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Backstage Participation: Mess and Muddle in Youth-Focused, Arts-Based Mental Health Research

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Abstract

This paper introduces two methodological innovations designed to enhance the transparency, ethics, and creative rigor of youth-focused participatory research in mental health. First, we conceptualize ‘Invisible Ink’ as a metaphor for latent participant knowledge—insights rooted in lived experience that remain hidden without specific relational and analytic scaffolds. Second, we model ‘Backstage Cafés’ as emergent, informal third spaces where young people, researchers, and practitioners co-create trust, surface vulnerabilities, and negotiate power relations before stepping into formal research activities. Drawing on co-authored reflections from the UKRI-funded Attune and Create projects ($n \approx 200$ participants, aged 10–24), we demonstrate how these tools operated across two iterative phases: (1) collaborative inquiry into ‘meaningful mess’—where uncertainty and vulnerability fuel creative exploration—and (2) management of ‘messy muddles’—complex ethical dilemmas and role ambiguities that arose in real time. Through a six-stage writing process combining surveys, interviews, collaborative coding, and a residential retreat, we illustrate how Invisible Ink and Backstage Cafés enabled genuine co-production of methodological insights, flattened traditional hierarchies, and sustained participant agency throughout data collection, analysis, and dissemination. Implications for qualitative and mixed-methods researchers include guidelines for integrating unstructured relational spaces, deliberately surfacing hidden contributions, and maintaining ethical reflexivity in long-term participatory endeavours. By foregrounding the dynamics of backstage processes, the behind-the-scenes activities that support the public facing participatory work, this paper advances participatory methodology beyond static frameworks toward a fluid, ethically accountable paradigm.

Keywords

participatory research, youth advisory board, backstage processes, arts-based methods, methodological innovation

Background

For Goffman, from whom the theatrical organising metaphor for this present collection is taken, the concepts of the ‘frontstage’ and ‘backstage’ are behavioural, referring to the ways in which individuals ‘perform’ everyday social interactions (1956). Manning (1989) refers to this as the ‘two-selves thesis’. Frontstage behaviour refers to that which is presented to others – the public persona conforming to cultural norms. Backstage behaviour is the private persona, often without the prevailing cultural expectations of behavioural standards and norms. Whist Goffman himself acknowledged

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the conceptual simplicity of the two personas (1959), they are a useful starting point and scaffolding for our emergent understanding of the processes and impact of our work. In this paper, we invert Goffman's original perspective and use the structural and spatial affordances of the backstage metaphor to reveal, explore and understand the typically invisible and overlooked backstage processes in participatory research with adolescents and young people (10–24 years, hereafter young people).

Goffman also introduces the concept of *Teams*, referring to individuals who collaborate to stage a coherent show. These teams engage in *collective impression management* to maintain the frontstage presentation while coordinating backstage. This concept resonates strongly with our own experience, where the research team, including young people, academics, and professionals, functioned as a theatrical troupe (Team) to produce a powerful performance of participatory research. Youth participatory research can be defined and operationalised in multiple ways (Ozer et al., 2020). In our work it is an approach in which young people are intentionally and actively engaged as equal partners in all stages of the research. This means that youth lived experience was respected and valued as a body of knowledge within an interdisciplinary paradigm.

Whilst Goffman's dramaturgical approach (1959) helps conceptualise the performance of individuals and groups, it does not sufficiently engage with a complex issue in participatory research – that of power (Foucault, 1998). Power in youth research can be defined in multiple ways (Spencer & Doull, 2015). In our work, as in most participatory research, power refers to the capacity or ability of individuals or groups to influence, control, or shape research. This includes the ability to affect decisions, direct resources, and

determine whose voices and perspectives are prioritized or marginalized within the research context. Power asymmetry is often viewed as emanating from the traditional and entrenched hierarchies between adults and young people. This can have material effects as intersecting power dynamics and differing lived experiences profoundly shape both process and outcome (Bouchard, 2016). Nevertheless, the concepts of front stage and backstage remain pertinent to our reflections, particularly in making visible the layered and often hidden dimensions of collaborative work.

Project Context

Two highly participatory projects (Attune and Create) form the foundation of this paper. Both projects were set within the UK legislative and policy landscape, critically informed by The Healthy Child Programme (2023), Working Together to Safeguard Children (2004) and Transforming Children and Young Peoples Mental Health provision (2025). The projects were funded by the UK Research and Innovation funding council (2019–2026) on the Adolescence, Mental Health and the Developing Mind programme (MR/W002183/1 and MR/X0031). The Attune project aimed to understand the mental health impact and mechanisms of Adverse Childhood Experiences (ACEs) and to co-design arts and digital interventions (<https://www.attuneproject.com>). The Create project aimed to develop research methods to advance collaboration between researchers, young people and artists in youth mental health research, through the study of adolescent loneliness (<https://create.leeds.ac.uk>). Both projects sought to generate insight through an arts-based lens, creating equitable partnerships between an interdisciplinary group of researchers,

Table 1. Participatory Practices Used in Attune and Create

| Process | Description |
|---------------------------------------|---|
| YPAGs | Facilitating direct youth engagement in shaping research priorities, project delivery, dissemination, and impact. |
| Arts workshops | Using creative methods such as animation, photography, dance, film, drawing, poetry, music, collage, and performance to explore emotions, identities, and personal narratives. |
| Filmmaking | Enabling participants to share their lived experiences and perspectives through visual storytelling, as well as their views on the projects. |
| Living labs | Interactive spaces for collective inquiry where young people and researchers collaborated to test and refine ideas in real time. |
| Co-production | Involving young people directly in the design of interventions and resources. |
| Social media campaigns and podcasting | Engaging wider audiences and fostering digital participation through accessible platforms |
| Policy and impact group | Ensuring that youth-informed insights contribute to policy discussions, development, and advocacy efforts. |
| Conference organising | Involving young people in academic and public engagement events, amplifying their voices in knowledge exchange. |
| Co-production of events and resources | Collaborative development of research outputs, workshops, and public engagement materials. |
| Future bid development | Using insights and findings from participatory work to inform and co-develop future research funding applications, ensuring continuity of youth-informed priorities and sustained impact. |

artists, non-academic partners, mental health professionals and young people.

