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# Social care-related outcomes in Finland. Construct validity and structural characteristics of the Finnish ASCOT with older home care users

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*Data Availability Statement*. The data used in this study are not publicly available. The Finnish Institute for Health and Welfare is committed to ensuring safe and secure use of the data.

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#### Abstract

The Adult Social Care Outcomes Toolkit four response-level interview schedule (ASCOT INT4) for service users was translated into Finnish. The aim of this paper is to investigate the construct validity and structural characteristics of the Finnish ASCOT. We used data from a face-to-face interview survey of older people receiving publicly-funded home care services, which was conducted in 2016–2017 (n=493), excluding missing values and proxy respondents (n=334). Chi-square tests, adjusted residuals, and analyses of variance were used to examine hypothesised associations between each attribute and a number of relevant variables regarding health and well-being, disabilities, living arrangements, social contact and support, experience of service use, and the nature of the locality and environment. Structural characteristics were explored using exploratory factor analysis and Cronbach's alpha test. The EQ-5D-3L and ASCOT were moderately correlated (r=0.429; p<0.001). The ASCOT attributes were statistically positively related to the overall quality of life. For other tested variables, we found a high number of significant associations with the control over daily life, occupation, social participation, and personal cleanliness attributes, but fewer significant associations with the other attributes. Cronbach's alpha was 0.697 and a single factor was extracted. This assessment provides evidence to support the construct validity of the Finnish ASCOT. The results support the introduction of the Finnish ASCOT into Finland for use in practical applications. Future research on its reliability would be useful.

Key words: social care outcomes, quality of life, ASCOT, construct validity, assessment, Finland

- (i) What is known about this topic?
- The ASCOT for service users only captures partial effects of health dimensions represented by the EQ-5D
  measure.
- Social care should reflect relevant aspects of overall quality of life (QoL).
- Relationships between the ASCOT attributes and disabilities, and those between the ASCOT attributes and the nature of the locality and environment are not clear.

#### (ii) What does this paper add?

- The EQ-5D and ASCOT measures were found to be statistically moderately correlated (r=0.429; p<0.001), suggesting that both measures could be jointly used, depending on targeted outcomes of interventions.
- The ASCOT attributes except the dignity attribute were statistically positively related to the overall QoL. For older people who are sick, frail, or disabled, or with functional limitations, it is more important and relevant to enhance social care-related quality of life with appropriate services rather than health-related quality of life.
- The verified relationships between the attributes and the disabilities and the nature of the locality and
  environment could result from differences in cultural diversity in terms of the needs and service use, countryspecific and individual preferences, and the way or mechanism by which the different care systems had
  allocated resources for the different disability needs.

#### Introduction

There is a need for criteria which can provide information to help decision-makers allocate limited resources effectively to and within the health and aged care sector (Bergmark et al., 2000; Bowling & Dieppe, 2005; OECD, 2017) and to identify effective services for successful ageing (Clough et al., 2007; Lipszyc et al., 2012; Milne et al., 2014). In social care interventions, the main concern is not health improvement but the need for support to compensate for the loss in the quality of life (QoL) due to disability or/and reduced capability. Reflecting the social care concern with QoL rather than health, to facilitate decision-making about the relative cost-effectiveness of social care interventions the National Institute for Health and Care Excellence (NICE) suggests using a 'social care quality-adjusted life year' (NICE 2014), as described by the Adult Social Care Outcome Toolkit (ASCOT). This decision is informed by the evidence demonstrating that the ASCOT measure is more responsive to the effects of social care interventions (Forder & Caiels, 2011; Malley et al., 2012) than the 5-dimensional EuroQol instrument (EQ-5D) (EuroQol Group, 1990)—the measure traditionally suggested by NICE (2014) for economic evaluation of health technologies. It is recommended that the EQ-5D and ASCOT should be used concurrently to describe the wide-ranging effects of interventions affecting health and non-health elements of QoL (Kaambwa et al., 2015).

