{1}{4}$ hr	Before	96	79	167	79	5		268	79
	After-survivors	78	81	107	83	1		186	82
	After-fresh sample	112	86	102	86	3		217	86
between $\frac{1}{4}$ hr and $\frac{1}{2}$ hr	Before	19	16	34	15	-		53	15
	After-survivors	13	13	18	14	-		31	14
	After-fresh sample	15	11	14	12	1		30	12
Between $\frac{1}{2}$ hr and 1 hr.	Before	2	2	4	2	-		6	2
	After-survivors	-		1	1	-		1	
	After-fresh sample	2	2	-		-		2	1
More than 1 hr.	Before	-		-		-		-	
	After-survivors	1	1	-		-		1	
	After-fresh sample	-		-		-		-	
No answer	Before	5	4	7	3	2		14	4
	After-survivors	4	4	3	2	-		7	3
	After-fresh sample	1	1	3	2	-		4	2
All (100%)	Before	122		212		7		341	
	After-survivors	96		129		1		226	
	After-fresh sample	130		119		4		253	

TABLE P44

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS  
ACCORDING TO WHETHER THEY ARE ON THE TELEPHONE AT HOME BY  
METHOD OF TRAVEL NORMALLY USED

NORMAL METHOD OF TRAVEL TO SURGERY	SURVEY	ON TELEPHONE AT HOME							
		YES		NO		NO ANSWER		ALL	
		No.	%	No.	%	No.	%	No.	%
Walk	Before	37	30	101	48	3		141	41
	After-survivors	27	28	53	41	-		80	35
	After-fresh sample	39	30	54	45	-		93	38
Bus	Before	5	4	7	3	-		12	3
	After-survivors	4	4	7	5	-		11	5
	After-fresh sample	3	2	4	3	1		8	3
Car	Before	69	57	67	32	2		138	40
	After-survivors	56	58	47	36	1		104	46
	After-fresh sample	75	58	45	38	2		122	48
Taxi	Before	1	1	4	2	-		5	1
	After-survivors	-		1	1	-		1	
	After-fresh sample	2	1	-		-		2	1
Motor-cycle	Before	-		1		-		1	
	After-survivors	1	1	2	2	-		3	1
	After-fresh sample	-		2	2			2	1
Bicycle	Before	4	3	17	8	-		21	6
	After-survivors	3	3	12	9	-		15	7
	After-fresh sample	4	3	6	5	1		11	4
More than 1 method ticked	Before	4	3	9	4	-		13	4
	After-survivors	3	3	5	4	-		8	4
	After-fresh sample	7	5	3	2	-		10	4
All (100%)	Before	122 <sup>2</sup>		212 <sup>6</sup>		7 <sup>2</sup>		341 <sup>10</sup>	
	After-survivors	96 <sup>2</sup>		129 <sup>2</sup>		1		226 <sup>4</sup>	
	After-fresh sample	130		119 <sup>5</sup>		4		253 <sup>5</sup>	

The superscript x by an entry in the 'All' row means that x persons did not state normal method of travel to surgery.

TABLE P45

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS ACCORDING  
TO WHETHER THEY ARE ON THE TELEPHONE AT HOME BY REGISTRAR GENERAL'S  
SOCIO-ECONOMIC GROUPS

BEFORE SURVEY

SOCIO-ECONOMIC GROUP <sup>1</sup>	ON TELEPHONE AT HOME							
	YES		NO		NO ANSWER		ALL	
	No	%	No	%	No	%	No	%
Employers & Managers: 1,2,13	9	7	2	1	-	-	11	3
Professional workers: 3,4	4	3	4	2	-	-	8	2
Intermediate non-manual workers: 5	9	7	11	5	-	-	20	6
Junior non-manual workers: 6	14	11	10	5	2	-	26	8
Foremen, supervisors & skilled manual workers: 8,9	19	16	45	21	-	-	64	19
Personal service workers, semi-skilled manual workers, agricultural workers: 7,10,15	15	12	42	20	1	-	58	17
Unskilled manual workers: 11	7	6	41	19	1	-	49	14
Own account workers (other than professional) 12,14	5	4	4	2	-	-	9	3
Armed forces and inadequately described occupations: 16,17	40	33	53	25	1	-	94	28
Housewife	-	-	-	-	-	-	-	-
ALL (100%)	122			212		7 <sup>2</sup>	341 <sup>2</sup>	

<sup>1</sup> See notes below Table SE4

<sup>2</sup> The Socio-economic group was not known for two respondents

AFTER SURVEY - SURVIVORS

SOCIO-ECONOMIC GROUP <sup>1</sup>	ON TELEPHONE AT HOME							
	YES		NO		NO ANSWER		ALL	
	No	%	No	%	No	%	No	%
Employers & Managers: 1,2,13	9	9	3	2	-	-	12	5
Professional workers: 3,4	10	10	2	2	-	-	12	5
Intermediate non-manual workers: 5	13	14	11	9	-	-	24	11
Junior non-manual workers: 6	1	1	3	2	-	-	4	2
Foremen, supervisors & skilled manual workers: 8,9	28	29	45	35	-	-	73	32
Personal service workers, semi-skilled manual workers, agricultural workers: 7,10,15	8	8	29	22	1	-	38	17
Unskilled manual workers: 11	1	1	8	6	-	-	9	4
Own account workers (other than professional) 12, 14	4	4	3	2	-	-	7	3
Armed forces and inadequately described occupations: 16,17	22	23	20	16	-	-	42	19
Housewife	-	-	4	3	-	-	4	2
ALL (100%)		96		129 <sup>2</sup>		1		226 <sup>2</sup>

<sup>1</sup> See notes below Table SE4.

<sup>2</sup> One person's socio-economic group was not known.



AFTER SURVEY - FRESH SAMPLE

SOCIO-ECONOMIC GROUP <sup>1</sup>	ON TELEPHONE AT HOME									
	YES		NO		NO ANSWER		ALL			
	No	%	No	%	No	%	No	%		
Employers & Managers: 1,2,13	10	8	2	2	-	-	12	5		
Professional workers: 3,4	16	12	7	6	1	-	24	9		
Intermediate non-manual workers: 5	13	10	12	10	-	-	25	10		
Junior non-manual workers: 6	1	1	4	3	-	-	5	2		
Foremen, supervisors & skilled manual workers: 8,9	36	28	37	31	1	-	74	29		
Personal service workers, semi-skilled manual workers, agricultural workers: 7,10,15	12	9	25	21	-	-	37	15		
Unskilled manual workers: 11	1	1	9	8	1	-	11	4		
Own account workers (other than professional) 12,14	14	11	1	1	1	-	16	6		
Armed forces and inadequately described occupations: 16,17	27	21	19	16	-	-	46	18		
Housewife	-	-	3	2	-	-	3	1		
ALL (100%)	130		119		4		253			

<sup>1</sup> See notes below Table SE4.

TABLE P46

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS BY  
METHOD NORMALLY USED TO MAKE AN APPOINTMENT TO SEE THE DOCTOR BY  
REGISTRAR GENERAL'S SOCIO-ECONOMIC GROUPS

BEFORE SURVEY

SOCIO-ECONOMIC GROUP <sup>1</sup>	NORMAL METHOD OF MAKING AN APPOINTMENT								
	by telephone		by calling at surgery		both ticked		no answer		ALL (100%)
	No	%	No	%	No	%	No	%	
Employers and Managers: 1,2,13	10		1		-		-		11
Professional workers: 3,4	6		2		-		-		8
Intermediate non-manual workers: 5	10	50	9	45	-		1	5	20
Junior non-manual workers: 6	18	69	8	31	-		-		26
Foremen, supervisors & skilled manual workers: 8,9	34	53	28	44	1	2	1	2	64
Personal service workers, semi-skilled manual workers, agricultural workers, 7,10,15	29	50	29	50	-		-		58
Unskilled manual workers: 11	23	47	24	49	2	4	-		49
Own account workers (other than professional) 12,14	6		3		-		-		9
Armed forces and inadequately described occupations: 16,17	54	57	36	38	1	1	3	3	94
Housewife									-
ALL	190	56	140	41	4	1	7 <sup>2</sup>	2	341 <sup>2</sup>

<sup>1</sup> See note below Table SE4

<sup>2</sup> The socio-economic group of two respondents was not known

AFTER SURVEY - SURVIVORS

SOCIO-ECONOMIC GROUP. <sup>1</sup>	NORMAL METHOD OF MAKING AN APPOINTMENT								ALL (100%)
	by telephone		by calling at surgery		both ticked		no answer		
	No	%	No	%	No	%	No	%	
Employers and Managers: 1,2,13	10		2		-		-		12
Professional workers: 3,4	9		2		-		1		12
Intermediate non-manual workers. 5	13	54	9	37	2	8			24
Junior non-manual workers: 6	3		1		-		-		4
Foremen, supervisors & skilled manual workers: 8,9	40	55	33	45	-		-		73
Personal service workers, semi-skilled manual workers, agricultural workers, 7,10,15	17	45	20	53	-		1	3	38
Unskilled manual workers: 11	3		5		-		1		3
Own account workers (other than professional) 12,14	4		3		-		-		7
Armed forces and inadequately described occupations:16,17	23	55	17	40	-		2	5	42
Housewife	1		3		-		-		4
ALL	123	54	96 <sup>2</sup>	42	2	1	5	2	226 <sup>2</sup>

<sup>1</sup> See notes below Table SE4.

<sup>2</sup> The socio-economic group of one respondent was not known.

AFTER SURVEY - FRESH SAMPLE

SOCIO-ECONOMIC GROUP <sup>1</sup>	NORMAL METHOD OF MAKING AN APPOINTMENT								ALL (100%)
	by telephone		by calling at surgery		both ticked		no answer		
	No	%	No	%	No	%	No	%	
Employers and Managers: 1,2,13	10		2		-		-		12
Professional workers: 3,4	17	71	6	25	1	4	-		24
Intermediate non-manual workers: 5	16	64	9	36	-		-		25
Junior non-manual workers: 6	1		4		-		-		5
Foremen, supervisors & skilled manual workers: 8,9	43	58	28	38	2	3	1	1	74
Personal service workers, semi-skilled manual workers, agricultural workers, 7,10,15	15	40	20	54	1	3	1	3	37
Unskilled manual workers: 11	3		6		-		2		11
Own account workers (other than professional) 12,14	13	81	3	19	-		-		16
Armed forces and inadequately described occupations: 16,17	29	63	16	35			1	2	46
Housewife	1		2		-		-		3
ALL	148	59	96	38	4	2	5	2	253

<sup>1</sup> See notes below table SE4

TABLE P47

DISTRIBUTION OF RESPONDENTS TO THE AFTER SURVEY ACCORDING TO  
WHETHER THEY USUALLY OBTAINED AN APPOINTMENT ON THE DAY REQUESTED BY  
REGISTRAR GENERAL'S SOCIO-ECONOMIC GROUPS--SURVIVORS

SOCIO-ECONOMIC GROUP <sup>1</sup>	APPOINTMENT ON DAY REQUESTED						ALL (100%)
	YES		NO		NO ANSWER		
	No	%	No	%	No	%	
Employers and Managers: 1,2,13	12						12
Professional workers: 3,4	8		2		2		12
Intermediate non-manual workers. 5	20	83	4	17			24
Junior non-manual workers: 6	2		2				4
Foremen, supervisors & skilled manual workers: 8,9	59	81	12	16	2	2	73
Personal service workers, semi-skilled manual workers, agricultural workers, 7,10,15	33	87	4	10	1	3	38
Unskilled manual workers: 11	6		3				9
Own account workers (other than professional) 12,14	5		2				7
Armed forces and inadequately described occupations: 16,17	30	71	8	19	4	9	42
Housewife	3		1				4
ALL	173	79	39 <sup>2</sup>	17	9	4	226 <sup>2</sup>