The projects engaged with c200 ACE impacted young people from diverse backgrounds and geographies recruited from across the UK. The young people were invited to participate in several ways (Butcher et al., 2023; Hugh-Jones et al., 2024; Pavarini et al., 2021; Pethybridge & Smith, 2024). Table 1 details the activities.

Goffman’s metaphor (1956) provided the creative impulse for collaborative inquiry into our participatory processes. Our paper briefly sets out the range of participatory work on these projects before reporting our process for co-operative inquiry. We focus on the role of one participatory backstage process which was collectively felt to be highly influential in both projects, namely the Young Person’s Advisory Groups (YPAGs). YPAGs (also referred to as Youth Advisory Boards in other studies) are the most common form of youth participation in research (Hawke et al., 2018; Ozer et al., 2020; Sellars et al., 2021; Totzeck et al., 2024). However, their role is often presented simplistically as a backstage forum which can confidently and straightforwardly influence the front stage research ‘performance’. In this paper, we present how YPAGs themselves have generated several forms of backstage forums, which can be messy, muddled and sometimes murky, posing challenges to many assumptions about YPAGs as an uncomplicated participatory practice. We report four experiential themes which we collectively identified were going on ‘behind’ the YPAGs on Attune and Create. These were negotiated by two

key ‘tools’ that the groups organically developed during project delivery: the ‘Backstage Café’ and ‘Ultraviolet Relational Light.’ We focus here on how the team used these tools, and the principles informing them, to move between the various ‘messes’ and ‘muddles’ that shaped their experience of both projects, to explore the new learning that has emerged in the process.

Participatory Research in Attune and Create

YPAGs in Attune and Create

Our focus on the role of the YPAGs in both projects was to ensure that the perspectives of young people were hardwired into all aspects of project delivery. The organisation and development (scaffolding) of the YPAGs is described in Table 2. Create recruited two YPAGs, one for young people aged 10–17 (*n* = 12) and one aged 18–24 (*n* = 12). Attune recruited 4 YPAGs across the 4 research sites with young people aged 10–24 (*n* = 35). Additionally, a national YPAG (*n* = 11) and a dedicated group focused on policy development (*n* = 7) were established.

Our Collaborative Inquiry and Writing

The concept, structure, content, and authorship of this paper are the product of a democratic, collaborative, and inclusive process among a subset of researchers, other professionals and young people who responded to an invitation to write (Pain

Table 2. YPAG Scaffolding

| Stage | Project planning (pre YPAG) | YPAG planning | YPAG recruitment | Project delivery YPAG engagement | Project end |
|-------------------------|--------------------------------|---|--|--|--|
| Who is responsible | Project lead | Project lead Youth engagement lead Safeguarding lead | Project lead Youth engagement lead | Project lead Youth engagement lead | Project lead Youth engagement lead |
| Actions | Criteria for YPAG participants | Identified participants roles, responsibilities, expectations, and commitments as part of the YPAG | Implement recruitment strategy | Online meeting considerations | Working towards the ending of the project and the YPAG |
| | Allocated adequate budget | Identified what participants will acquire by being a part of the YPAG Developed recruitment strategy | Participant and parent/carer recruitment information | Face to face residential workshops and meetings considerations Project research and outputs | |
| Communication | | Clear and timely communication with participants and parent/carers. Engage participants in decision making Ensure comms are accessible and delivered in a format and medium that they engage with i.e., creating polls using WhatsApp to get input on a preferred outcome | | | |
| Safeguarding | | Ensure participants understand how you plan to look after them, and review this with them as and when current processes do not work, i.e., provide an easy-to-read participant safeguarding sheet. | | | |
| Adapting and responding | | The project operates within an iterative process that is reviewed and adapted as the needs and input of participants and the project progress. | | | |

et al., 2011). We drew on our continual learning over four years, which had begun with young people contributing extensively to the development of the project bids (e.g., see ‘The Importance of Youth Voice, Films, 2025’). The idea for a co-authored paper arose to extend the participatory ethos of the project and to ensure that young people were central to critical reflection on the projects. Four diverse ACE impacted young people, three professional staff and four researchers, several of whom were ACE affected, contributed to this paper. Immersion in Goffman’s metaphor (1956) aided our critical reflections on the six stages of our inquiry pertaining to our YPAGs and co-authorship (Table 3).

To support genuine co-authorship, the writers’ retreat was a crucial activity aimed to balance the need to develop a collective understanding of insight and make decisions about what would be included in the paper with sensitivity to the levels of ‘readiness and comfort’ of all participants (Cahill & Dadvand, 2015). After the retreat, we collaboratively created task assignments and personal writing schedules. A subset of the group then refined the final draft of the paper for team review. Throughout the writing process, we sought to enact the very principles that our paper interrogates, namely the tensions between structure and spontaneity, the risks and possibilities of co-production and the movement between roles, spaces, and perspectives, demonstrating how participatory research must continually negotiate uncertainty, inclusion, and the diffusion of power.

Conceptualising Front Stage and Backstage

During the writer’s retreat, we illustrated and narrated recurring experiences throughout participation in the YPAGs. In real time, Goffman’s metaphor (Goffman, 1971) emerged as a valuable conceptual tool, prompting us to critically reconsider our approaches to working within the projects. Building on this, we extended the metaphor to conceptualise this paper through the lens of a frontstage show, considering the role of the ‘audience’ and the performative nature of the ‘show’ (Fischer-Lichte, 2008). Within our projects, we positioned the frontstage as the space where we, the troupe, executed the work outlined in our original research proposal, i.e., research practices that produced data and contributed to the planned outputs, including various participatory practices with young people (as in Table 1). However, we also recognize the metaphor’s limitations. When working well, participation is experienced as dialogical, as the frontstage production evolves through shared efforts. At the same time, backstage dynamics can unintentionally problematise or frustrate both backstage and frontstage practices. Table 4 captures some of the tensions and barriers we identified that could derail troupe dynamics and disrupt collaboration. However, our troupe discovered that, with a powerful sense of ensemble and actively working to reduce negative behaviours behind the scenes, a more cohesive, creative, and collaborative environment can be shaped, enhancing both the process and the outcome.