The ASCOT draws on Sen's (1979, 1985) capability approach to measure social care-related quality of life (hereafter SCRQoL) (Netten et al., 2012). The ASCOT contains eight attributes: *control over daily life* (control, CONT), *personal cleanliness and comfort* (care, PERC), *food and drink* (food, FOOD), *accommodation cleanliness and comfort* (accommodation, ACCO), *personal safety* (safety, PERS), *social participation and involvement* (participation, SOCI), *occupation* (OCCU), and *dignity* (DIGN) (Netten et al., 2012). Evidence for the construct validity of the ASCOT has been found in assessments performed in England (Malley et al., 2012; Rand, 2017), the Netherlands regarding the Dutch-translated ASCOT (van Leeuwen et al., 2015) and Austria regarding the German ASCOT (Trukeschitz et al., 2020a).

The ASCOT four response-level interview schedule for service users (hereafter ASCOT) was translated into Finnish in response to the call for an appropriate measure to evaluate the value of social care services in Finland (Steffansson et al., 2016; Linnosmaa et al., 1996, 2020). This raises the question of whether the descriptive system of the Finnish version of ASCOT captures aspects of SCRQoL and whether the translated instrument consistently measures the constructs of SCRQoL in the Finnish context. The aim of this paper is to assess the validity of the

Finnish ASCOT, by focusing on establishing the construct validity. We also explore the structural characteristics of the Finnish ASCOT to inform comparisons between the Finish and other translated versions of ASCOT.

Approaches to the assessment of validity include content, construct, and criterion validity (Mokkink et al., 2019). Content validity refers to the extent to which the ASCOT attributes in a test are properly representative of the concept the test seeks to measure, whereas criterion validity refers to the strength of the relationship between two measures: i.e. how well the performance of a given measure can predict the performance of another measure of interest (Streiner et al., 2015). As it often happens in QoL research, no appropriate "gold-standard measure of capability" exists, in relation to which we can judge the performance of a new measure (Coast et al., 2008). Notwithstanding, the main reason why a criterion validation of the ASCOT cannot be done is the widely-recognised issue that there is no other valid measure of SCRQoL that can be used as a criterion. There is some overlap with the health-related EQ-5D measure and measures like capability-based ICECAP, but they fall short. The ICECAP comprises five 4-level attributes associated with QoL: attachment, security, enjoyment, role and control (Coast et al., 2008). This issue—the deficiency of each measure such as EQ-5D, ICECAP or ASCOT to comprehensively describe QoL of older people—was indicated in systematic reviews of QoL instruments for aged care (Makai et al., 2014; Bulamu et al., 2015). However, one method used is to assess the construct validity, which describes the extent to which the measure and other relevant factors are related in a way that could be anticipated beforehand (Streiner et al., 2015; Mokkink et al., 2019).

In our assessment, we focused on the construct validity of each of the attributes, using the instrument's descriptive system (Coast et al., 2008; Malley et al., 2012; Milte et al., 2017). We studied whether the Finnish ASCOT attributes described expected associations with the chosen variables. The extent to which the attributes have expected associations with the relevant variables will help to better understand the functioning of the translated ASCOT and provide information on the suitable use of the instrument in research conducted on the older population. Following previous studies of the measurement properties of ASCOT (Netten et al., 2012; Malley et al., 2012; Rand et al., 2017), the structural characteristics of ASCOT were evaluated by examining the factor structure of the translated instrument and the average of the correlations between all the items in the measure (Streiner et al., 2015; Mokkink et al., 2019) using the Cronbach's alpha (Cronbach, 1951). These analyses of the structural characteristics of ASCOT provide information that is useful for comparing the Finnish and English versions of ASCOT.

#### Methods

#### Study design and data

Ethical approval for this study was obtained from the Finnish Institute for Health and Welfare (THL) in January 2016. The ASCOT measure was translated into Finnish in 2015–2016, using forward and backward translations, following international guidelines (Mokkink et al., 2010; Wild et al., 2005). We conducted cognitive interviews (Willis, 2015) to test the pre-final Finnish-translated ASCOT with five service users in a pilot study in January–February 2016. The findings and feedback from the translation and cognitive interview processes as well as changes in the phrasing and wording were reported earlier (Linnosmaa et al., 2016; 2020). The final Finnish-translated version of the ASCOT included in the survey questionnaire was used in the fieldwork for data collection (see further below). A full face-to-face interview questionnaire was adapted from the questionnaire used for the Identifying the Impact of Adult Social Care (IIASC) project in England (Forder et al., 2016, 2018).