1

See notes below table SE4

2

The socio-economic group of one person was not known

AFTER SURVEY -- FRESH SAMPLE

SOCIO-ECONOMIC GROUP <sup>1</sup>	APPOINTMENT ON DAY REQUESTED						
	YES		NO		NO ANSWER		ALL (100%)
	No	%	No	%	No	%	
Employers and Managers: 1,2,13	11		-		1		12
Professional workers: 3,4	16	67	6	25	2	8	24
Intermediate non-manual workers: 5	22	88	2	8	1	4	25
Junior non-manual workers: 6	4		1		-		5
Foremen, supervisors & skilled manual workers: 8,9	61	82	9	12	4	5	74
Personal service workers, semi-skilled manual workers, agricultural workers, 7,10,15	29	78	6	16	2	5	37
Unskilled manual workers: 11	8		2		1		11
Own account workers (other than professional) 12,14	10	62	6	38	-		16
Armed forces and inadequately described occupations: 16,17	34	74	9	20	3	6	46
Housewife	3						3
ALL	198	78	41	16	14	6	253

1

See notes below table SE4

TABLE P48

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS ACCORDING TO  
WHERE THEY PREFERRED TO SEE THEIR GENERAL PRACTITIONER BY REGISTRAR GENERAL'S  
SOCIO-ECONOMIC GROUPS

BEFORE SURVEY

SOCIO-ECONOMIC GROUP <sup>1</sup>	PLACE PREFERRED								ALL (100%)
	Present Surgery		A Health Centre		Don't Mind		No Answer		
	No.	%	No.	%	No.	%			
Employers & managers: 1,2,13	4		4		3		-		11
Professional workers: 3,4	2		2		4		-		8
Intermediate non-manual workers: 5	1	5	10	50	9	45	-		20
Junior non-manual workers: 6	-		11	42	15	58	-		26
Foremen, supervisors and skilled manual workers: 8,9	5	8	29	45	28	44	2	3	64
Personal service workers semi-skilled manual workers, agricultural workers: 7,10,15	4	7	21	36	33	57	-		58
Unskilled manual workers: 11	5	10	17	36	27	55	1	2	49
Own account workers (other than professional) 12,14	1		4		3		1		9
Armed forces and inade- quately described occupations: 16,17	9	10	23	24	53	56	9	10	94
ALL	31	9	121	35	175	51	14 <sup>2</sup>	4	341 <sup>2</sup>

<sup>1</sup> See note below Table SE4

<sup>2</sup> The socio-economic group of two respondents was not known

AFTER SURVEY SURVIVORS

SOCIO-ECONOMIC GROUP <sup>1</sup>	PLACE PREFERRED								
	Previous Surgery		Carterton Health Centre		Don't Mind		No Answer		ALL (100%)
	no.	%	no.	%	no.	%	no.	%	
Employers & managers: 1,2,13	-		10		2		-		12
Professional workers: 3,4	-		7		5		-		12
Intermediate non-manual workers: 5	-		20	83	4	17	-		24
Junior non-manual workers: 6	-		2		2		-		4
Foremen, supervisors & skilled manual workers: 8,9	3	4	59	81	11	15	-		73
Personal service workers, semi-skilled manual workers, agricultural workers: 7,10,15	-		31	82	7	18	-		38
Unskilled manual workers: 11	-		8		1		-		9
Own account workers (other than professional) 12,14	-		4		3		-		7
Armed forces and inadequately described occupations: 16,17	1	2	29	69	11	26	1	2	42
Housewife	-		2		2		-		4
ALL	4	2	172	76	49 <sup>2</sup>	22	1		226 <sup>2</sup>

<sup>1</sup> See note below Table SE4

<sup>2</sup> The socio-economic group of one respondent was not known



AFTER SURVEY - FRESH SAMPLE

SOCIO-ECONOMIC GROUP <sup>1</sup>	PLACE PREFERRED								ALL (100%)
	Previous Surgery		Carterton Health Centre		Don't Mind		No Answer		
	No.	%	No.	%	No.	%	No.	%	
Employers & managers: 1,2,13	-		3		3		-		12
Professional workers: 3,4	-		14	58	8	33	2	8	24
Intermediate non-manual workers: 5	1	4	19	76	5	20	-		25
Junior non-manual workers: 6	-		4		-		1		5
Foremen, supervisors and skilled manual workers: 8,9	1	1	57	77	14	19	2	3	74
Personal service workers, semi-skilled manual workers, agricultural workers: 7,10,15	-		28	76	9	24	-		37
Unskilled manual workers: 11	1		6		2		2		11
Own account workers (other than professional) 12,14	-		12	75	3	19	1	6	16
Armed forces and inadequate- ly described occupations: 16,17	-		37	80	7	15	2	4	46
Housewife	-		3		-		-		3
ALL	3	1	189	75	51	20	10	4	253

<sup>1</sup> See note below Table SE4

TABLE P49

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS  
 ACCORDING TO WHETHER (IF THEY WANTED TO SEE A DOCTOR) THEY WOULD PREFER  
 TO WAIT TO SEE THEIR OWN DOCTOR ALTHOUGH HE WOULD NOT BE AVAILABLE  
 ON THAT DAY OR WOULD PREFER TO SEE ANOTHER DOCTOR IMMEDIATELY  
 BY REGISTRAR GENERAL'S SOCIO-ECONOMIC GROUPS  
 BEFORE SURVEY

SOCIO-ECONOMIC GROUP <sup>1</sup>	RESPONDENTS PREFERENCE								ALL (100%)
	See another Doctor		Wait for own Doctor		Neither		No answer		
	No	%	No	%	No	%	No	%	
Employers and Managers: 1,2,13	8		3				-		11
Professional workers: 3,4	7		1				-		8
Intermediate non-manual workers: 5	14	70	5	25	1	5	-		20
Junior non-manual workers: 6	18	69	7	27	1	4	-		26
Foremen, supervisors & skilled manual workers: 8,9	48	75	16	25					64
Personal service workers, semi-skilled manual workers, agricultural workers, 7,10,15	33	65	16	28	2	3	2	3	58
Unskilled manual workers: 11	37	76	12	24					49
Own account workers (other than professional) 12,14	4		4		1				9
Armed forces and inadequately described occupations 16,17	65	69	20	21	3	3	6	6	94
Housewife	-		-		-		-		-
ALL	239	70	84	25	8	2	10 <sup>2</sup>	3	341 <sup>2</sup>

<sup>1</sup> See notes below Table SE4

<sup>2</sup> Includes two respondents whose socio-economic group was not known

AFTER SURVEY - SURVIVORS

SOCIO-ECONOMIC GROUP <sup>1</sup>	RESPONDENT'S PREFERENCE								
	See another Doctor		Wait for own Doctor		Neither		No answer		ALL (100%)
	No	%	No	%	No	%	No	%	
Employers and Managers: 1,2,13	10		2		-		-		12
Professional workers: 3,4	11		1		-		-		12
Intermediate non-manual workers: 5	14	58	9	38	1	4			24
Junior non-manual workers: 6	2		2		-		-		4
Foremen, supervisors & skilled manual workers: 8,9	57	78	16	22	-		-		73
Personal service workers, semi-skilled manual workers, agricultural workers: 7, 10, 15	23	60	13	34	2	5	-		38
Unskilled manual workers: 11	6		3		-		-		9
Own account workers (other than professional) 12,14	5		2		-		-		7
Armed forces and inadequately described occupations: 16,17	27	64	15	36	-		-		42
Housewife	1		3		-		-		4
ALL	157 <sup>2</sup>	69	66	29	3	1			226 <sup>2</sup>

<sup>1</sup> See note below Table SE4

<sup>2</sup> Includes 1 respondent whose socio-economic group was not known

AFTER SURVEY - FRESH SAMPLE

SOCIO-ECONOMIC GROUP <sup>1</sup>	RESPONDENT'S PREFERENCE								ALL (100%)
	See another Doctor		Wait for own Doctor		Neither		No answer		
	No	%	No	%	No	%	No	%	
Employers and Managers: 1,2,13	7		5						12
Professional workers: 3,4	19	79	5	21	-				24
Intermediate non-manual workers: 5	14	56	11	44	-				25
Junior non-manual workers: 6	3		2						5
Foremen, supervisors & skilled manual workers: 8,9	46	62	24	32	2	3	2	3	74
Personal service workers, semi-skilled manual workers, agricultural workers, 7,10,15	26	70	9	24	2	5			37
Unskilled manual workers: 11	8		3						11
Own account workers (other than professional) 12,14	9	56	7	44					16
Armed forces and inadequately described occupations 16,17	28	61	15	33	2	4	1	2	46
Housewife	1		2						3
ALL	161	64	83	33	6	2	3	1	253

1

See note below Table SE4

TABLE P50

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS BY AGE,  
SEX AND BY REGISTRAR GENERAL'S SOCIO-ECONOMIC GROUPS

BEFORE SURVEY - MALE RESPONDENTS

SOCIO-ECONOMIC GROUP <sup>1</sup>	AGE IN YEARS												All 100%
	18-24		25-44		45-59		60-64		65+		unknown		
	No	%	No	%	No	%	No	%	No	%	No	%	
Employers and Managers: 1,2,13			-		2		-		-		-		2
Professional workers: 3,4			1		-		1		1				3
Intermediate non-manual workers: 5			3		4		1		-		1		9
Junior non-manual workers: 6			1		2		3		1				7
Foremen, supervisors & skilled manual workers: 8,9	2	6	17	51	7	21	1	3	5	15	1	3	33
Personal service workers, semi-skilled manual workers, agricultural workers, 7,10,15	5	17	16	53	4	13	1	3	3	10	1	3	30
Unskilled manual workers. 11	1	6	9	50	4	22	1	6	2	11	1	6	18
Own account workers (other than professional) 12,14	1		1								1		3
Armed forces and inadequately described occupations:16,17	2	10	9	45	3	15	1	5	5	25			20
ALL	12 <sup>2</sup>	9	57	45	26	21	9	7	17	14	5	4	126 <sup>2</sup>

<sup>1</sup> See note below Table SE4

<sup>2</sup> Includes one respondent whose socio-economic group was not known

BEFORE SURVEY - FEMALE RESPONDENTS

SOCIO-ECONOMIC GROUP <sup>1</sup>	AGE IN YEARS												All 100%
	18-24		25-44		45-59		60-64		65+		Unknown		
	No	%	No	%	No	%	No	%	No	%	No	%	
Employers and Managers: 1,2,13	2		6		1		-		-		-		9
Professional workers: 3,4	-		3		1		1		-		-		5
Intermediate non-manual workers: 5	2		3		5		-		-		1		11
Junior non-manual workers: 6	2	11	13	68	3	16			1	5	-		19
Foremen, supervisors & skilled manual workers: 8,9	5	16	22	71	2	6	1	3	1	3			31
Personal service workers, semi-skilled manual workers, agricultural workers, 7,10,15	2	7	18	64	5	18	1	4	1	4	1	4	28
Unskilled manual workers: 11	4	13	15	48	7	23	3	10	1	3	1	3	31
Own account workers (other than professional)12,14	-		5		1		-		-		-		6
Armed forces and inadequately described occupations:16,17	9	12	31	42	11	15	8	11	12	16	3	4	74
Housewife	-		-		-		-		-		-		-
ALL	27 <sup>2</sup>	13	16	54	36	17	14	6	16	7	6	3	215 <sup>2</sup>