Table 3. The Six Stages of Our Inquiry and Writing Process for This Paper

| Stage | Method | Purpose | Key insights |
|-------|--|---|--|
| 1 | Initial brainstorming and collaborative whiteboard | Facilitate idea generation among geographically dispersed participants. | Allowed time and space to voice confusions and vulnerabilities and build working relationships. |
| 2 | Development of, and invitation to take part in, interview or survey | Be systematic in our inquiry. Questions generated by the team (i.e., what we should be asking ourselves). Offer participants the choice between a survey and an interview to allow flexible engagement. | Choice-based engagement empowered participants and enhanced data collection. Collecting structured individual perspectives and reflecting on them as a team helped to refine our ideas and to focus our paper. |
| 3 | Collaborative coding and analysis of interview and survey data | Ensure an inclusive analysis process by integrating insights from all stakeholders involved. | Collaborative coding enriched the analysis by bringing in diverse perspectives. |
| 4 | Writers’ retreat: Initiation of co-authoring process | Provide a structured space inclusive of fun art-based activities for in-depth discussions and collaborative writing. | A blend of online and in-person engagement fostered deeper collaboration. |
| 5 | Task assignment and online collaborative writing and task management | Enable asynchronous writing contributions and task management via regular short online meetings. | A structured digital workflow improved efficiency and inclusivity. The collaboratively agreed approach, sensitive to individual strengths and availability, supported an inclusive writing process. |
| 6 | Final review, cross-disciplinary editing, and submission shaping | Prepare the manuscript for academic peer review by collaboratively refining the content and navigating disciplinary expectations. | The editorial process functioned as a “backstage” space where we managed academic silos, responded to youth involvement, and co-produced a research-performance-ready script. This stage highlighted how academic legitimacy is itself negotiated, performed, and co-authored. |

Table 4. Backstage Dynamics: Tensions and Barriers

| Backstage dynamics | Impact |
|---|---|
| Real/perceived seniority | Undermining, upstaging, invalidation, marginalisation |
| Contested ownership and legitimacy of expertise/lived experience | Risk of invalidation, leading to silence |
| Competing values | Leading to conflict, frustration, disengagement |
| Inequitable verbal communication skills and confidence | Unequal distribution of voice and influence |
| Differences in processing pace and approaches 'Where they are at today' | Valuable insight is lost as fast processors can dominate leading to marginalisation of others Variability in the emotional and physical health of participants can alter contribution, pace, processing, and connection. |
| Feeling unsafe (emotionally, psychologically, physically) | Withdrawal from the activity, moving into an observer role, ultimately resulting in compromising the integrity of the backstage process and the authenticity of the front stage 'show' |
| Feeling of unfairness | Leading to frustration, compromising trust and connection, marginalising crucial voices |
| Uninspiring approaches/activities | Leading to 'switching off', diminishing the richness and depth of the process and influence. |

Conceptualising Mess and Muddle

Having conceptualised our use of key metaphors related to Goffman; we turn to their place in our reflections on the participatory work in our two projects. The troupe frequently emphasised the 'messiness' and 'muddles' of both backstage and frontstage participation. Here, we explain our orientation to these phenomena before surfacing the mess and muddles that relate specifically to the YPAGs in these projects.

Mess is typically understood as a situation that is disorganised, lacking clarity and with no immediately visible way through, not dissimilar to the backstage area early in the production phase of a show. Messiness was experienced at project start in Attune and Create, although it was perceived and tolerated differently by different people. For some, mess was tolerable, inevitable, and even welcome, suggesting a sense of permissiveness, opportunity, and openness. For others, it provoked anxiety and a desire for order, and if not resolved, could prompt them to leave the messy situation entirely. Yet in both projects, mess captured what the group perceived as the tremendous sense of potential and excitement they felt in shaping the research in truly exploratory and collaborative ways. The mess of collaboration was not seen as an obstacle to be overcome but an integral part of the creative and ethical negotiations required in this kind of research – in this way it was meaningful. Yet meaningfulness itself did not negate discomfort for some, and attention and care for individuals was needed. Critically, and as we shall discuss further below, if not carefully managed, 'meaningful mess' could quickly be experienced as what we collectively termed 'messy muddles.' In contrast to meaningful mess, messy muddles were not planned or anticipated. They were dilemmatic and tended to be experienced as a personal problem which came with an invisible emotional cost. Individuals' experience of messy muddles felt to them as though they risked the authenticity of the frontstage performance. For the projects to work, the group needed to find ways to negotiate or move

between muddle and mess (and sometimes back again) to put on its show.

Meaningful Mess and Messy Muddles in the Work of the YPAGs

Taking meaningful mess and messy muddles as our organising concepts, using an inductive approach, informed by collectively analysing and coding whiteboard content, interview data, and team field notes over multiple iterations towards consensus, we identified themes within each that characterised the YPAGs' backstage processes. For meaningful mess, these were (1) vulnerability and (2) uncertainty. For messy muddles, themes were (3) ethical issues, and (4) roles, responsibilities, and power relations. Acknowledging the need to move between, and ultimately the value of, both meaningful mess and messy muddles in our projects foregrounded the importance of navigation through our research 'theatre' via open and inclusive negotiation, a process that was facilitated through two key tools: the 'Backstage Café' and 'Ultraviolet Relational Light'. These tools helped to scaffold participation in the project, supporting what Barad defines as 'intra-action' (Barad, 2007), i.e., how agency is mutually constituted, or emerges through multiple interactions, offering a way to rethink how all the elements in the projects connect, collaborate, and individuate.