In Finland, public social and health care services are provided by independent or joint municipal authorities. Based on the size of the population, we invited the 21 largest Finnish regions to participate in the study. Twelve regions accepted our invitation: Helsinki, Espoo, Vantaa, Tampere, Lahti, Hämeenlinna, Vaasa, Kuopio, Joensuu and Mikkeli, the health and social care region 'Kainuu', and the South Karelia District of Social Affairs and Health Care 'Eksote'. Kainuu and Eksote are joint municipal authorities and the rest of the regions are independent municipal authorities. In April—July 2016, the local authorities had affirmed with written consent that we could interview home care clients. They conveyed our written invitations to randomly chosen regular home care users aged 55 years or above, who then sent their written consent back to us, agreeing to partake in our research. In Finnish legislation, the age of entitlement to an old-age pension is 65 and the older population refers to those aged 65 or older. The lowest age, 55, was chosen because many people aged 55 and older have to use regular home care due to functional impairments or weakened health conditions. In 2016, 57% of retirees on disability pensions were aged 55 and older (Finnish Centre for Pensions www.etk.fi). In August 2016—September 2017, we recruited and trained six research assistants, who conducted computer-assisted face-to-face interviews at the participants' homes, using the Qualtrics software programme (www.qualtrics.com/uk/).

Table 1. Responses of older people receiving home care (n=493) and descriptive statistics of the variables used in the analysis (n=334).

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In total, we contacted and interviewed 5.6% of the invited home care clients (n=493). Regarding the age and gender distribution, our collected data closely represented the population of older regular home care service users in Finland. For those aged at least 65, the gender distribution of our sample was similar to that of the nationwide dataset. The sample had a slightly greater proportion of those aged 75–84 compared to that of the nationwide dataset (3%-points), but the difference between two proportions of this age group in the two datasets was not statistically significant (p>0.05). (Linnosmaa et al., 2020). After excluding missing values from the analysis variables (n=155) and proxy responses (n=4), there were 334 participants with non-proxy responses (Tables 1 and 3).

Figure 1. Responses of older Finnish people receiving home care to the ASCOT attributes in their current situation (n=334).

Each ASCOT attribute indicates four SCRQoL states: 1=the ideal state (level\_1; top level); 2=no needs (level\_2); 3=some needs (level\_3); and 4=high needs (level\_4; bottom level) (Netten et al., 2012). Each dimension of the EQ-5D indicates different states of health: 1=no problems, 2=some problems, and 3=extreme problems (EuroQol Group, 1990). The total EQ-5D score associated with the five dimensions was computed based on the Finnish visual analogue scale (VAS) values (Ohinmaa & Sintonen, 1998). The two endpoints of the VAS measure of health outcomes are usually scaled between 0 and 1, indicating the 'worst imaginable health state' (lowest value) and the 'best imaginable health state' (highest value). Hence, a higher VAS-scored EQ-5D suggests a better health-related QoL. Because the proportion of proxy responses was small (1.2% of the cleaned sample; 0.08% of the survey data), the distributions of the non-proxy responses in the current situation are described (Table 1, Figure 1).

#### Analytical framework

We used the instrument's descriptive system (Malley et al., 2012; Netten et al., 2017) to validate the construct validity of the ASCOT. The rationale for this fits with the intention to develop a set of preference weights for the measure, with each item serving as an attribute to be traded against others in a preference study (for further reading see Brazier et al. (2017)). We therefore aim to check that each item measures the construct it is intended to measure (Mokkink et al., 2019). This approach to construct validity is by hypothesis testing to investigate the relationships between each attribute and the chosen items (Mokkink et al., 2019). Therefore, we formulated a number of

hypotheses of likely associations (Tables 2 and 4), which we then tested. We acknowledge that the formulated

hypotheses relate to the direction and significance of the associations only. This approach is similar to that applied

by e.g. Coast et al. (2008); Malley et al. (2012) and Rand et al. (2017).