1 See note below Table SE4 Note: The socio-economic group of married women is determined from husband's occupation.

2 Includes 1 respondent whose socio-economic group was not known

AFTER SURVEY - SURVIVORS - MALE RESPONDENTS

SOCIO-ECONOMIC GROUP <sup>1</sup>	AGE IN YEARS												All 100%
	18-24		25-44		45-59		60-64		65+		unknown		
	No	%	No	%	No	%	No	%	No	%	No	%	
Employers and Managers: 1,2,13	-		2		1		1		1		-		5
Professional workers: 3,4	-		2		1		-		-		-		3
Intermediate non-manual workers: 5	-		-		4		4		2		-		10
Junior non-manual workers: 6	-		-		-		1		-		-		1
Foremen, supervisors & skilled manual workers: 8,9	4	10	24	60	6	15	-		6	15	-		40
Personal service workers, semi-skilled manual workers, agricultural workers. 7,10,15	-		2		9		1		1		1		14
Unskilled manual workers: 11	-		-		-		1		2		-		3
Own account workers (other than professional) 12,14	-		1		1		-		-		-		2
Armed forces and inadequately described occupations: 16,17	2		-		2		-		2		-		6
ALL	6	7	31	37	24	29	8	9	14	17	1	1	84

1

See note below Table SE4

FTLR SURVEY - SURVIVORS - FEMALE RESPONDENTS

SOCIO-ECONOMIC GROUP <sup>1</sup>	AGE IN YEARS												All 100%
	18-24		25-44		45-59		60-64		65+		Unknown		
	NO	%	NO	%	NO	%	NO	%	NO	%	NO	%	
Employers and Managers: 1,2,13	1		5		1		-		-		-		7
Professional workers: 3,4	-		6		3		-		-		-		9
Intermediate non-manual workers: 5			5		6		2		-		1		14
Junior non-manual workers: 6	1		2				-		-		-		3
Foremen, supervisors & skilled manual workers: 8,9	4	12	24	73	1	3			2	6	2	6	33
Personal service workers, semi-skilled manual workers, agricultural workers, 7,10,15	3	12	4	17	12	50	2	8	1	4	2	8	24
Unskilled manual workers: 11	1		3		1		-		1		-		6
Own account workers (other than professional) 12,14	-		4				1		-		-		5
Armed forces and inadequately described occupations:16,17	6	17	15	42	4	11	2	6	8	22	1	3	36
Housewife	1		-		-		2		1		-		4
ALL	17	12	69 <sup>2</sup>	49	28	20	9	6	13	9	6	4	142 <sup>2</sup>

<sup>1</sup> See note below Table SE4 Note: The socio-economic group of married women is determined by husband's occupation.

<sup>2</sup> Includes one respondent whose socio-economic group was not known



AFTER SURVEY - FRESH SAMPLE - MALE RESPONDENTS

SOCIO-ECONOMIC GROUP <sup>1</sup>	AGE IN YEARS										All 100%		
	18-24		25-44		45-59		60-64		65+			Unknown	
	No	%	No	%	No	%	No	%	No	%		No	%
Employers and Managers: 1,2,13			5		2		-		-				7
Professional workers: 3,4	1		6		4		-		1				12
Intermediate non-manual workers: 5	2	13	8	53	2	13	2	13	1	7			15
Junior non-manual workers: 6													-
Foremen, supervisors & skilled manual workers: 8,9	2	5	18	47	6	16	7	18	5	13			38
Personal service workers, semi-skilled manual workers, agricultural workers, 7,10,15	3		7		2		-		1		1		14
Unskilled manual workers: 11	1		2		1		1		1				6
Own account workers (other than professional)12,14			3		1		-		-				4
Armed forces and inadequately described occupations:16,17			2		3		1		4				10
ALL	9	8	51	48	21	20	11	10	13	12	1	1	106

1

See note below Table SE4

AFTER SURVEY - FRESH SAMPLE - FEMALE RESPONDENTS

SOCIO-ECONOMIC GROUP <sup>1</sup>	AGE IN YEARS												All 100%	
	18-24		25-44		45-59		60-64		65+		Unknown			
	No	%	No	%	No	%	No	%	No	%	No	%		
Employers and Managers: 1,2,13			3		1				1		-			5
Professional workers: 3,4	4		7		-				1		-			12
Intermediate non-manual workers: 5	-		7		2				-		1			10
Junior non-manual workers: 6	1		2		1				1		-			5
Foremen, supervisors & skilled manual workers: 8,9	9	25	18	50	7	19	1	3	1	3	-			36
Personal service workers, semi-skilled manual workers, agricultural workers, 7,10,15	3	13	9	39	5	22	2	9	3	13	1	4		23
Unskilled manual workers: 11	-				4		-				1			5
Own account workers (other than professional)12,14	2		7		3		-		-		-			12
Armed forces and inadequately described occupations:16,17	6	17	20	57	3	9	1	3	4	11	1	3		35
Housewife	1		-		1		-		1		-			3
ALL	26	18	73	50	27	18	4	3	12	8	4	3		146

<sup>1</sup>

See note below Table SE4

Note: The socio-economic group of married women is determined by husband's occupation.

TABLE 51

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS ACCORDING TO  
METHOD OF TRAVEL NORMALLY USED BY REGISTRAR GENERAL'S SOCIO-ECONOMIC GROUPS

BEFORE SURVEY

SOCIO-ECONOMIC GROUP*	NORMAL METHOD OF TRAVEL TO SURGERY									
	Walk No. %	Bus No. %	Car No. %	Taxi No. %	Motor- cycle No. %	Bi- cycle No. %	More than method ticked No. %	ALL 100%		
Employers & managers: 1,2,13	2	-	9	-	-	-	-	11		
Professional workers: 3,4	1	2	4	-	-	1	-	8		
Intermediate non-manual workers: 5	7 35	-	12 60	-	-	-	1 5	20		
Junior non-manual workers: 6	11 42	-	13 50	-	-	2 8	-	26		
Foremen, supervisors & skilled manual workers: 8,9	29 45	-	29 45	1 2	-	4 6	1 2	64		
Personal service workers, semi-skilled manual workers, agricultural workers: 7,10,15	24 41	2 3	21 36	2 3	-	2 3	6 10	58 <sup>1</sup>		
Unskilled manual workers: 11	18 37	2 4	14 29	1 2	1 2	8 16	3 6	49 <sup>2</sup>		
Own account workers (other than professional) 12,14	5	-	4	-	-	-	-	9		
Armed forces and inade- quately described occupations: 16,17	44 47	6 6	32 34	1 1	-	4 4	2 2	94 <sup>5</sup>		
Housewife	-	-	-	-	-	-	-	-		
ALL	141 41	12 3	138 40	5 1	1	21 6	13 4	341 <sup>10</sup>		

\* See note below Table SE4

<sup>1</sup> The superscript X denotes that for X respondents in this total the method of travel was not stated

The socio-economic group was not known for two of these respondents

AFTER SURVEY - SURVIVORS

SOCIO-ECONOMIC GROUP <sup>1</sup>	NORMAL METHOD OF TRAVEL TO SURGERY										
	Walk No. %	Bus No. %	Car No. %	Taxi No. %	Motor cycle No. %	Bi- cycle No. %	More than one method ticked no. %	ALL (100%)			
Employers & managers: 1,2,13	5	1	5	-	-	1	-	12			
Professional workers: 3,4	4	-	7	-	-	1	-	12			
Intermediate non-manual workers: 5	11 46	1 4	9 37	-	-	1 4	-	24 <sup>2</sup>			
Junior non-manual workers: 6	3	-	1	-	-	-	-	4			
Foremen, supervisors & skilled manual workers: 8,9	23 31	2 3	38 52	-	1 1	3 4	5 7	73 <sup>1</sup>			
Personal service workers, semi-skilled manual workers, agricultural workers: 7,10,15	10 26	2 5	15 39	1 3	2 5	6 16	2 5	38			
Unskilled manual workers: 11	6	1	1	-	-	-	1	9			
Own account workers (other than profess- ional) 12,14	1	-	5	-	-	1	-	7			
Armed forces and inade- quately described occupations: 16,17	14 33	3 7	23 55	-	-	1 2	-	42 <sup>1</sup>			
Housewife	2	1	-	-	-	1	-	4			
ALL	80 <sup>a</sup> 35	11 5	104 46	1	3	15 7	8 3	226 <sup>4a</sup>			

<sup>1</sup> See note below Table SE4

<sup>2</sup> The superscript X denotes that for X respondents in this total the method of travel was not stated

<sup>a</sup> The superscript <sup>a</sup> indicates that the total includes one person whose socio-economic group was not known

AFTER SURVEY - FRESH SAMPLE

SOCIO-ECONOMIC GROUP <sup>1</sup>	NORMAL METHOD OF TRAVEL TO SURGERY									
	Walk no. %	Bus no. %	Car no. %	Taxi no. %	Motor cycle no. %	Bi- cycle no. %	More than one method ticked no. %	ALL (100%)		
Employers & managers: 1,2,13	4		7			1		12		
Professional workers: 3,4	11 46	2 8	11 46					24		
Intermediate non-manual workers: 5	6 24		15 60		1 4	2 8	1 4	25		
Junior non-manual workers: 6	2		2				1	5		
Foreman, supervisors & skilled manual workers: 8,9	23 31	2 3	40 54	2 3			5 7	74 <sup>2</sup>		
Personal service workers, semi-skilled manual workers, agricultural workers: 7,10,15	16 43	2 5	15 40		1 3	3 8		37		
Unskilled manual workers: 11	5	2	1			2		11 <sup>1</sup>		
Own account workers (other than professional) 12,14	7 44		8 50				1 6	16		
Armed forces and inade- quately described occupations: 16,17	16 35		23 50			3 6	2 4	46 <sup>2</sup>		
Housewife	3							3		
ALL	93 37	8 3	122 48	2 1	2 1	11 4	10 4	253 <sup>5</sup>		

<sup>1</sup> See note below Table SE4

<sup>2</sup> The superscript X denotes that for X respondents in this total the method of travel was not stated

TABLE 52

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS ACCORDING TO WHERE THEY PREFERRED TO SEE THEIR GENERAL PRACTITIONER; BY MARITAL STATUS AND SEX

## MALE RESPONDENTS

MARITAL STATUS	SURVEY	PLACE PREFERRED								
		<sup>1</sup> Present/ Previous Surgery		<sup>2</sup> A Health Centre/ Carterton Health C.		Don't Mind		No Answer		ALL (100%)
		No.	%	No.	%	No.	%	No.	%	
Single	Before	-		3		5		-		8
	After-survivors	1		3		3				7
	After-fresh sample	1		5		4				10
Married	Before	8	8	45	43	49	47	2	2	104
	After-survivors	2	3	51	73	17	24			70
	After-fresh sample	1	1	67	74	13	21	3	3	90
Widowed	Before	1		4		6				11
	After-survivors			5		1				6
	After-fresh sample			3						3
No answer	Before	1		1		-		1		3
	After-survivors			1						1
	After-fresh sample			2				1		3
All	Before	10	8	53	42	60	48	3	2	126
	After-survivors	3	4	60	71	21	25	-		84
	After-fresh sample	2	2	77	73	23	22	4	4	106

<sup>1</sup> Present surgery in before survey and previous surgery in after survey.

<sup>2</sup> 'A Health Centre' in before survey, and Carterton Health Centre in the after survey.