Tool 1: The Backstage Café as a Safe Third Space

The Backstage Café was conceptualised as a helpful, informal social sphere, organically created separately by young people, professionals, and researchers as a place to talk safely about the mess and muddles of the work, and how to find movement through them. The various café spaces that emerged were neither in the project nor outside of it. In the process of authoring this paper, we have identified that there was not a

single event or activity in the project where these cafés did not play a role. Initially, it appeared that several different cafés were created. However, as collective ownership of the project developed over time it became easier to conceptualise these as a single café space with multiple booths. Some people might meet for regular catch-up chats over the course of the project, while others might have a fleeting encounter with someone else that they met by chance who was talking to another member of the ‘troupe.’

All Backstage Café encounters had a degree of influence on people, and subsequently the participatory elements of both projects. By creating a safe ‘third space’ (Bhabha, 1994) beyond the frenetic activities of the backstage processes that directly supported the front stage show, the YPAG members, professionals and researchers could acknowledge the mess and muddles they were seeing or encountering and could be emotionally honest about their uncertainties and vulnerabilities. Flattening of power dynamics were experienced due to the informality of the café and the fact that people chose to go to the café for meaningful, relational contact and a joint purpose of navigating difficulties. The members of the YPAGs described the café space as a tool i.e., once the Café had organically emerged, young people intentionally sought it out to help with a problem (as one would a tool). The Café facilitated access to peer support and created a community for themselves (without adults) within the projects. In this co-constructed space, they felt able to share their own vulnerabilities on the projects, and find commonalities in ideas for, and from, their work on the project. In turn, this helped young people to develop more cohesive and defined responses to their participation. Often, they decided to bring their backstage café discussions, insights, and ideas to the YPAG and project delivery. In this way, young people employed the Café to claim and enact power in their participation, pointing to another dimension of the Café as a tool. Observation of the inclusivity of the Backstage Cafés was noted. It is possible that deeper analysis of the Cafés may have surfaced further complexities, but for our projects the process of emergence remained inclusive and collaborative. For the researchers and professional team members, a separate Backstage Café was similarly co-created and visited to negotiate complexities in the project, often related to power relationships and their influence on project decisions. They felt that, via Café discussions, in which they forged alliances and trusted relationships with colleagues over time, they were able to scaffold the project more effectively, and in doing so make the research more navigable and equitable for young people. In this way, the Café was also a tool for researchers.

Tool 2: ‘Ultraviolet (Relational) Light’ as Way of Understanding Latent Knowledge (Invisible Ink)

The idea of ‘Ultraviolet (Relational) Light’ served as a conceptual tool for understanding how to surface latent

knowledge, referred to by our participants as ‘Invisible Ink’, that which is present but remains undetected until the right conditions reveal it. Ultraviolet light can cause materials to fluoresce or glow. This conceptual tool is particularly relevant in contexts where cognitive limitations, structural constraints, or interpretive biases obscure critical insights, making them imperceptible to the naked eye of conventional research practices (Rocca et al., 2017; Schrepp, 2005). Lived experience knowledge is not always immediately accessible or consciously recognised; some forms exist in a latent state requiring specific cognitive, analytical, or technical instruments, like the use of ultraviolet light, to surface it and engage with it. In spaces where power dynamics, entrenched hierarchies, or institutional structures dictate what can or should be visible. Without intentional use of reflexive dialogue, mutual recognition, and sustained engagement (the Light), this hidden, significant knowledge risks being undervalued or dismissed. The success of any collaborative or knowledge-generating process, therefore, does not solely depend on what is immediately observable, or observably valued, but on the extent to which the ultraviolet light can surface the invisible ink of embedded knowledge.

This is a further feature of our practices where the making visible of the invisible moves beyond Goffman’s traditional model to be more aligned with post-dramatic staging which emphasizes presence and experience over narrative (Lehmann, 2006).

Young people felt that, as they began participating in the YPAGs, backstage they experienced vulnerability, connected to whether their ‘invisible ink’ (knowledge) would find a place for expression in the projects. Often the potential of this ‘invisible ink’ was revealed through interaction with the projects’ other key tool: the Backstage Café. In their Café encounters, some shared lived experience in the third person, some watched how other young people shared their experience and what response this elicited, whilst others decided to ‘take a leap’ and hope for the best. In the process, young people were able to test if their knowledge was valued, if their ‘invisible ink’ could become visible and so part of their contribution to the projects’ performance. What helped in this endeavour was repeat contact with the rest of the group, particularly the researchers and professionals, which young people felt built predictability about how their encounters would go, how their ‘ink’ could and would be ‘read’. These approaches appeared critical to the development of the Ultraviolet Relational Light tool.

In the next section, we present examples of the themes that emerged from our exploration of ‘meaningful mess’ and ‘messy muddles’.

Theme 1: Uncertainty as Meaningful Mess

Backstage, everyone is uncertain, particularly before the performance/project starts. Goffman (1956) suggests there will be different strategies to negotiate this anxiety with the

team expected to work together to manage the presentation of the collective (and conceal anything that threatens cohesion). As participatory researchers, the team developed the proposals building in some uncertainty into the projects as a critical lever for collaborative discovery. In this sense, although uncertainty can appear disorganised and be tricky to tolerate, it was mostly purposeful and expected by the academics and crucially at funding stage accommodated. However, this was not always how it was experienced.

In the YPAGs, young people were initially generally uncertain about whether the project would be an enjoyable experience for them, would accommodate and welcome them (especially regarding diversity, disability and neuro-divergence) and if they would be able to influence the project outcomes. Many were also uncertain as to whether they had truly grasped the aims and methods of the projects. Overall, their response to this uncertainty was an emotional but positive one: to fundamentally trust the projects as they had a 'gut feeling' that they were good for young people. They reported watching for signs that their trust was well placed. Key signs for them were: (i) the research team naming their own uncertainty and importance of learning together; (ii) noticing how the team was accommodating individual needs to support inclusion; (iii) continuity of offer for multiple project opportunities, which allowed young people to reflect on their own preferences and enact their agency; and (iv) creating certainty via the Backstage Café with other YPAG members, where they felt more helped by each other than by researchers or professionals to understand the projects' aims. Notably, young people reported that they were comfortable with things not working well in the YPAG straight away and thus tolerated some uncertainty backstage.