Table 2. Variables analysed and hypothetical associations.

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To carry out the construct validation by hypothesis testing the expected relationships, we used Fisher's exact tests, a

one-way analysis of variance (ANOVA) (McDonald, 2014), and Kendall's (tau-b or tau-c) correlations that describe

overall ordinal associations (Kendall, 1938; Stuart, 1953). To describe the directions of the associations between two

levels of two given variables, as a post-hoc analysis we computed adjusted residuals (Sharpe, 2015). They are the

raw residuals (the difference between the observed counts and expected counts) divided by an estimate of the

standard error and are used to account for the variation due to the sample size.

To assess the structural characteristics of the Finnish version of ASCOT so we could see how it compared to the

English version, we conducted a factor analysis. We used an exploratory factor analysis (EFA) followed by a

varimax rotation (Kaiser, 1958). We selected factors on the basis of eigenvalues (>1), as well as scree test results

and values from Kaiser-Meyer-Olkin tests (greater than 0.60). The tests were conducted in Stata version 15.1

(StataCorp, 2017). We only considered results with a statistical significance of p<0.05 (Bross, 1971) and the

adjusted residuals with absolute values 2 or greater (Sharpe, 2015). We also calculated Cronbach's alpha (Cronbach,

1951). The generally accepted rule is that a Cronbach's alpha of 0.6-0.7 is acceptable and that of 0.8 or higher is

very good (Taber, 2018).

Results

Construct validity: the ASCOT and EQ-5D

The EQ-5D was significantly and positively associated with each attribute (Table 3). The association between the

EQ-5D and the DIGN-attribute was significantly positive, suggesting that a better health-related QoL was associated

with a better ASCOT dignity state. Furthermore, differences between the mean EQ-5D score for level\_1 and level\_2

for the ACCO, SOCI, and DIGN attributes were not statistically significant. The four level states of each attribute

were shortly specified as the four levels of the attribute. Using the Finnish preference-weighted estimates of the

attribute-levels (from our work in progress) to compute the ASCOT score, we obtained a positive, moderate

correlation between the preference-weighted ASCOT and the VAS-scored EQ-5D (r=0.429; p<0.001).

Table 3. Associations between the EQ-5D and the ASCOT attributes (n=334).

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Construct validity: the ASCOT attributes and chosen items

Control over daily life

The CONT-attribute was statistically significantly related to the hypothesised variables in the expected directions

(Table 4). The adjusted residuals indicate that those living alone were less likely to report a CONT-level\_3 and more

likely to report a CONT-level\_1. As expected, for the majority of the disabilities, when significant associations were

found, better outcome levels were reported by those managing by themselves and poorer outcome levels by those

who managed with help or who could not do the activity. Unexpectedly, the CONT-attribute was significantly

related to speaking with neighbours and meeting up with relatives/friends.

Personal cleanliness and comfort

The PERC-attribute was positively associated with getting around the local area, speaking to neighbours, getting

up/down the stairs or out of the house, or getting around indoors and household shopping, which we did not

hypothesise (Table 4). The positive associations with personal-care items (using the WC; washing hands/face) were

not statistically confirmed. The adjusted residuals indicate that those who only managed with help or could not carry

out an activity chose PERC-level\_3 more often.

Food and drink

The FOOD-attribute had positive but insignificant associations with the self-assessed health (SAH) status,

eating/feeding oneself, and satisfaction with services. Unexpectedly, it was positively associated with the

accessibility of the local area, getting out of the house, and household shopping items (Table 4). Regarding these

significant relationships, those doing an activity by themselves were more likely to report a FOOD-level 1 and less

likely to report a FOOD-level\_2, while those managing with help or who could not do an activity were more likely

to report a FOOD-level\_2 and less likely to report a FOOD-level\_1. Hence, the computed Kendall's correlations

matched our expectations. However, a significantly positive association with the personal-care item (bathing/showering) was unexpected.