FEMALE RESPONDENTS

MARITAL STATUS	SURVEY	PLACE PREFERRED								ALL (100%)
		1 Present/ Previous Surgery		2 A Health Centre/ Carterton Health C.		Don't Mind		No Answer		
		No.	%	No.	%	No.	%	No.	%	
Single	Before	1		6		4		1		12
	After-survivors	-		7		1		1		9
	After-fresh sample	-		4		2		-		6
Married	Before	18	11	53	32	93	55	4	2	168
	After-survivors	1	1	89	84	16	15			106
	After-fresh sample	1	1	94	77	22	18	5	4	122
Widowed	Before	2	6	7	23	17	55	5	16	31
	After-survivors	-		14	58	10	42	-		24
	After-fresh sample	-		12	75	3	19	1	6	16
No answer	Before	-		2		1		1		4
	After-survivors	-		2		1		-		3
	After-fresh sample	-		1		1		-		2
All	Before	21	10	68	32	115	53	11	5	215
	After-survivors	1	1	112	79	28	20	1	1	142
	After-fresh sample	1	1	111	76	28	19	6	4	146

1 Present surgery in before survey and previous surgery in after survey.

2 'A Health Centre' in before survey, and Carterton Health Centre in the after survey.

TABLE 53

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS AS TO WHAT THEY WOULD DO IF THEY CUT THEIR HAND BADLY AT HOME AT 3 O'CLOCK ON A TUESDAY AFTERNOON AND, ALTHOUGH THE BLEEDING SOON STOPPED, THEY THOUGHT IT WOULD NEED SEEING BY SOMEONE, BY MARITAL STATUS AND SEX

## MALE RESPONDENTS

MARITAL STATUS	SURVEY	WHAT RESPONDENTS WOULD DO IF THEY CUT THEIR HAND												ALL					
		GO TO:																	
		Own Drs. Surgery		Witney H.C.		Radcliffe Infirma.		Churchill Hospital		Brize Norton MC		Other Hospital			Other Places		Phone G.P.		No answer
No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	100	
Single	Before	5		2		-		-		1		-		-		-		-	8
	After-survivors	6		1		-		-		-		-		-		-		-	7
	After-fresh sample	8		2		-		-		-		-		-		-		-	10
Married	Before	61	59	26	25	7	7	-		3	3	5	5	-		-	2	2	104
	After-survivors	52	74	7	10	6	9	-		1	1	2	3	-		-	2	3	70
	After-fresh sample	73	81	7	8	7	8	1	1	-		1	1	-		1	1	-	90
Widowed	Before	9		1		-		-		-		1		-		-		-	11
	After-survivors	5		1		-		-		-		-		-		-		-	6
	After-fresh sample	2		1		-		-		-		-		-		-		-	3
No answer	Before	1		-		-		-		-		-		-		-	2		3
	After-survivors	1		-		-		-		-		-		-		-		-	1
	After-fresh sample	1		1		1		-		-		-		-		-		-	3
All	Before	76	60	29	23	7	6	-		4	3	6	5	-		-	4	3	126
	After-survivors	64	76	9	11	6	7	-		1	1	2	2	-		-	2	2	84
	After-fresh sample	84	79	11	10	8	8	1	1	-		1	1	-		1	1	-	106



FEMALE RESPONDENTS

MARRITAL STATUS	SURVEY	WHAT RESPONDENTS WOULD DO IF THEY CUT THEIR HAND														ALL				
		GO TO:																		
		Own Drs. Surgery		Witney H.C.		Radcliffe Infirm.		Churchill Hospital		Brize Norton MC		Other Hospital		Other Places			Phone G.P.		No answer	
No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	100%		
Single	Before	9		2		-		-		-		-		-		-		1		12
	After-survivors	5		2		-		-		-		-		1		-		1		9
	After-fresh sample	6		-		-		-		-		-		-		-		-		6
Married	Before	109	65	40	24	7	4	-		1	1	5	3	1	1	-		5	3	168
	After-survivors	96	91	8	8	1	1	-		-		-		-		1	1	-		106
	After-fresh sample	97	80	14	11	1	1	-		2	2	3	2	-		2	2	3	2	122
Widowed	Before	23	74	2	6	1	3	-		-		-		1	3	-		4	13	31
	After-survivors	20	83	2	8	-		-		-		1	4	1	4	-		-		24
	After-fresh sample	13	81	-		2	13	-		-		-		-		1	6	-		16
No answer	Before	-		-		-		-		-		-		-		-		4		4
	After-survivors	1		1		-		-		-		-		-		-		1		3
	After-fresh sample	1		-		1		-		-		-		-		-		-		2
Total	Before	141	66	44	20	8	4	-		1		5	2	2	1	-		14	7	215
	After-survivors	122	86	13	9	1	1	-		-		1	1	1	1	-		2	1	142
	After-fresh sample	117	80	14	10	4	3	-		2	1	3	2	-		3	2	3	2	146

TABLE 54

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS BY METHOD OF TRAVEL NORMALLY USED TO SURGERY AND BY MARITAL STATUS AND SEX

MALE RESPONDENTS

MARITAL STATUS	SURVEY	NORMAL METHOD OF TRAVEL TO SURGERY														ALL 100%
		Walk		Bus		Car		Taxi		Motor-cycle		Bi-cycle		More than 1 method ticked		
		No	%	No	%	No	%	No	%	No	%	No	%	No	%	
Single	Before	2		1		2		-		-		2		1		8
	After-survivors	1		-		3		-		1		1		1		7
	After-fresh sample	3		-		5		-		1		1		-		10
Married	Before	28	27	4	4	57	55	-		1	1	8	8	5	5	104 <sup>1</sup>
	After-survivors	15	21	3	4	42	60	-		1	1	5	7	3	4	70 <sup>1</sup>
	After-fresh sample	24	27	1	1	62	69	-		1	1	-		1	1	90 <sup>1</sup>
Widowed	Before	6		-		3		-		-		-		-		11 <sup>2</sup>
	After-survivors	2		-		4		-		-		-		-		6
	After-fresh sample	-		-		2		-		-		1		-		3
No answer	Before	1		-		1		-		-		-		-		3 <sup>1</sup>
	After-survivors	1		-		-		-		-		-		-		1
	After-fresh sample	2		-		-		-		-		1		-		3
All	Before	37	29	5	4	63	50	-		1	1	10	8	6	5	126 <sup>4</sup>
	After-survivors	19	23	3	4	49	58	-		2	2	6	7	4	5	84 <sup>1</sup>
	After-fresh sample	29	27	1	1	69	65	-		2	2	3	3	1	1	106 <sup>1</sup>

Superscript x denotes that x respondents did not state method of travel

FEMALE RESPONDENTS

MARITAL STATUS	SURVEY	NORMAL METHOD OF TRAVEL TO SURGERY												ALL 100%		
		Walk		Bus		Car		Taxi		Motor-cycle		Bi-cycle			More than 1 method ticked	
		No	%	No	%	No	%	No	%	No	%	No	%		No	%
Single	Before	9		-		2		-		-		-		-		12 <sup>1</sup>
	After-survivors	6		1		1		-		-		-		-		9 <sup>1</sup>
	After-fresh sample	5		-		-		-		-		1		-		6
Married	Before	79	47	4	2	66	39	4	2	-		8	5	6	4	168 <sup>1</sup>
	After-survivors	41	39	3	3	48	45	1	1	1	1	6	6	4	4	106 <sup>2</sup>
	After-fresh sample	50	41	6	5	47	39	2	2	-		7	6	8	7	122 <sup>2</sup>
Widowed	Before	16	52	3	10	5	16	-		-		3	10	1	3	31 <sup>3</sup>
	After-survivors	13	54	4	17	5	21	-		-		2	8	-		24 <sup>1</sup>
	After-fresh sample	8	50	1	6	5	31	-		-		-		1	6	16 <sup>1</sup>
No answer	Before	-		-		2		1		-		-		-		4 <sup>1</sup>
	After-survivors	1		-		1		-		-		1		-		3 <sup>1</sup>
	After-fresh sample	1		-		-		-		-		-		-		2 <sup>1</sup>
All	Before	104	48	7	3	75	35	5	2	-		11	5	7	3	215 <sup>6</sup>
	After-survivors	61	43	8	6	55	39	1	1	1	1	9	6	4	3	142 <sup>3</sup>
	After-fresh sample	64	44	7	5	52	36	2	1	-		8	5	9	6	146 <sup>4</sup>

Superscript x denotes that x respondents did not state method of travel

TABLE 55

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS ACCORDING TO  
WHETHER THEY GO TO WORK BY WHERE THEY PREFERRED TO SEE THEIR GENERAL PRACTITIONER

WORK	SURVEY	PLACE PREFERRED								ALL 100%
		Present/ Previous Surgery		A H.C./ Carterton H.C.		Don't mind		No answer		
		No	%	No	%	No	%	No	%	
Full-time	Before	9	6	59	42	72	51	2	1	142
	After-survivors	2	2	71	72	26	26	-	-	99
	After-fresh sample	2	2	95	72	30	23	5	4	132
Part-time	Before	3	6	18	37	27	55	1	2	49
	After-survivors	-	-	29	88	4	12	-	-	33
	After-fresh sample	-	-	27	79	6	8	1	3	34
Unemployed	Before	-	-	3	-	2	-	-	-	5
	After-survivors	-	-	-	-	-	-	-	-	-
	After-fresh sample	-	-	3	-	-	-	-	-	3
Student	Before	-	-	-	-	1	-	-	-	1
	After-survivors	1	-	-	-	1	-	-	-	2
	After-fresh sample	-	-	-	-	-	-	-	-	-
Retired	Before	3	10	9	31	12	41	5	17	29
	After-survivors	-	-	21	81	4	15	1	4	26
	After-fresh sample	-	-	13	81	2	13	1	6	16
Housewife	Before	15	14	30	28	60	56	2	2	107
	After-survivors	1	2	46	77	13	22	-	-	60
	After-fresh sample	1	2	46	75	12	20	2	3	61
Other	Before	-	-	-	-	-	-	-	-	-
	After-survivors	-	-	1	-	-	-	-	-	1
	After-fresh sample	-	-	1	-	1	-	-	-	2
All	Before	31 <sup>1</sup>	9	121 <sup>2</sup>	35	175 <sup>1</sup>	51	14 <sup>4</sup>	4	341 <sup>8</sup>
	After-survivors	4	2	172 <sup>4</sup>	76	49 <sup>1</sup>	22	1 <sup>1</sup>	-	226 <sup>5</sup>
	After-fresh sample	3	1	189 <sup>4</sup>	75	51	20	10 <sup>1</sup>	4	253 <sup>5</sup>

The superscript x above a total denotes that it includes x people for whom it was not known whether they worked full-time or otherwise

<sup>1</sup> Present surgery: before survey , Previous surgery: after survey

<sup>2</sup> A health centre: the before survey  
Carterton health centre: the after survey

TABLE 56

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS ACCORDING TO WHETHER THEY GO TO WORK BY WHAT THEY WOULD DO IF THEY CUT THEIR HAND BADLY AT HOME AT 3 O'CLOCK ON A TUESDAY AFTERNOON AND, ALTHOUGH THE BLEEDING SOON STOPPED THEY THOUGHT IT WOULD NEED SEEING BY SOMEONE

WORK	SURVEY	WHAT RESPONDENTS WOULD DO IF THEY CUT THEIR HAND																		
		GO TO														Phone G.P.	No Answer	ALL		
		Own Drs. Surgery		Witney H.C.		Radcliffe Infirm.		Churchill Hospital		Brize Norton MC		Other Hospital		Other Places						
No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	100%		
Full-time	Before	85	60	31	22	10	7	-	-	4	3	7	5	1	1	-	-	4	3	142
	After-survivors	74	75	16	16	5	5	-	-	1	1	2	2	-	-	-	-	1	1	99
	After-fresh sample	107	81	12	9	7	5	1	1	1	1	1	1	-	-	1	1	2	2	132
Part-time	Before	30	61	14	29	1	2	-	-	-	-	3	6	-	-	-	-	1	2	49
	After-survivors	30	91	1	3	1	3	-	-	-	-	-	-	-	-	1	3	-	-	33
	After-fresh sample	27	79	4	12	2	6	-	-	-	-	1	3	-	-	-	-	-	-	34
Unemployed	Before	3	-	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5
	After-survivors	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	After-fresh sample	2	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
Student	Before	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
	After-survivors	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
	After-fresh sample	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Retired	Before	19	66	6	21	-	-	-	-	-	-	-	-	-	-	-	-	4	14	29
	After-survivors	21	81	1	4	1	4	-	-	-	-	-	-	-	-	1	4	2	8	26
	After-fresh sample	13	81	1	6	1	6	-	-	-	-	-	-	-	-	1	6	-	-	16
Housewife	Before	78	73	20	19	4	4	-	-	1	1	1	1	1	1	-	-	2	2	107
	After-survivors	55	92	3	5	-	-	-	-	-	-	1	2	1	2	-	-	-	-	60
	After-fresh sample	48	79	6	10	1	2	-	-	1	2	2	3	-	-	2	3	1	2	61
Other	Before	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	After-survivors	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
	After-fresh sample	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ALL	Before	217 <sup>1</sup>	64	73 <sup>1</sup>	21	15	4	-	-	5	1	11	3	2	1	-	-	18 <sup>7</sup>	5	341 <sup>8</sup>
	After-survivors	186 <sup>3</sup>	82	22 <sup>1</sup>	10	7 <sup>1</sup>	3	-	-	1	-	3	1	1	-	2	1	4 <sup>1</sup>	2	226 <sup>5</sup>
	After-fresh sample	202 <sup>3</sup>	80	25 <sup>1</sup>	10	12 <sup>1</sup>	5	1	1	2	1	4	2	-	-	4	2	3	1	253 <sup>5</sup>

The superscript x above a total indicates that it includes x respondents for whom it was not known whether they worked full-time or otherwise.