Conversely for the research team and other professionals involved in the project, key uncertainties were whether the YPAGs would like and accept them, enjoy the work, be able to move at a required pace and tolerate missteps by the team, if the team could manage any safeguarding issues without disrupting relationships and work, as well as managing different discipline expectations of the young people and the process, all worries that are reported more broadly in the literature (Warritch et al., 2024). Researchers and professionals were also unsure if they would be able to convey complex, sensitive material to the YPAG members in age-appropriate but non-patronising ways. Such concerns emerged from a genuine intention to counter adultism and empower the young people (Bettencourt, 2020). There were additional feelings of nervousness about getting the tone wrong and that the stakes were high and often resting on a few members of the research team, as a failed YPAG backstage could mean failure frontstage. A failed YPAG backstage might mean, for example that the young people felt invalidated. It might also mean that language and communication barriers caused young people to mask, performing to conform to what they perceived to be expectations of academic codes of practice.

The research team and professional staff navigated this uncertainty by, at the start, de-prioritising the project work to focus instead on relationship building, which included naming their own limitations and fallibility, and seeking permission from young people to get things wrong. Such attention to relationship building was crucial to the retention of young people (Shamrova & Cummings, 2017). Researcher and professional uncertainty led us towards helpful hypervigilance (or 'sustained attention' Ozer, 2017) in our YPAGs, watching what was happening in meetings and responding quickly to respect individual needs, as well as to repair failures or missed opportunities for inclusion. Such responsiveness was essential for movement towards relational certainty. As more project opportunities became available, these were offered repeatedly to YPAG members to affirm a hope for a long-term working relationship with them. Via the Backstage Café, researchers reflected continuously on the reality of their experience of the YPAGs as sites of influence, as opposed to their potentially idealised role 'on paper', as they tussled with the tension of a genuine invitation for youth influence but without knowing if they could act on youth knowledge and preferences, and what it would mean for youth empowerment if they failed in this regard.

Uncertainties in YPAGs for young people and the researcher team and professional staff were emotive, stemming from relational newness and because the promise of power (via participatory processes) to influence both the live projects and future policies and practices could only be rendered true over time. Such orientations suggest the inevitability of biases and assumptions about participatory practices on both parts (Teixeira et al., 2021).

Theme 2: Vulnerability as Meaningful Mess

Both projects explored mental health, trauma and adverse childhood experiences. Reasons for participation were never purely functional nor transactional, but were often personal and emotional, driven by a desire for one's lived experience to count for something and to bring good out of bad. Despite such convictions, these were, at times, brought into tension with unsettling vulnerabilities felt backstage by the young people, researchers, and professionals. We categorise vulnerability as meaningful mess, as it was felt to be uncomfortable and scary but necessary to advance relational contact and trust in the participatory work.

In the YPAGs, described as emotional spaces, many felt unsure of the consequences of sharing information about themselves, their lives, and their views. Some did not know if they would be included, left out or ignored by peers or researchers and other members of the group, a feeling especially keen for those with communication support needs. Regardless of the type of vulnerability, it felt deeply private and invisible to begin with, with young people unsure what to do with this feeling. Overtime, engagement with the Backstage Café and Ultraviolet Relational Light enabled the unseen, unheard, but

felt, to be expressed, and in the process surface new knowledge about the value of vulnerability as a way of driving participatory learning, ultimately informing the project's final performance ('ACEs the Statistics', 'Mental health and Change' and 'Disrupting the Silence') (Films, 2025) The following case study describes one example of how meaning was made in this case purposively out of mess.

Case Study: One Young Person's Account of Using the Projects' 'Tools' to Make Meaning Out of Mess

This case study highlights the role of power, facilitation, and relational trust in making mess meaningful. Initially constrained by testimonial injustice (Fricker, 2007), this young person's voice was overlooked despite structural inclusion (i.e., lacking in Relational Light). A shift occurred when a new youth worker joined the project and adopted a more engaged and responsive approach, using active listening, adaptive communication and emotional validation (Relational Light). From this new relationship emerged their own Backstage Café where the young person transitioned from passive observer to active participant. Participation is not merely about presence but is actively shaped by facilitation and interpersonal dynamics and effective facilitation that goes beyond procedural inclusion to actively challenge power imbalances and create environments where all contributions are recognised and valued. In our project, this allowed critical latent knowledge/contribution to be shared making this young person's 'invisible ink' visible.

Surfacing her latent knowledge not only improved her experience of the project and facilitated her physical inclusion in YPAG discussions, but it also informed the ways in which the project team understood communication itself. Figure 1 shows the account this young person gave of her story using Widgit symbols, a visual communication tool that enhances accessibility and expression. This form of communication provided a new dimension to the ways in which visual arts played a role in this project. The full story spans 11 pages, with one example page shared here to illustrate the narrative. The remaining pages can be found in the [supplemental materials](#).

The research team and professional staff also experienced vulnerability in relation to the YPAGs, especially given the present-day power of 'cancel culture.' They carefully chose who they would be emotionally open with by self-managing invitations to share lived experiences, not knowing what would be shared by young people in YPAGS and feeling responsible to minimise re-traumatisation that can come from hearing someone else's story (young people referred to this as a 'trauma-dumping').

Like young people, the research team and professional staff navigated vulnerabilities by taking a risk and placing trust that good intentions and authenticity would buffer the impact of missteps. This often involved accepting accountability for

their actions; saying sorry for missteps, mishearing, invalidating responses or not delivering on promises, highlighting that engaging in participatory work is not research as usual but requires self-reflection, flexibility, and humility (Israel et al., 2001). To this end, researchers and professional staff also acknowledged the value of the Backstage Café to manage their vulnerabilities.

In sum, meaningful mess provides the initial context within which (to return to, and continue to extend, Goffman's metaphor) our theatre troupe worked as a team to surface, acknowledge, and negotiate, both collectively and individually, its vulnerabilities and uncertainties about participating in the projects. YPAGs rest on relational processes, and associated tensions; vulnerabilities and unknowns cannot be avoided purely by using any preordained guiding principles for participatory research. Instead, they must be actively used to help shape the work, a process that was further facilitated in our case by the Backstage Café and Ultraviolet Relational Light.