Table 4. Results for the relationships between each ASCOT attribute and the analysis variables (n=334). <about here; preferably in the beginning of the paper sheet>

#### Accommodation cleanliness and comfort

The ACCO-attribute was positively correlated with the bathing/showering item and negatively correlated with getting in/out of bed and toileting, which we did not anticipate. Thus, while the positive association between the PERC-attribute and toileting item was insignificant, the ACCO-attribute was also involved in the PERC-attribute (via toileting and bathing items). Unexpectedly, a positive direction of the association with SAH was not statistically supported. As expected, those living alone were less likely to report an ACCO-level\_1. For getting in/out of bed and toileting, those managing by themselves were less likely to report an ACCO-level\_1 and more likely to report an ACCO-level\_2. Those doing the activity with some difficulty were more likely to report an ACCO-level\_3.

#### Personal safety

The PERS-attribute was unexpectedly but positively related to the accessibility of the local area and negatively related to doing paperwork. The association with living alone was not statistically confirmed. The adjusted residuals indicate that those who could manage to get around the local area all of the time [or with difficulty at times] reported a PERS-level\_1 [or level\_3] more often, while those who could not were less likely to report a PERS-level\_1 and were more likely to report a PERS-level\_2. Those who managed to complete paperwork with some difficulty were more likely to report a PERS-level\_3.

#### Social participation and involvement

The SOCI-attribute was positively and unexpectedly associated with the design of the home (Table 4). The adjusted residuals show that people living alone were less likely to report a SOCI-level\_3. The positive connection between the respondents' SOCI-values and living alone was unexpected. The positive relationship between the SOCI-attribute and the design of the home was also unexpected. However, the positive relationships between the reported SOCI-attribute and 'meeting up with' (p=0.563) or 'texting/emailing' (p=0.085) relatives/friends were not statistically supported. Our computed Kendall's correlation coefficient indicates a strong correlation between

'speaking to' and 'meeting up with' relatives/friends, suggesting that the former partially captured the effects of the latter on the respondents' reported SOCI-values.

#### **Occupation**

The OCCU-attribute was unexpectedly associated with the design of the home and getting dressed/undressed (Table 4). According to the adjusted residuals, an OCCU-level\_1 was more likely to be reported by those managing by themselves and less likely to be reported by those who managed with help or who could not do the activity. Those who were generally satisfied with services were more likely to report an OCCU-level\_1 and less likely to report an OCCU-level\_3. Similar results were also found among those who were always happy with their carers' overall treatment. While the association with living alone was insignificant (p=0.053), the adjusted residuals suggest that those living alone were more likely to report an OCCU-level\_1.

#### Dignity

The DIGN-attribute was strongly associated with the user-reported variables capturing service quality (Table 4). The adjusted residuals suggest that those who were generally satisfied with the services they had were more likely to report a DIGN-level\_2 and less likely to report a DIGN-level\_3. Those who were always happy with their care workers' treatment were more likely to report a DIGN-level\_1 and less likely to report a DIGN-level\_3, but those who were usually happy reported a DIGN-level\_3 more often. Those who were sometimes or never happy with their care workers' treatment reported a DIGN-level\_1 less often but a DIGN-level\_3 more often. The top level of the design of the home was positively related to the DIGN-level\_1. Those who thought that the design of the home met most of their needs tended to report a DIGN-level\_1 less often but a DIGN-level\_2 more often, while those who felt that the design of the home was inappropriate tended to report a DIGN-level\_2 less often but a DIGN-level\_3 more often. Those who spoke to their relatives/friends 1–2 times monthly reported a DIGN-level\_1 less often and a DIGN-level\_3 more often, but those who occasionally did that were less likely to report a DIGN-level\_2.

#### Structural characteristics of the Finnish ASCOT

The computed Cronbach's alpha was 0.69.

We only observed one eigenvalue greater than one (1.783) (Table 5). Hence, the Finnish ASCOT had a one-factor structure. The single factor explained 22.3% of the total variance. The Kaiser-Meyer-Olkin test measure of sampling

adequacy (0.789) was found to be quite good for the explanatory factor analysis (EFA). The factor loading for "DIGN" was 0.281 and the other factor loadings varied between 0.368 and 0.592. In the one-factor model, the uniqueness values indicated that 69.6% of the variance in the SOCI-attribute was not explained by the other attributes, and the corresponding figure for the DIGN-attribute was 92.1% (Table 5).