TABLE 57

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS ACCORDING TO WHETHER  
THEY GO TO WORK BY METHOD OF TRAVEL NORMALLY USED TO SURGERY.

WORK	SURVEY	NORMAL METHOD OF TRAVEL TO SURGERY																
		Walk		Bus		Car		Taxi		Motor-cycle		Bicycle		More than one method ticked		No answer		ALL
		No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	100%
Full-time	Before	43	30	3	2	76	54	-	-	1	1	11	8	6	4	2	1	142
	After-survivors	22	22	3	3	60	61	-	-	3	3	8	8	3	3	-	-	99
	After-fresh sample	31	23	3	2	86	65	-	-	2	2	7	5	2	2	1	1	132
Part-time	Before	22	45	3	6	17	35	-	-	-	-	4	8	3	6	-	-	49
	After-survivors	12	36	2	6	13	39	-	-	-	-	4	12	2	6	-	-	33
	After-fresh sample	14	41	2	6	12	35	-	-	-	-	1	3	4	12	1	3	34
Unemployed	Before	3	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	5
	After-survivors	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	After-fresh sample	-	-	-	-	3	-	-	-	-	-	-	-	-	-	-	-	3
Student	Before	-	-	-	-	-	-	-	-	-	-	-	-	1	-	-	-	1
	After-survivors	-	-	-	-	2	-	-	-	-	-	-	-	-	-	-	-	2
	After-fresh sample	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Retired	Before	17	59	2	7	5	17	-	-	-	-	1	3	-	-	4	14	29
	After-survivors	15	58	3	12	6	23	-	-	-	-	-	-	-	-	2	8	26
	After-fresh sample	12	75	-	-	3	19	-	-	-	-	-	-	-	-	1	6	18
Housewife	Before	56	52	3	3	35	33	4	4	-	-	5	5	3	3	1	1	107
	After-survivors	29	48	3	5	20	33	1	2	-	-	2	3	3	5	2	3	60
	After-fresh sample	34	56	3	5	15	25	2	3	-	-	2	3	4	7	1	2	61
Other	Before	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	After-survivors	-	-	-	-	1	-	-	-	-	-	-	-	-	-	-	-	1
	After-fresh sample	-	-	-	-	2	-	-	-	-	-	-	-	-	-	-	-	2
TOTAL	Before	141 <sup>2</sup>	41	12	4	138 <sup>4</sup>	40	5 <sup>1</sup>	1	1	1	21 <sup>1</sup>	6	13	4	10 <sup>3</sup>	3	341 <sup>5</sup>
	After-survivors	80 <sup>2</sup>	35	11	5	104 <sup>2</sup>	46	1	1	3	1	15 <sup>1</sup>	7	8	4	4 <sup>1</sup>	2	226 <sup>5</sup>
	After-fresh sample	93 <sup>2</sup>	37	8	3	122 <sup>1</sup>	48	2	1	2	1	11 <sup>1</sup>	4	10	4	5 <sup>1</sup>	2	253 <sup>5</sup>

The superscript x above a total indicates that it includes x respondents for whom it was not known whether they worked full-time or other.

TABLE 58

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS  
ACCORDING TO THE NUMBER OF CHILDREN UNDER 5 YEARS OF AGE IN THE  
HOUSEHOLD BY WHERE THEY PREFER TO SEE THEIR GENERAL PRACTITIONER BY SEX

MALE RESPONDENTS

NUMBER OF CHILDREN UNDER 5 YRS	SURVEY	PLACE PREFERRED								ALL 100%
		Present/ Previous <sup>1</sup> Surgery		A H.C./ Carterton <sup>2</sup> H.C.		Don't mind		No answer		
		No	%	No	%	No	%	No	%	
NONE	Before	7	10	30	43	32	46	1	1	70
	After-survivors	2	4	37	71	13	25	-	-	52
	After-fresh sample	1	2	45	70	15	23	3	5	64
ONE	Before	1	6	8	50	7	44	-	-	16
	After-survivors	-	-	6	-	1	-	-	-	7
	After-fresh sample	-	-	13	72	4	22	1	6	18
TWO	Before	-	-	5	33	10	67	-	-	15
	After-survivors	-	-	4	-	4	-	-	-	8
	After-fresh sample	-	-	9	-	2	-	-	-	11
THREE	Before	-	-	-	-	-	-	-	-	-
	After-survivors	-	-	-	-	-	-	-	-	-
	After-fresh sample	-	-	-	-	2	-	-	-	2
NO ANSWER	Before	2	8	10	40	11	44	2	8	25
	After-survivors	1	6	13	76	3	18	-	-	17
	After-fresh sample	1	-	10	-	-	-	-	-	11
ALL	Before	10	8	53	42	60	48	3	2	126
	After-survivors	3	4	60	71	21	25	-	-	84
	After-fresh sample	2	2	77	73	23	22	4	4	106

<sup>1</sup> Present surgery in before survey, Previous surgery in after survey

<sup>2</sup> A health centre in before survey, Carterton health centre in after survey

FEMALE RESPONDENTS

NUMBER OF CHILDREN UNDER 5 YRS	SURVEY	PLACE PREFERRED								ALL 100%
		Present/ Previous <sup>2</sup> Surgery		A H.C./ Carterton <sup>3</sup> H.C.		Don't mind		No answer		
		No	%	No	%	No	%	No	%	
NONE	Before	5	5	32	30	59	56	9	9	105
	After-survivors	-		59	81	13	18	1	1	73
	After-fresh sample	1	1	61	76	16	20	2	3	80
ONE	Before	8	14	14	25	33	60	-		55
	After-survivors	1	3	23	79	5	17	-		29
	After-fresh sample	-		21	75	6	21	1	4	28
TWO	Before	4	25	5	31	7	44	-		16
	After-survivors	-		7		4		-		11
	After-fresh sample	-		13		1		-		14
THREE	Before	-		1		-		-		1
	After-survivors	-		3		1		-		4
	After-fresh sample	-		-		-		-		-
NO ANSWER	Before	4	11	16	43	15	41	2	5	37
	After-survivors	-		20	80	5	20	-		25
	After-fresh sample	-		16	67	5	21	3	13	24
ALL	Before	21	10	68	32	115 <sup>1</sup>	53	11	5	215 <sup>1</sup>
	After-survivors	1	1	112	79	28	20	1	1	142
	After-fresh sample	1	1	111	76	28	19	6	4	146

<sup>1</sup> One person did not state how many children under 5 years of age

<sup>2</sup> Present surgery in before survey, previous surgery in after survey

<sup>3</sup> A health centre in before survey, Carterton H.C. in after survey



TABLE 59

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS ACCORDING TO THE NUMBER OF CHILDREN UNDER 5 YEARS OF AGE IN THE HOUSEHOLD BY WHAT THEY WOULD DO IF THEY CUT THEIR HAND BADLY AT HOME AT 3 O'CLOCK ON A TUESDAY AFTERNOON AND, ALTHOUGH THE BLEEDING SOON STOPPED, THEY THOUGHT IT WOULD NEED SEEING BY SOMEONE BY SEX

## MALE RESPONDENTS

NUMBER OF CHILDREN UNDER 5 YEARS	SURVEY	WHAT RESPONDENTS WOULD DO IF THEY CUT THEIR HAND																		
		GO TO																		
		Own Drs. Surgery		Witney H.C.		Radcliffe Infirm.		Churchill Hospital		Brize Norton MC		Other Hospital		Other Places		Phone G.P.		No answer		ALL
No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	100%		
ONE	Before	44	63	15	21	3	4	-	-	4	6	1	1	-	-	-	-	3	4	70
	After-survivors	38	73	7	13	4	8	-	-	1	2	1	2	-	-	-	-	1	2	52
	After-fresh sample	48	75	9	14	6	9	1	2	-	-	-	-	-	-	-	-	-	-	64
ONE	Before	11	69	3	19	1	6	-	-	-	-	1	6	-	-	-	-	-	-	16
	After-survivors	6	-	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	7
	After-fresh sample	13	72	2	11	1	6	-	-	-	-	1	6	-	1	6	-	-	-	18
TWO	Before	6	40	5	33	1	7	-	-	-	-	3	20	-	-	-	-	-	-	15
	After-survivors	5	-	1	-	1	-	-	-	-	-	1	-	-	-	-	-	-	-	8
	After-fresh sample	10	-	-	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	11
THREE	Before	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	After-survivors	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	After-fresh sample	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
NO ANSWER	Before	15	60	6	24	2	8	-	-	-	-	1	4	-	-	-	-	1	4	25
	After-survivors	15	88	1	6	-	-	-	-	-	-	-	-	-	-	-	-	1	6	17
	After-fresh sample	11	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	11
ALL	Before	76	60	29	23	7	6	-	-	4	3	6	5	-	-	-	-	4	3	126
	After-survivors	64	76	9	11	6	7	-	-	1	1	2	2	-	-	-	-	2	2	84
	After-fresh sample	84	79	11	10	8	8	1	1	-	-	1	1	-	1	1	-	-	-	106

FEMALE RESPONDENTS

NUMBER OF CHILDREN UNDER 5 YEARS	SURVEY	WHAT RESPONDENTS WOULD DO IF THEY CUT THEIR HAND																		
		GO TO																		
		Own Drs. Surgery		Witney H.C.		Radcliffe Infirm		Churchill Hospital		Brize Norton MC		Other Hospital		Other Places		Phcne G.F.		No Answer		ALL
No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	100%		
NONE	Before	66	63	23	22	5	5	-	-	-	-	3	3	1	1	-	-	7	7	105
	After-survivors	62	85	7	10	1	1	-	-	-	-	-	-	1	1	1	1	1	1	73
	After-fresh sample	62	78	9	11	3	4	-	-	2	3	2	3	-	-	-	-	2	3	80
ONE	Before	42	76	7	13	-	-	-	-	1	2	-	-	1	2	-	-	4	7	55
	After-survivors	26	90	1	3	-	-	-	-	-	-	1	3	-	-	1	3	-	-	29
	After-fresh sample	25	89	2	7	-	-	-	-	-	-	1	4	-	-	-	-	-	-	28
TWO	Before	10	63	5	31	-	-	-	-	-	-	1	6	-	-	-	-	-	-	16
	After-survivors	11	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	11
	After-fresh sample	10	-	2	-	-	-	-	-	-	-	-	-	-	2	-	-	-	-	14
THREE	Before	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	After-survivors	4	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	-	-	1
	After-fresh sample	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	4
NO ANSWER	Before	22	59	9	24	3	8	-	-	-	-	-	-	-	-	-	-	3	8	37
	After-survivors	19	76	5	20	-	-	-	-	-	-	-	-	-	-	-	-	1	4	25
	After-fresh sample	20	83	1	4	1	4	-	-	-	-	-	-	1	4	1	4	1	4	24
ALL	Before	141 <sup>1</sup>	66	44	20	8	4	-	-	1	-	5	2	2	1	-	-	14	7	215
	After-survivors	122	86	13	9	1	1	-	-	-	-	1	1	1	1	2	1	2	1	142
	After-fresh sample	117	80	14	10	4	3	-	-	2	1	3	2	-	-	3	2	3	2	146