Theme 3: Messy Muddles in Participatory Ethics

We characterise muddles as issues emerging out of meaningful mess. These are backstage experiences that are dilemmatic and often felt personally and invisibly best described as moments when the sense of mess overwhelms that of meaning to become muddles. We identified a prevailing muddle in the work of our YPAGs around the ethics of participatory work. In our ethics muddles, for the researchers and professional staff, concerns often centred around safeguarding. A repeatedly encountered backstage dilemma related to the fear that our participatory practices might harm vulnerable young people. This is a common concern in participatory research (Wilson et al., 2020; Teixeira et al., 2021). We experienced tension creating and maintaining safe research spaces, as sometimes our protective agenda (to not ask) could exclude or silence the perspectives and experiences we most needed to hear about. Our dilemma was intense in Attune which focussed on multiple ACEs (Butcher et al., 2023; Pavarini et al., 2021) and our need to be trauma-informed (e.g., Alessi & Kahn, 2023; Zehntner et al., 2024).

Ethical dilemmas surfaced in our YPAGs. For researchers, despite applying our protocols and carefully scaffolding our participatory practices, there were times when the spontaneous discussions could be traumatising, a particularly difficult form of 'muddle' that could not be brushed aside. Such disclosures cannot be predicted nor shut down; what is helpful, even therapeutic to one person can lead to withdrawal by another. Such moments were experienced with some fear by researchers, who felt accountable for managing difficult conversations. Researchers navigated this ethical muddle in three ways. First, they were helped by young people themselves who pushed them (at the stage of writing the bid) to be courageous in this work and not to avoid difficult topics. This backstage direction was a source of constant anchoring.

project. By repeating this mantra and applying it to every stage of the research process, both projects actively reduced the risk of unintended silencing. Furthermore ethically-sound participatory research in this context is informed by UK safeguarding legislature ([Working Together to Safeguard Children, 2004](#)), policy frameworks ([UK Policy Framework for Health and Social Care, 2023](#)), ethical guidance ([ERIC, 2013](#)), and operationalised models designed to empower, be inclusive and accessible ([Pavarini et al., 2021](#); [Rowland et al., 2024](#)). Yet none of this eliminates the tensions and decisions individuals must navigate ‘in the moment.’

Theme 4: Messy Muddles in Roles and Responsibilities

In participatory research, professional staff (arts practitioners/youth workers/project managers etc) play a crucial but often under-recognised role in facilitating engagement, safeguarding participants, and shaping research outputs. Unlike academic researchers, their contributions remain fluid, adaptive, and frequently invisible, potentially leading to a further messy muddle: misunderstandings regarding roles and responsibilities, which can also lead to tensions in the way power operates across the troupe. Goffman’s dramaturgical model clarifies these tensions. Leadership in Goffman’s model of dramatic theatre often involves navigation of both front and backstage spaces, smoothing transitions and maintaining morale while protecting the frontstage show. However, in participatory practices, where divisions between the frontstage and backstage are more blurred, leadership itself becomes participatory. Indeed, the ethical complexities of participatory youth research, shared vulnerabilities, uncertainties, and invisible labour, arguably require an emphasis on relational navigation, mutual accountability, and reflexive decision-making as shown in [Figure 2](#).

These complexities were experienced in several ways in our projects, in one example one of our professional staff perceived themselves to be or felt that they should/could be seen as equivalent to a youth member of a YPAG, rather than a facilitator who is distinct from the young people involved. They explained their own backstage uncertainty vis-à-vis their role and responsibilities: “Am I meant to be active here? Should I contribute, or step back? Where does my expertise intersect with young people’s voices?” This role ambiguity can impact the participatory process, affecting both the professional’s confidence and young people’s agency, and is an under-researched area in the literature ([Williams et al., 2023](#)).

Art practitioners influence participatory research yet often lack formal recognition as co-producers of knowledge. They often hold considerable ‘editorial power,’ for example the way they set up a workshop shapes the way young people present ‘their’ story. As one member of the troupe noted, “Creative choices are never neutral. The way we shape stories impacts how youth voices are heard and understood.” Decisions around framing, sequencing, and narrative structure influence how young people’s experiences are presented, yet this

influence often remains unexamined ([De Vecchi et al., 2016](#); [Gubrium & Turner, 2011](#)). Ignoring this aspect of participatory practice runs the risk of reproducing testimonial and hermeneutical injustice ([Fricker, 2007](#)), where certain contributions, while essential, are undervalued. This highlights the hidden power dynamics within participatory research, where practitioners shape representation but remain outside the formal research narrative. The risk here is the reifying of the artwork as a direct work of young people without valuing the influence of the practitioner in shaping the elicitation and framing of what we call ‘youth knowledge.’

Managing Mess and Muddle

The golden thread that holds participatory work together is relational trust, which determines whether backstage messes and muddles lead to generative collaboration or reinforce exclusionary hierarchies. All participants felt that if participatory projects are to function effectively, honouring the values and practices and potential of participatory research, participants—whether young people, practitioners, professionals or researchers—must commit to deep, sustained relational engagement. Such engagement requires an ethics of care to ensure that participation is genuine, reciprocal, and emotionally safe.

[Cahill et al. \(2007\)](#) describe participatory ethics as “embodied, engaged, and negotiated collectively” (p. 307). This was seen in our projects -the Backstage Café as a way for young people, researchers and practitioners to experience mutual support and trust, that in turn, enabled the research.

That said, power muddles in participatory research must be actively worked through via relational accountability, mutual investment in trust-building, and open and ongoing negotiation of roles and responsibilities. In Attune and Create through this focus we sought to move beyond surface level inclusion and create a research culture where power was genuinely shared across the group.