Table 5. Factor analysis of the Finnish ASCOT (n=334).

Because the obtained uniqueness of the DIGN-attribute was very high, we conducted another FA by forcing it to provide two factors with a varimax rotation. Again, we only found one eigenvalue greater than one (1.362). However, the larger loading of "DIGN" (0.391) was in the second factor, while two rather similar loadings for "SOCI" were in both factors (0.402 and 0.403). The first and second factors explained 17% and 7.9% of the total variance, respectively. Furthermore, when using the maximum likelihood method to fit our model, the resulting chi-square test for more than two factors (statistic 12.50; df=13; p=0.488) suggested that there was no second factor.

#### **Discussion**

In this study, we examined the construct validity of the Finnish ASCOT through its descriptive system, and investigated the structural characteristics of the measure. Our findings are generally supportive of the construct validity of the Finnish ASCOT. For the EQ-5D and ASCOT relationships, the confirmed significant associations between two measures (Table 3) and the significant correlation between the EQ-5D and the preference-weighted ASCOT (r=0.429) were in line with the findings from previous English (Malley et al., 2012; Rand et al., 2017), Dutch (van Leeuwen et al., 2015) and Austrian (Trukeschitz et al., 2020a) studies. The positive correlation (r=0.429) seems to reflect that the ASCOT captures partial effects of the health dimensions represented by the EQ-5D. This finding is consistent with the conclusion of previous reviews (Bulamu et al., 2015; Makai et al., 2014) and that the ASCOT was more responsive to the effect of social care intervention than the EQ-5D (Forder & Caiels, 2011; Kaambwa et al., 2015; Malley et al., 2012; van Leeuwen et al., 2015). Hence, it also supports the use of ASCOT alongside the EQ-5D, depending on the nature of the interventions and the targeted outcomes to be measured.

We found evidence of the construct validity of the control, occupation, participation, and care (CONT, OCCU, SOCI and PERC) attributes and less evidence of it for the rest of the attributes. The latter result may arise from the lack of appropriate variables that could have been used to test for the construct validity of these attributes within the

Finnish ASCOT. For example, due to limits on the length of the questionnaire, our dataset did not include an indicator of the respondents' participation in groups and voluntary work, which was included in previous studies (Malley et al., 2012; Rand et al., 2017; van Leeuwen et al., 2015). Nevertheless, the directions of the significant associations with the clearly specified hypotheses were found to be as expected (Table 4). Moreover, the associations between the overall QoL and ASCOT attributes were confirmed, and were all aligned with previous findings (Malley et al., 2012; Rand et al., 2017; van Leeuwen et al., 2015).

The dignity attribute had the expected relationships with the variables capturing service quality, and the associations were strong. 84.7% of the respondents reported a DIGN-level\_1 or DIGN-level\_2, but they had been satisfied with the services (92.2%) and always or usually happy with the overall treatment by their care workers (93.3%). These results suggest that users were already being appropriately helped, which probably enhanced service users' attitudes towards their care workers. Moreover, these results essentially point out the important role of the dignity attribute in the ASCOT.

We can compare our significant relationships with those found in earlier studies and by examining the similar items. Regarding the English studies (Malley et al., 2012; Rand et al., 2017), we obtained slightly more significant associations with the occupation and participation attributes, an equivalent number of significant associations with the control and dignity attributes, and slightly fewer significant associations with the rest of the attributes. We also observed a higher number of significant associations of the tested disability-items with the control attribute and similar associations with the personal cleanliness attribute compared to results from the Dutch study (van Leeuwen et al., 2015). Concerning the assessment of the German version of ASCOT (Trukeschitz et al., 2020a), we found very similar associations with the occupation and participation attributes, a higher number of associations with the personal cleanliness, accommodation, and participation attributes and a smaller number of associations with the food and safety attributes. Our verified relationships between the attributes and the chosen items (especially the disabilities and the nature of the locality and environment) compared to the findings from the above-mentioned studies might be due to differences in the cultural diversity of needs and service use, country-specific and individual preferences, and the way or mechanisms by which the different care systems allocate resources for the different disability needs.