<sup>1</sup> One person did not state how many children under 5 years

TABLE 60

DISTRIBUTION OF RESPONDENTS TO THE BEFORE AND AFTER SURVEYS ACCORDING TO THE NUMBER OF CHILDREN UNDER 5 YEARS OF AGE IN THE HOUSEHOLD BY METHOD OF TRAVEL NORMALLY USED TO SURGERY BY SEX

MALE RESPONDENTS

NUMBER OF CHILDREN UNDER 5 YRS	SURVEY	NORMAL METHOD OF TRAVEL TO SURGERY														ALL 100%		
		Walk		Bus		Car		Taxi		Motor-cycle		Bicycle		More than one method ticked			No answer	
		No	%	No	%	No	%	No	%	No	%	No	%	No	%		No	%
NONE	Before	18	26	3	4	36	51	-	-	1	1	8	11	3	4	1	1	70
	After-survivors	11	21	3	6	28	54	-	-	2	4	5	10	2	4	1	2	52
	After-fresh sample	19	30	-	-	40	63	-	-	1	2	3	5	-	-	1	2	64
ONE	Before	7	44	1	6	5	32	-	-	-	-	1	6	2	13	-	-	16
	After-survivors	1	-	-	-	4	-	-	-	-	-	-	-	2	-	-	-	7
	After-fresh sample	3	17	-	-	15	83	-	-	-	-	-	-	-	-	-	-	18
TWO	Before	3	20	1	7	9	60	-	-	-	-	-	-	-	-	2	13	15
	After-survivors	1	-	-	-	6	-	-	-	-	-	1	-	-	-	-	-	8
	After-fresh sample	3	-	1	-	7	-	-	-	-	-	-	-	-	-	-	-	11
THREE	Before	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	After-survivors	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	After-fresh sample	-	-	-	-	1	-	-	-	1	-	-	-	-	-	-	-	2
NO ANSWER	Before	9	36	-	-	13	52	-	-	-	-	1	4	1	4	1	4	25
	After-survivors	6	35	-	-	11	65	-	-	-	-	-	-	-	-	-	-	17
	After-fresh sample	4	-	-	-	6	-	-	-	-	-	-	-	1	-	-	-	11
ALL	Before	37	29	5	4	63	50	-	-	1	1	10	8	6	5	4	3	126
	After-survivors	19	23	3	4	49	58	-	-	2	2	6	7	4	5	1	1	84
	After-fresh sample	29	27	1	1	69	65	-	-	2	2	3	3	1	1	1	1	106

FEMALE RESPONDENTS

NORMAL METHOD OF TRAVEL TO SURGERY

NUMBER OF CHILDREN UNDER 5 YRS	SURVEY	Walk		Bus		Car		Taxi		Motor-cycle		Bicycle		More than one method ticked		No answer		ALL
		No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	100%
NONE	Before	45	43	5	5	37	35	2	2	-	-	9	9	2	2	5	5	105
	After-survivors	29	40	3	4	29	40	-	-	1	1	7	10	2	3	2	3	73
	After-fresh sample	28	35	4	5	33	41	-	-	-	-	6	8	6	8	3	4	80
ONE	Before	28	51	1	2	21	38	1	2	-	-	1	2	3	5	-	-	55
	After-survivors	12	41	2	7	13	45	-	-	-	-	1	3	1	3	-	-	29
	After-fresh sample	11	39	1	4	12	43	-	-	-	-	1	4	3	11	-	-	28
TWO	Before	9	56	-	-	5	31	2	13	-	-	-	-	-	-	-	-	16
	After-survivors	4	-	-	-	6	-	-	-	-	-	-	-	-	-	1	-	11
	After-fresh sample	13	-	-	-	-	-	1	-	-	-	-	-	-	-	-	-	14
THREE	Before	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
	After-survivors	2	-	1	-	-	-	-	-	-	-	-	-	1	-	-	-	4
	After-fresh sample	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NO ANSWER	Before	21	57	1	3	11	30	-	-	-	-	1	3	2	5	1	3	37
	After-survivors	14	56	2	8	7	28	1	4	-	-	1	4	-	-	-	-	25
	After-fresh sample	12	50	2	8	7	29	1	4	-	-	1	4	-	-	1	4	24
ALL	Before	104	48	7	3	75 <sup>1</sup>	35	5	2	-	-	11	5	7	3	6	3	215 <sup>1</sup>
	After-survivors	61	43	8	6	55	39	1	1	1	1	9	6	4	3	3	2	142
	After-fresh sample	64	44	7	5	52	36	2	1	-	-	8	6	9	6	4	3	146

<sup>1</sup> One person did not state how many children under 5 years

TABLE P 61

DISTRIBUTION OF RESPONDENTS TO THE AFTER SURVEY ACCORDING TO  
WHETHER THE MEDICAL CARE THEY GET FROM THE DOCTOR HAS CHANGED  
NOW THAT THE HEALTH CENTRE IS OPEN BY AGE AND BY SEX

MALE RESPONDENTS

IMPROVED MEDICAL CARE	SURVEY	AGE GROUP						
		18-24 No. %	25-44 No. %	45-59 No. %	60-64 No. %	65+ No. %	Unknown No. %	All No. %
Changed for the better	After-survivors	2	8 26	9 37	2	9	-	30 36
	After-fresh sample	1	13 25	6 29	4	4	-	28 26
Changed for the worse	After-survivors	1	1 3	-	-	-	-	2 2
	After-fresh sample	-	-	1 5	1	-	-	2 2
Stayed the same	After-survivors	2	21 68	12 50	6	5	1	47 56
	After-fresh sample	8	23 45	9 43	6	8	1	55 52
More than one box ticked	After-survivors	-	-	-	-	-	-	-
	After-fresh sample	-	-	-	-	-	-	-
No box ticked but answer written in	After-survivors	-	-	1 4	-	-	-	1 1
	After-fresh sample	-	9 18	2 10	-	-	-	11 10
No answer	After-survivors	1	1 3	2 8	-	-	-	4 5
	After-fresh sample	-	6 12	3 14	-	1 8	-	10 9
All (100%)	After-survivors	6	31	24	8	14	1	84
	After-fresh sample	9	51	21	11	13	1	106

FEMALE RESPONDENTS

IMPROVED MEDICAL CARE	SURVEY	AGE GROUP							All No. %
		18-24 No. %	25-44 No. %	45-59 No. %	60-64 No. %	65+ No. %	Unknown No. %		
Changed for the better	After-survivors	5 29	18 26	6 21	1	6	2	38 28	
	After-fresh sample	6 23	18 25	12 44	1	2	1	40 27	
Changed for the worse	After-survivors	1 6	2 3	-	-	-	1	4 3	
	After-fresh sample	-	1 1	-	-	-	-	1 1	
Stayed the same	After-survivors	11 65	47 68	21 75	7	5	2	93 65	
	After-fresh sample	11 42	43 59	13 48	3	9	3	82 56	
More than one box ticked	After-survivors	-	-	-	-	-	-	-	
	After-fresh sample	-	-	-	-	-	-	-	
No box ticked but answer written in	After-survivors	-	-	-	-	-	-	-	
	After-fresh sample	8 31	3 11	1 4	-	-	-	17 12	
No answer	After-survivors	-	2 3	1 4	1	2	1	7 5	
	After-fresh sample	1 4	3 4	1 4	-	1	-	6 4	
All (100%)	After-survivors	17	69	28	9	13	6	142	
	After-fresh sample	26	73	27	4	12	4	146	

TABLE P 62

DISTRIBUTION OF RESPONDENTS TO THE AFTER SURVEY ACCORDING TO  
WHETHER THE MEDICAL CARE THEY GET FROM THE DOCTOR HAS CHANGED  
NOW THAT THE HEALTH CENTRE IS OPEN BY WHERE THEY PREFERRED TO  
SEE THEIR GENERAL PRACTITIONER

IMPROVED MEDICAL CARE	SURVEY	PLACE PREFERRED									
		Previous Surgery		Carterton Health Centre		Don't mind		No answer		All	
		No.	%	No.	%	No.	%	No.	%	No.	%
Changed for the better	After-survivors	1		62	36	5	10	-		68	30
	After-fresh sample	-		62	33	6	12	1		69	27
Changed for the worse	After-survivors	1		4	2	1	2	-		6	3
	After-fresh sample	1		1	1	1	2	-		3	1
Stayed the same	After-survivors	2		101	59	37	75			140	62
	After-fresh sample	2		101	53	31	61	3		137	54
More than one box ticked	After-survivors	-		-		-		-		-	
	After-fresh sample	-		-		-		-		-	
No box ticked but answer written in	After-survivors	-		-		1	2	-		1	
	After-fresh sample			19	10	7	14	2		28	11
No answer	After-survivors	-		5	3	5	10	1		11	5
	After-fresh sample			6	3	6	12	4		16	6
All (100%)	After-survivors	4		172		49		1		226	
	After-fresh sample	3		189		51		10		253	

TABLE P63

DISTRIBUTION OF RESPONDENTS TO THE AFTER SURVEY ACCORDING TO  
WHETHER THE MEDICAL CARE YOU GET FROM THE DOCTOR HAS CHANGED  
NOW THAT THE HEALTH CENTRE IS OPEN BY WHETHER THEY ARE ON THE  
TELEPHONE AT HOME

IMPROVED MEDICAL CARE	SURVEY	ON TELEPHONE AT HOME							
		YES		NO		NO ANSWER		ALL	
		No.	%	No.	%	No.	%	No.	%
Changed for the better	After-survivors	31	32	37	29	-		68	30
	After-fresh sample	35	27	33	28	1		69	27
Changed for the worse	After-survivors	3	3	3	2	-		6	3
	After-fresh sample	2	1	1	1	-		3	1
Stayed the same	After-survivors	55	57	84	65	1		140	62
	After-fresh sample	66	51	69	58	2		137	54
More than one box ticked	After-survivors	-		-		-		-	
	After-fresh sample	-		-		-		-	
No box ticked but answer written in	After-survivors	-		1	1	-		1	-
	After-fresh sample	19	15	9	8	-		28	11
No answer	After-survivors	7	7	4	3	-		11	5
	After-fresh sample	8	6	7	6	1		16	6
All (100%)	After-survivors	96		129		1		226	
	After-fresh sample	130		119		4		253	



TABLE P64

DISTRIBUTION OF RESPONDENTS TO THE AFTER SURVEY ACCORDING TO WHETHER THE MEDICAL CARE YOU GET FROM THE DOCTOR HAS CHANGED NOW THAT THE HEALTH CENTRE IS OPEN BY METHOD OF TRAVEL NORMALLY USED.