Discussion

[Warritch et al.’s \(2024\)](#) recent review of the challenges in participatory health research with adolescents situates barriers at the level of organisational readiness, researcher preparedness to engage well with adolescents, and difficulties in working effectively and ethically with adolescents. This list mirrors wider reviews of participation in health research ([Ocloo et al., 2021](#)). Whilst helpful, our work seeks to move past a list of challenges to make visible the contrasting perspectives of young people and research teams in the key backstage processes of participatory work, using them as dynamic starting points for our discussion of the potential of youth-focussed participatory mental health research. A key recommendation that has been highlighted across multiple reviews is the need for more guiding resources and training for adolescent participatory research (e.g., [Das et al., 2020](#)).

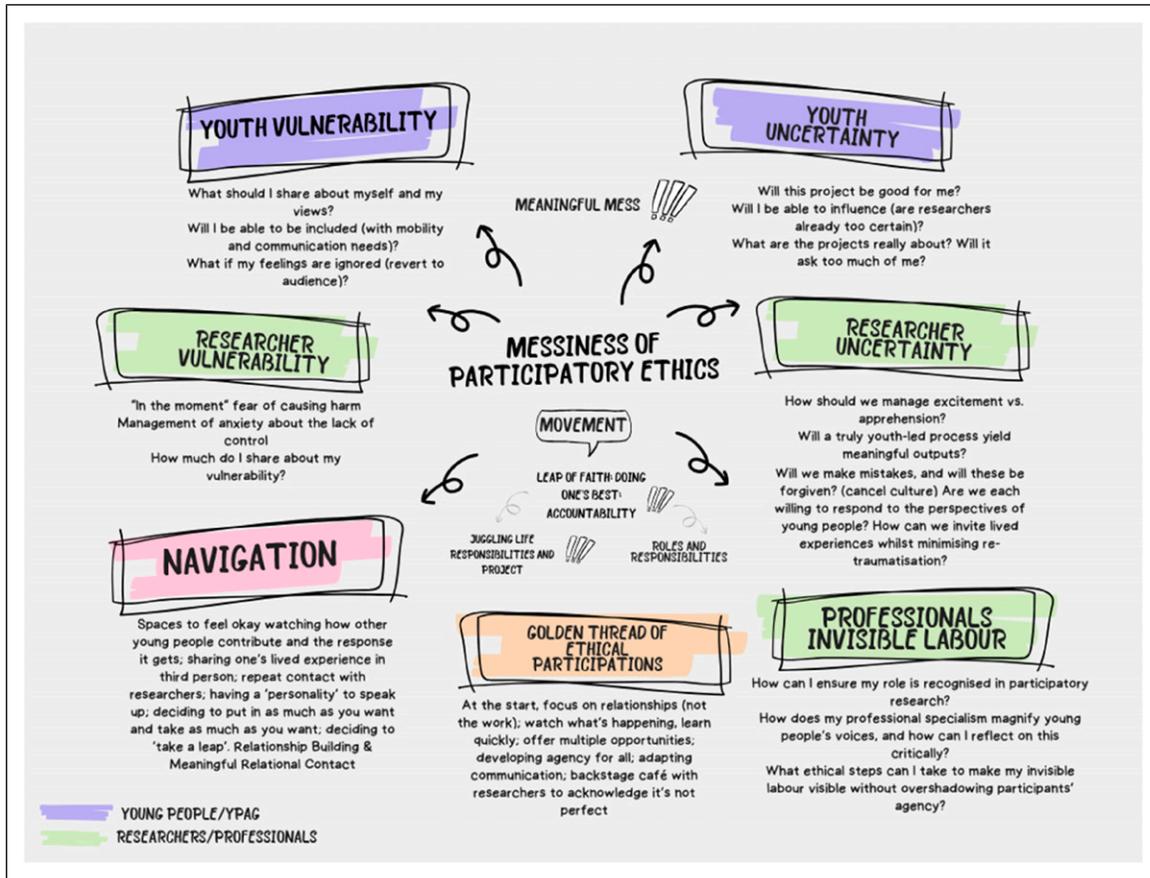


Figure 2. Messiness of participatory ethics

Within this agenda, there is a dominance of frameworks and guiding principles, but these can only take us so far and may even risk obfuscating the complex personal and relational processes invoked for all who have a stake in the participatory work (Wulf-Andersen et al., 2021). We argue that such training should consider the backstage processes for all age groups and roles in projects, to open the realities of the backstage uncertainty, vulnerability and emotional labour and the potential of both Backstage Cafes and Ultraviolet Relational Light to help. Training should also help everyone involved in participatory work in a project to identify and tolerate backstage nerves, vulnerability, and their dynamic relationship to the frontstage show.

Goffman’s metaphor of front and backstage has been helpful to us in our reflection on the participatory research in Attune and Create. We examined how participants experienced the backstage processes involved in this work (specifically the YPAGs) as a negotiation between ‘meaningful mess’ (uncertainty that could be marshalled through the projects’ use of creative practices to generate new learning) and ‘messy muddles’ (perceived as more dilemmatic moments). We also recognised the limitations of Goffman’s model of dramatic theatre for the realities of participatory practices where the distinctions between front and backstage are more

nanced due to the role of lived experience in participatory research and the interactions between the personal and the public face of the research. We align our approach with the post-dramatic paradigm associated with contemporary forms of theatre which is non illusionist and in which the barriers between audience and performer are more blurred. Ultimately, both meaningful mess and messy muddles proved necessary to the final production of the projects’ frontstage show (with some backstage processes visible). The continuous negotiation between uncertainty and structure, power, and vulnerability, engagement, and withdrawal, mess, and muddle, were not obstacles to participatory research but their very essence (Shaughnessy, 2012).