We found weak evidence for the construct validity of the food and dignity attributes. It is not easy to validate the food attribute because no self-assessed measures of nutritional intake are available (Malley et al., 2012). The low

number of significant associations with the dignity attribute was largely in line with earlier studies (Malley et al., 2012; Rand et al., 2017; van Leeuwen et al., 2015). Although unanticipated, the negative association between the safety PERS-attribute and 'doing paperwork' (p=0.014) suggests the decline in cognitive ability due to age. Quite the contrary, the safety attribute was unexpectedly not significantly associated with any social contact items. Personal safety can be perceived as a broader social support network with a connection to the neighbourhood and mutual relationships with neighbours, which helps people feel safe (Walker & Hiller, 2007). Our findings have implications for social care support because regularly speaking with or meeting up with friends and relatives/neighbours was unable to affect people's sense of mobility, and, for example, their fear of falling. We did not analyse the associations with the variable describing the global rating of the way the individuals felt they were treated by their care workers because of the high number of missing values. However, using the available values of the 'global rating', both this variable and the satisfaction-with-services variable had similar significant associations with the ASCOT attributes. This study also provides evidence supporting the feasibility of the application of the Finnish ASCOT for older people who often experience cognitive decline because our pre-analysis sample only had four proxy responses.

Our approach to validation in this paper has been deliberately agnostic as to whether the 'correct' measurement model for ASCOT is formative or reflective, reflecting different views among scholars as to the appropriate measurement model for QoL instruments (Kossakowski et al., 2016). While more recent papers exploring the measurement properties of ASCOT have veered towards a formative model (Trukeschitz et al., 2020a; 2020b), previously published papers imply a reflective model through their investigation of structural validity and internal consistency (Netten et al., 2012; Rand et al., 2015). We included an assessment of structural characteristics to allow comparison of the Finnish version of ASCOT with these articles. Our findings broadly accord with previous studies in that a single factor was extracted (Netten et al., 2012). As previous analyses of ASCOT have found, the single factor explains a relatively small proportion of the variance (here 22.3% of the total variance). This can be compared to a meta-analysis of variance and factor loadings on published exploratory FAs, where the average percentage of variance explained was 56.6% (Peterson, 2000). Many things can influence the percentage of variance explained (Peterson, 2000), but it likely reflects the low to moderate correlations between the items. Our view, however, as some of the authors have stated elsewhere (Netten et al., 2012; Trukeschitz et al., 2020a) is that given the ASCOT is designed for use as a preference-weighted measure in economic evaluation the low correlations and variance explained are not problematic. They mean that the items are dissimilar enough to be traded against each other in a preference study to generate weights for the items that reflect their relative value. A larger variance explained would

imply greater conceptual overlap between the items making it more difficult to trade them (imagine being asked whether you preferred being less socially isolated to feeling less alone).

We recognise that our agnostic approach introduces an inconsistency around the measurement model, but in absence of clarity within the field, we feel this approach is helpful: it provides all the information that might be expected in a study of the validity of a translated instrument, but is transparent about the need to proceed with caution when interpreting the results of analysis of structural characteristics.

This study has some limitations. First, we could not test the ASCOT for criterion validity. The fundamental cause why we could not do the criterion validation of the ASCOT measure is that there is no other measure of SCRQoL that can be used as a criterion, let alone a gold-standard measure. Capability-based measures like ICECAP fail to capture ASCOT-QoL and the health-related EQ-5D only has some overlap with the ASCOT (Makai et al., 2014; Bulamu et al., 2015). As described above, the overlap between the ASCOT and EQ-5D was moderate (r=0.429). Since we had no valid measure of SCRQoL that can be used to predict the performance of the new [ASCOT] measure (Streiner et al., 2015; Mokkink et al., 2019), we used the traditional assessment of construct validity via hypothesis testing to investigate the relationships between each attribute and the chosen items. Second, many of the valued disability-items probably reflected functioning rather than capability, which could be influenced by respondents through their choices. However, functioning could only happen with some existing capability (Coast et al., 2008). While we observed many anticipated associations, we do not know why those associations that were anticipated but not found. In any case, the disability-items chosen for testing were those that people would be capable of carrying out to improve their well-being and QoL. Conceptually, the ASCOT attributes capture what people's QoL is like given all the sources of support they may receive. For this reason, if someone with very severe disabilities is receiving adequate and appropriate support, there is no reason that they should have a poorer QoL than someone with very few or no disabilities. In turn, assuming that the services are effective, we would not expect a strong relationship or indeed any relationship with disability, especially as measured by activities of daily living. Third, survey process outcomes including the quality of our final data may also be influenced by interviewer effects (West & Blom, 2017) regardless of the interviewer training that we provided (Linnosmaa et al., 2020) to minimise such effects on the survey data collection process.