IMPROVED MEDICAL CARE	SURVEY	NORMAL METHOD OF TRAVEL TO SURGERY							
		Walk	Bus	Car	Taxi	Motor-Cycle	Bicycle	More than 1 method used	All
		No. %	No. %	No. %	No. %	No. %	No. %	No. %	No. %
Changed for the better	After-survivors	25 31	5	28 27	-	1	4 27	3	68 <sup>2</sup> 30
	After-fresh sample	24 26	3	35 29	2	-	3 27	1	69 <sup>1</sup> 27
Changed for the worse	After-survivors	2 2	-	3 3	-	-	1 7	-	6 3
	After-fresh sample	2 2	-	1 1	-	-	-	-	3 1
Stayed the same	After-survivors	47 59	6	69 66	1	2	9 60	5	140 <sup>1</sup> 62
	After-fresh sample	51 55	3	64 52		1	6 55	9	137 <sup>3</sup> 54
More than one box ticked	After-survivors	-	-	-	-	-	-	-	-
	After-fresh sample	-	-	-	-	-	-	-	-
No box ticked but answer written in	After-survivors	-	-	1 1	-	-	-	-	1
	After-fresh sample	10 11	2	15 12		-	1 9	-	28 11
No answer	After-survivors	6 8	-	3 3	-	-	1 7	-	11 <sup>1</sup> 5
	After-fresh sample	6 6	-	7 6		1	1 9	-	16 <sup>1</sup> 6
All (100%)	After-survivors	80	11	104	1	3	15	8	226 <sup>4</sup>
	After-fresh sample	93	8	122	2	2	11	10	253 <sup>5</sup>

The superscript x by an entry in the 'All' column means that x persons did not state normal method of travel to surgery.

TABLE P65

DISTRIBUTION OF RESPONDENTS TO THE AFTER SURVEY ACCORDING TO WHETHER THE MEDICAL CARE THEY OBTAINED FROM THE DOCTOR HAD CHANGED "NOW THAT THE HEALTH CENTRE IS OPEN" BY NUMBER OF VISITS TO SURGERY IN PREVIOUS (APPROX) YEAR (TO SEE DOCTOR OR TO TAKE SOMEONE ELSE)

MEDICAL CARE	SURVEY	NUMBER OF HOME VISITS BY DOCTOR													
		None		1-4 times		5-9 times		10-19 times		20+ times		No answer		ALL	
		No	%	No	%	No	%	No	%	No	%	No	%	No	%
Changed for the better	After-survivors	11	29	32	32	11	23	7	27	5		1		68 <sup>1</sup>	30
	After-fresh sample	2	7	35	29	26	39	3	10	3		-		69	27
Changed for the worse	After-survivors	-		1	1	4	8	1	4	-		-		6	3
	After-fresh sample	-		1	1	2	3	-		-		-		3	1
Stayed the same	After-survivors	20	53	63	64	32	67	17	65	7		1		140 <sup>2</sup>	62
	After-fresh sample	13	46	67	55	31	47	21	72	3		-		137 <sup>2</sup>	54
More than one box ticked	After-survivors	-		-		-		-		-		-		-	
	After-fresh sample	-		-		-		-		-		-		-	
No box ticked but answer written in	After-survivors	1	3	-		-		-		-		-		1	
	After-fresh sample	3	11	14	12	6	9	4	14	1		-		28	11
No answer	After-survivors	6	16	3	3	1	2	1	4	-		-		11	5
	After-fresh sample	10	36	4	3	1	2	1	3	-		-		16	6
All (100%)	After-survivors	38		99		48		26		12		2		226	
	After-fresh sample	28		121		60		29		7		-		253	

1

One person stated that she was housebound

2

Two people stated that they were housebound

TABLE P66

DISTRIBUTION OF RESPONDENTS TO THE AFTER SURVEY ACCORDING TO WHETHER THE MEDICAL CARE THEY OBTAINED FROM THE DOCTOR HAD CHANGED "NOW THAT THE HEALTH CENTRE IS OPEN" BY NUMBER OF HOME VISITS FROM DOCTOR RECEIVED IN PRECEDING YEAR (APPROX.)

MEDICAL CARE	SURVEY	NUMBER OF HOME VISITS BY DOCTOR													
		None		1-4 times		5-9 times		10-19 times		20+ times		No answer		ALL	
		No	%	No	%	No	%	No	%	No	%	No	%	No	%
Changed for the better	After-survivors	30	23	30	37	4		1		3		-		68	30
	After-fresh sample	36	24	24	31	6		1		-		2		69	27
Changed for the worse	After-survivors	4	3	2	2	-		-		-		-		6	3
	After-fresh sample	1	1	2	3	-		-		-		-		3	1
Stayed the same	After-survivors	88	67	48	58	4		-		-		-		140	62
	After-fresh sample	77	52	44	56	8		4		2		2		137	54
More than one box ticked	After-survivors	-		-		-		-		-		-		-	
	After-fresh sample	-		-		-		-		-		-		-	
No box ticked but answer written in	After-survivors	1	1	-		-		-		-		-		1	
	After-fresh sample	22	15	5	6	-		-		-		1		28	11
No answer	After-survivors	8	6	2	2	-		-		-		1		11	5
	After-fresh sample	13	9	3	4	-		-		-		-		16	6
ALL (100%)	After-survivors	131		82		8		1		3		1		226	
	After-fresh sample	149		78		14		5		2		5		253	

TABLE P67

DISTRIBUTION OF RESPONDENTS TO THE AFTER SURVEY ACCORDING TO WHETHER THE MEDICAL CARE THEY OBTAINED FROM THE DOCTOR HAD CHANGED "NOW THAT THE HEALTH CENTRE IS OPEN" BY THE NUMBER OF TIMES IN THE PRECEDING YEAR (APPROX.) THEY HAD FELT THE NEED TO SEE THE DOCTOR BUT FELT UNABLE TO GO TO SURGERY

MEDICAL CARE	SURVEY	NUMBER OF TIMES FELT THE NEED TO GO TO SURGERY													
		None		1-4 times		5-9 times		10-19 times		20+ times		No answer		ALL	
		No	%	No	%	No	%	No	%	No	%	No	%	No	%
Changed for the better	After-survivors	57	32	6	15	1		1		1		2		68	30
	After-fresh sample	47	25	16	29	4		-		-		2		69	27
Changed for the worse	After-survivors	3	2	3	8	-		-		-		-		6	3
	After-fresh sample	1	1	2	4	-		-		-		-		3	1
Stayed the same	After-survivors	107	61	27	69	2		2		-		2		140	62
	After-fresh sample	103	55	29	53	1		-		2		2		137	54
More than one box ticked	After-survivors	-		-		-		-		-		-		-	
	After-fresh sample	-		-		-		-		-		-		-	
No box ticked but answer written in	After-survivors	-		1	3	-		-		-		-		1	
	After-fresh sample	21	11	7	13	-		-		-		-		28	11
No answer	After-survivors	9	5	2	5	-		-		-		-		11	5
	After-fresh sample	14	8	1	2	-		1		-		-		16	6
ALL (100%)	After-survivors	176		39		3		3		1		4		226	
	After-fresh sample	186		55		5		1		2		4		253	

TABLE P68

DISTRIBUTION OF RESPONDENTS TO THE AFTER SURVEY ACCORDING TO WHETHER THE MEDICAL CARE THEY OBTAINED FROM THE DOCTOR HAD CHANGED "NOW THAT THE HEALTH CENTRE IS OPEN" BY THE NUMBER OF TIMES IN THE PRECEDING YEAR (APPROX.) THEY HAD FELT THE NEED FOR A HOME VISIT BUT NOT CALLED THE DOCTOR

MEDICAL CARE	SURVEY	NUMBER OF TIMES FELT THE NEED FOR A HOME VISIT													
		None		1-4 times		5-9 times		10-19 times		20+ times		No answer		ALL	
		No	%	No	%	No	%	No	%	No	%	No	%	No	%
Changed for the better	After-survivors	58	30	8	32	-		1		-		1		68	30
	After-fresh sample	54	26	10	29	1		-		-		4		69	27
Changed for the worse	After-survivors	5	3	1	4	-		-		-		-		6	3
	After-fresh sample	3	1	-		-		-		-		-		3	1
Stayed the same	After-survivors	122	63	15	60	1		-		-		2		140	62
	After-fresh sample	112	54	20	57	1		-		-		4		137	54
More than one box ticked	After-survivors	-		-		-		-		-		-		-	
	After-fresh sample	-		-		-		-		-		-		-	
No box ticked but answer written in	After-survivors	1	1	-		-		-		-		-		1	
	After-fresh sample	23	11	4	11	-		-		-		1		28	11
No answer	After-survivors	9	5	1	4	-		-		-		1		11	5
	After-fresh sample	14	7	1	3	-		-		-		1		16	6
ALL (100%)	After-survivors	195		25		1		1		-		4		226	
	After-fresh sample	206		35		2		-		-		10		253	

TABLE P69

DISTRIBUTION OF RESPONDENTS TO THE AFTER SURVEY ACCORDING TO WHETHER THE MEDICAL CARE THEY OBTAINED FROM THEIR DOCTOR HAD CHANGED "NOW THAT THE HEALTH CENTRE IS OPEN" BY REGISTRAR GENERAL'S SOCIO-ECONOMIC GROUPS

SOCIO ECONOMIC GROUPS	SURVEY	MEDICAL CARE CHANGED?										ALL (100%)		
		Changed for the better		Changed for the worse		Stayed same		More than one box ticked		No box ticked but answer written in			No answer	
		No	%	No	%	No	%	No	%	No	%		No	%
Employers and managers: 1,2,13	After-survivors	3		-		9		-		-		-		12
	After-fresh sample	4		-		7		-		-		1		12
Professional workers: 3,4	After-survivors	4		-		4		-		-		4		12
	After-fresh sample	5	21	1	4	8	33	-		7	29	3	13	24
Intermediate non-manual workers: 5	After-survivors	8	33	-		16	67	-		-		-		24
	After-fresh sample	5	20	1	4	16	64	-		2	8	1	4	25
Junior non-manual workers: 6	After-survivors	1		-		3		-		-		-		4
	After-fresh sample	-		-		4		-		1		-		5
Foremen, supervisors & skilled manual workers: 9	After-survivors	24	33	4	5	42	58	-		-		3	4	73
	After-fresh sample	27	36	-		39	53	-		6	8	2	3	74
Personal service workers, semi-skilled manual workers, agricultural workers: 7,10,15	After-survivors	11	29	1	3	25	66	-		1	3	-		38
	After-fresh sample	8	22	-		24	65	-		-		5	13	37
Unskilled manual workers: 11	After-survivors	4		-		5		-		-		-		9
	After-fresh sample	3		-		6		-		-		2		11
Town account workers other than professional) 12,14	After-survivors	2		-		4		-		-		1		7
	After-fresh sample	4	25	1	6	8	50	-		3	19	-		16
Adequately described occupations: 16,17	After-survivors	10	24	1	2	29	69	-		-		2	5	42
	After-fresh sample	12	26	-		24	52	-		8	17	2	4	46
Housewife	After-survivors	1		-		2		-		-		1		4
	After-fresh sample	1		-		1		-		1		-		3
ALL	After-survivors	68	30	6	3	140	62	-		1		11	5	226
	After-fresh sample	69	27	3	1	137	54	-		28	11	16	6	253

<sup>1</sup> One person's socio-economic group was not known

TABLE P 70

DISTRIBUTION OF RESPONDENTS TO THE AFTEP SURVEY ACCORDING TO WHETHER THE MEDICAL CARE THEY OBTAINED FROM THE DOCTOR HAD CHANGED NOW THAT THE HEALTH CENTRE IS OPEN BY WHAT THEY WOULD DO IF THEY CUT THEIR HAND BADLY AT HOME AT 3 O'CLOCK ON A TUESDAY AFTERNOON AND, ALTHOUGH THE BLEEDING SOON STOPPED THEY THOUGHT IT WOULD NEED SEEING BY SOMEONE