Two crucial tools surfaced as key to navigating mess and muddle in our work. The concept of ‘invisible ink’ emerged as a powerful way to conceptualise unseen contributions, latent knowledge, and hidden power structures within participatory research. Just as ultraviolet light reveals invisible ink, participatory research requires the right conditions—trust, facilitation, and relational scaffolding—to surface the knowledge of all participants. The ‘Backstage Café’ emerged both organically (but initially purposively in the case study example which led to engagement in the collective organic emergence of the youth troupe Backstage Cafe) as a space

Table 5. Recommendations for Future Participatory Research

| Recommendation | Actionable insight |
|--|---|
| Embrace uncertainty (mess) as productive | <p>Programme in time at the outset to surface and navigate uncertainty</p> <p>Co-create and nurture structured flexibility and a culture of trust allowing uncertainty to fuel creative and relational growth.</p> <p>Identify the pace of the participants and adapt formal and informal approaches accordingly</p> <p>Explore and test creative practices as methods to embrace uncertainty as productive</p> <p>Model trust in uncertainty to help others trust it too</p> |
| Navigate power ethically | <p>Embed relational ethics at the core of all participatory work</p> <p>Allow time to facilitate all members of the team and the participants to explore and embed behaviours grounded in the principles of care, compassion, curiosity, and communication. Repeat consistently</p> <p>Co-create and negotiate roles and safeguards rooted in ethical, inclusive participation</p> <p>Invite and embed trauma-informed and facilitated reflective opportunities on an ongoing basis – ensuring dynamic iteration and informed navigation and movement as needed.</p> |
| Recognise the emotional costs of participation | <p>Co-design and develop value-based activities to explore the questions</p> <p>‘Am I valued in this process?’</p> <p>‘What do I get out of this?’</p> <p>‘Will I do a good job?’</p> <p>‘Can I manage disclosure safely?’</p> <p>‘Can I communicate with young people in a world that has moved on since I was a young person?’</p> |
| Surface the invisible through intentional practice | <p>Build in time to learn about alternative communication preferences and tools.</p> <p>Learn about participant processing pathways. Adapt the programme to accommodate communication and processing needs (invite participants to match where they can help each other)</p> <p>Build in variety to the programme through deliberate, relational facilitation that empowers all participants and shines a light on invisible ink; group sessions; individual sessions; creative activities; arts based/digital/walks and talks; fun and value informed, optimise nature</p> <p>Adapt the programme to accommodate these needs</p> |
| Value informal ‘backstage’ spaces | <p>Purposefully nurture and value unstructured settings like backstage cafés</p> <p>Embed time for relational developments</p> |
| Recognise participation as relational and ongoing | <p>At the outset (from bid writing to work package development to outcome dissemination) acknowledge the long-term commitment required for sustained engagement and community building.</p> <p>Deprioritise project work and prioritise relationship building. Share own limitations and fallibility</p> <p>Invite young people to participate in multiple project opportunities</p> <p>Co-create the ending to build trust that the end of the relationship will not end in abandonment</p> |

where invisible ink could be more readily made visible than in the project’s more formal spaces. It allowed participants to process their experiences, challenge hierarchies, and find clarity in the mess before stepping into the structured research. This fluid, unrecorded space reinforced the importance of reflexive dialogue—where young people and researchers alike could explore the tensions between visibility and invisibility, agency, and equity. Young people and researchers in this paper use the concept of tools loosely, to capture their usefulness to help us with certain issues or to deliver certain values.

Central to the way both tools functioned was the need for a sense of deep relational trust that bound our theatre troupe together, despite shifting roles, power dynamics, and uncertainties. Some participants initially remained invisible in discussions, feeling uncertain about their contributions, while others stepped forward only after finding validation through relational scaffolding. However, good relationships alone do not automatically ensure equity. The risk of hermeneutical

injustice (Fricker, 2007)—where dominant discourses obscure participants’ understanding of their own experiences—remains a challenge in participatory work. Traditional academic structures privilege certainty, objectivity, and linearity, while participatory work thrives on mess, fluidity, and adaptation. The challenge is to acknowledge and embrace this complexity without reducing it to conventional, and we would argue inadequate, traditional research paradigms.

This challenge became especially tangible during our own writing process, particularly for the academic co-authors, who at times found it difficult to navigate the tension between wanting to preserve the mess and honesty of writing with young people, and the imperative to produce a polished, coherent manuscript. To what extent did the academics in the group unknowingly take on a role similar to Goffman’s notion of carers or family in his work on *containment*—not in intent, but in effect? (Goffman, 1969) To what extent did the academic’s editorial shaping function as a form of containment:

smoothing over ruptures, making decisions about what felt ‘safe’ or ‘appropriate,’ and managing uncertainty in ways that risked minimising youth-led disruption? While the decision for some of the academic co-authors to undertake the initial process of editing the group’s writing into ‘academic discourse’ was framed as protecting young people from the weight of academic expectation or narrative coherence, this also served to restore order to their own discomfort. This highlights how even well-meaning reflexivity can participate in containment—and reminds us that participation is not only a methodological stance but a relational ethic that extends to co-authorship, representation, and the politics of writing itself.

Here we offer approaches based on our experiences that may be helpful for participatory research troupes (Table 5).

Conclusion

This paper explored how participatory arts-based research is shaped by both visible (frontstage) and invisible (backstage) dynamics. Using Goffman’s theatrical metaphor, we reframed participatory research as an evolving, wonderfully and meaningfully messy process which young people, researchers and professionals navigate with exceptional ingenuity and commitment to deliver powerful new research knowledge.

Rather than viewing uncertainty and emotional labour as barriers, we found them to be central to ethical and inclusive engagement. The metaphor-based tools of Ultraviolet Relational Light and Backstage Cafés revealed how deep knowledge and collaboration often emerge outside formal structures—through trust, reflection, and shared vulnerability.

Making invisible contributions visible requires intentional recognition, facilitation, and power-sharing. By embracing mess and muddle as part of the process, and centring relational trust, participatory research can challenge hierarchies and honour the agency and expertise of those it seeks to serve.

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Ethical Considerations

Ethics approval: REC Reference 23/WM/0105.

Consent to Participate

Written consent was secured for all youth participants.

Author Contributions

This paper is a co-produced by academic researchers, young people with lived experience of ACEs, and professional stakeholders. All authors contributed to the design, analysis, and writing. All authors have reviewed and approved the final manuscript.

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Supplemental Material

Supplemental material for this article is available online.

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