MEDICAL CARE	SURVEY	WHAT RESPONDENTS WOULD DO IF THEY CUT THEIR HAND														
		GO TO:														
		Own. Drs. Surg.		Witney H.C.		Padcliffe Infirm.		Churchill Hosp.		Brize Norton MC Hosp.		Other Hosp.		Other Places		Tel Cen
No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%	
Changed for the better	After-survivors	60	32	4	18	2	-	-	-	1	-	-	-	-	-	-
	After-fresh sample	59	29	4	16	3	1	-	-	-	-	-	-	-	1	-
Changed for the worse	After-survivors	3	2	2	9	1	-	-	-	-	-	-	-	-	-	-
	After-fresh sample	3	1	-	-	-	-	-	-	-	-	-	-	-	-	-
Stayed the same	After-survivors	115	62	15	68	4	-	1	1	1	1	1	1	1	1	1
	After-fresh sample	110	54	16	64	5	-	1	2	-	-	-	-	-	2	-
More than one box ticked	After-survivors	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	After-fresh sample	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
No box ticked but answer written in	After-survivors	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-
	After-fresh sample	17	8	3	12	3	-	1	2	-	-	-	-	1	-	
No answer	After-survivors	8	4	1	5	-	-	-	-	-	-	-	-	-	-	1
	After-fresh sample	13	6	2	8	1	-	-	-	-	-	-	-	-	-	-
ALL (100%)	After-survivors	186		22		7		-		1		3		1		-
	After-fresh sample	202		25		12		1		2		4		-		-

TABLE 71

DISTRIBUTION OF RESPONDENTS TO THE AFTER SURVEY ACCORDING TO WHETHER THE MEDICAL CARE THEY OBTAINED FROM THE DOCTOR HAD CHANGED 'NOW THAT THE HEALTH CENTRE IS OPEN' BY THE NUMBER OF CHILDREN UNDER 5 YEARS OF AGE IN THE HOUSEHOLD

MEDICAL CARE	SURVEY	NUMBER OF CHILDREN UNDER 5 YEARS IN HOUSEHOLD											
		None		One		Two		Three		No answer		ALL	
		no.	%	no.	%	no.	%	no.	%	no.	%	no.	%
Changed for the better	After-survivors	36	29	12	33	4	21	3		13	31	68	30
	After-fresh sample	38	26	10	22	9	36	-		12	34	69	27
Changed for the worse	After-survivors	3	2	1	3	-		-		2	5	6	3
	After-fresh sample	1	1	1	2	-		-		1	3	3	1
Stayed the same	After-survivors	76	61	22	61	15	79	1		26	62	140	62
	After-fresh sample	81	56	23	50	13	52	1		19	54	137	54
More than one box ticked	After-survivors	-		-		-		-		-		-	
	After-fresh sample	-		-		-		-		-		-	
No box ticked but answer written in	After-survivors	1	1	-		-		-		-		1	
	After-fresh sample	15	10	10	22	2	8	-		1	3	28	11
No answer	After-survivors	9	7	1	3	-		-		1	2	11	5
	After-fresh sample	10	7	2	4	1	4	1		2	6	16	6
ALL (100%)	After-survivors	125		36		19		4		42		226	
	After-fresh sample	145		46		25		2		35		253	



TABLE 71A

OPINIONS OF WOMEN WITH ONE OR MORE CHILDREN UNDER 5 YEARS IN THE HOUSEHOLD AS TO WHETHER THE CARE THEY OBTAINED FROM THEIR DOCTOR HAD CHANGED "NOW THAT THE HEALTH CENTRE HAD OPENED" - RESULTS FOR RESPONDENTS TO THE AFTER SURVEY (SURVIVORS AND FRESH SAMPLE)

MEDICAL CARE	PERCENTAGE OF WOMEN WITH ONE OR MORE CHILDREN UNDER 5 YEARS IN THE HOUSEHOLD WHO FELT THAT CARE HAD OR HAD NOT CHANGED AS INDICATED	
	SURVIVORS	FRESH SAMPLE
Changed for the better	34%	24%
Changed for the worse	2%	2%
Stayed the same	64%	55%
No box ticked but answer written in	0%	17%
No answer	0%	2%
ALL (100%)	44	42

TABLE P72

DISTRIBUTION OF RESPONDENTS TO THE AFTER SURVEY ACCORDING TO WHETHER THE MEDICAL CARE THEY OBTAINED FROM THE DOCTOR HAD CHANGED "NOW THAT THE HEALTH CENTRE IS OPEN" BY WHETHER IF THEY WANTED TO SEE A DOCTOR THEY WOULD PREFER TO WAIT TO SEE THEIR OWN DOCTOR ALTHOUGH HE WOULD NOT BE AVAILABLE ON THAT DAY OR WOULD PREFER TO SEE ANOTHER DOCTOR IMMEDIATELY

PATIENT'S PREFERENCE	SURVEY	MEDICAL CARE CHANGE?												
		Changed for the better		Changed for the worse		Stayed same		More than one box ticked		No box ticked but answer written in		No answer		ALL (100%)
		No	%	No	%	No	%	No	%	No	%	No	%	
See another doctor	After-survivors	47	30	5	3	98	62	-	-	-	-	7	5	157
	After-fresh sample	47	29	3	2	84	52	-	-	17	11	10	6	161
Wait for own doctor	After-survivors	20	30	1	2	40	61	-	-	1	2	4	6	66
	After-fresh sample	19	23	-	-	49	59	-	-	9	11	6	7	83
Neither	After-survivors	1	-	-	-	2	-	-	-	-	-	-	-	3
	After-fresh sample	1	-	-	-	3	-	-	-	2	-	-	-	6
No answer	After-survivors	-	-	-	-	-	-	-	-	-	-	-	-	-
	After-fresh sample	2	-	-	-	1	-	-	-	-	-	-	-	3
ALL	After-survivors	68	30	6	3	140	62	-	-	1	-	11	5	226
	After-fresh sample	69	27	3	1	137	54	-	-	28	11	16	6	253

TABLE P73

DISTRIBUTION OF RESPONDENTS TO THE AFTER SURVEY ACCORDING TO WHETHER THE MEDICAL CARE THEY OBTAINED FROM THE DOCTOR HAD CHANGED NOW THAT THE HEALTH CENTRE IS OPEN BY HOW LONG THEIR JOURNEY TO THE SURGERY USUALLY TAKES

DURATION OF JOURNEY	SURVEY	MEDICAL CARE CHANGE?										ALL 100%		
		Changed for the better		Changed for the worse		Stayed same		More than one box ticked		No box ticked but answer written in			No answer	
		No.	%	No.	%	No.	%	No.	%	No.	%		No.	%
Up to $\frac{1}{4}$ hour	After-survivors	51	27	5	3	119	64	-	-	1	1	10	5	186
	After-fresh sample	60	28	3	1	119	55	-	-	23	11	12	6	217
Between $\frac{1}{4}$ hour and $\frac{1}{2}$ hour	After-survivors	13	42	1	3	17	55	-	-	-	-	-	-	31
	After-fresh sample	8	27	-	-	16	53	-	-	4	13	2	7	30
Between $\frac{1}{2}$ hour and 1 hour	After-survivors	-	-	-	-	1	-	-	-	-	-	-	-	1
	After-fresh sample	1	-	-	-	-	-	-	-	1	-	-	-	2
More than 1 hour	After-survivors	-	-	-	-	1	-	-	-	-	-	-	-	1
	After-fresh sample	-	-	-	-	-	-	-	-	-	-	-	-	-
No Answer	After-survivors	4	-	-	-	2	-	-	-	-	-	1	-	7
	After-fresh sample	-	-	-	-	2	-	-	-	-	-	2	-	4
ALL	After-survivors	68	30	6	3	140	62	-	-	1	-	11	5	226
	After-fresh sample	69	27	3	1	137	54	-	-	28	11	16	6	253

TABLE P74

DISTRIBUTION OF RESPONDENTS TO THE AFTER SURVEY ACCORDING TO WHETHER THE MEDICAL CARE THEY OBTAINED FROM THEIR DOCTOR HAD CHANGED "NOW THAT THE HEALTH CENTRE IS OPEN" BY WHETHER THEY HAD ATTENDED A SURGERY AT THEIR DOCTOR'S OWN SURGERY WHERE A NURSE HAD HELPED THE DOCTOR

ATTENDED A SURGERY WHERE NURSE HELPED DOCTOR	SURVEY	MEDICAL CARE CHANGED?										ALL (100%)		
		Changed for the better		Changed for the worse		Stayed same		More than one box ticked		No box ticked but answer written in			No answer	
		No	%	No	%	No	%	No	%	No	%		No	%
Yes	After-survivors	29	34	2	2	53	62	-		1	1	1	1	86
	After-fresh sample	31	34	1	1	49	54	-		9	10	1	1	91
No	After-survivors	36	27	4	3	87	65	-		-		7	5	134
	After-fresh sample	37	24	2	1	86	56	-		19	12	9	6	153
No answer	After-survivors	3		-		-		-		-		3		6
	After-fresh sample	1		-		2		-		-		6		9
All	After-survivors	68	30	6	3	140	62	-		1		11	5	226
	After-fresh sample	69	27	3	1	137	54	-		28	11	16	6	253

TABLE P 75

DISTRIBUTION OF RESPONDENTS TO THE AFTER SURVEY ACCORDING TO WHETHER THE MEDICAL CARE THEY OBTAINED FROM THEIR DOCTOR HAD CHANGED "NOW THAT THE HEALTH CENTRE IS OPEN" BY WHETHER THEY THINK IT IS AN ADVANTAGE OR DISADVANTAGE FOR THE PATIENTS TO BE SEEN BY A NURSE AT THE DOCTOR'S SURGERY

ADVANTAGE, DISADVANTAGE OF NURSE	SURVEY	MEDICAL CARE CHANGED?										ALL (100%)		
		Changed for the better		Changed for the worse		Stayed same		More than one box ticked		No box ticked but answer written in			No answer	
		No	%	No	%	No	%	No	%	No	%		No	%
Advantage	After-survivors	60	35	2	1	108	62	-	-	-	-	3	2	173
	After-fresh sample	55	32	3	2	91	53	-	-	18	10	5	3	172
Disadvantage	After-survivors	3	12	4	16	16	64	-	-	-	-	2	8	25
	After-fresh sample	10	23	-	-	23	53	-	-	8	19	2	5	43
Both	After-survivors	-	-	-	-	1	-	-	-	-	-	-	-	1
	After-fresh sample	-	-	-	-	-	-	-	-	-	-	-	-	-
Neither ticked but advantage answer written in	After-survivors	-	-	-	-	1	-	-	-	-	-	-	-	1
	After-fresh sample	1	-	-	-	3	-	-	-	-	-	1	-	5
Neither ticked but disadvan- tage answer written in	After-survivors	-	-	-	-	-	-	-	-	-	-	1	-	1
	After-fresh sample	1	-	-	-	-	-	-	-	-	-	-	-	1
Neither ticked but neutral answer written in	After-survivors	1	-	-	-	6	-	-	-	1	-	2	-	10
	After-fresh sample	-	-	-	-	8	-	-	-	2	-	3	-	13
No answer	After-survivors	4	-	-	-	8	-	-	-	-	-	3	-	15
	After-fresh sample	2	10	-	-	12	53	-	-	-	-	5	26	19
ALL	After-survivors	68	30	6	3	140	62	-	-	1	-	11	5	226
	After-fresh sample	69	27	3	1	137	54	-	-	28	11	16	6	253