To aid future investigation of the validity of not only ASCOT but other QoL instruments, more investigation into the appropriate measurement model and the best methods for establishing validity are warranted. A further area for

future exploration is the reliability of the measure and future studies should examine the test-retest reliability of the Finnish ASCOT. Furthermore, the validation of the preference-weighted ASCOT should be investigated. Indeed, to enable the use of the Finnish ASCOT measure in an economic evaluation framework, a necessary stage of the research will be to develop preference weights, which we are currently working on. The Finnish preference weights will not only reflect country-specific values for the different ASCOT-QoL states but also disclose possible country-specific differences in the attribute-levels for the English and Finnish populations.

#### **Conclusions**

In sum, the Finnish ASCOT seems mostly to measure what the English ASCOT was anticipated to measure. Through this assessment of the descriptive system, we found sound evidence to support the construct validity of the Finnish ASCOT. The hypothesised relationships between the ASCOT and EQ-5D measures and those between the ASCOT attributes and overall QoL were confirmed. The Finnish ASCOT had similar structural characteristics to the English ASCOT. Future work investigating other properties of the Finnish ASCOT, especially the measure's reliability, would be useful. Nevertheless, the significantly confirmed associations of the tested items with the Finnish ASCOT attributes encourage the introduction of the ASCOT into Finland to evaluate the effects of social care interventions for older adults.

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Table 1. Responses of older people receiving home care (n=493) and descriptive statistics of the variables used in the analysis (n=334)

	Variable	Abbre-	Analysis sam	nple (n=334)	All participan	ts (n=493)
		viation	Mean	Std. dev.	Missing cases <sup>1</sup>	Proxy cases
					n (%)	n (%)
ASCOT attrib	utes					
Control over	daily life	CONT			23 (4.7%)	6 (1.2%)
Ideal sta	, ,		0.275	0.447	, ,	,
No need	S		0.413	0.493		
Some ne	eds/high needs		0.311	0.464		
Personal clea	inliness and comfort	PERC			21 (4.3%)	2 (0.4%)
Ideal sta	-		0.326	0.470		
No need	S		0.536	0.499		
Some ne	eds/high needs		0.138	0.345		
Accommoda	tion cleanliness and comfort	ACCO			18 (3.7%)	4 (0.8%)
Ideal sta	te		0.392	0.489		
No need	S		0.491	0.501		
Some ne	eds/high needs		0.117	0.322		
Food and dri	nk	FOOD			15 (3%)	2 (0.4%)
Ideal sta	te		0.557	0.497	. ,	
No need	S		0.404	0.491		
Some ne	eds/high needs		0.039	0.194		
	s/some needs/high needs <sup>2</sup>		0.443	0.497		
Personal safe	-	PERS			16 (3.2%)	2 (0.4%)
Ideal sta	·		0.512	0.501	, ,	, ,
No need	S		0.377	0.485		
Some ne	eds/high needs		0.111	0.314		
	pation and involvement	SOCI			19 (3.9%) <sup>3</sup>	6 (1.2%)
Ideal sta			0.213	0.410	, ,	,
No need	S		0.428	0.496		
Some ne	eds/high needs		0.359	0.481		
Occupation	, 0	occu			25 (5.1%)	6 (1.2%)
Ideal sta	te		0.284	0.452	, ,	,
No need	S		0.311	0.464		
Some ne	eds/high needs		0.404	0.491		
Dignity	. 0	DIGN			41 (8.3%)4	2 (0.4%)
Ideal sta	te		0.449	0.498	, ,	,
No need	S		0.398	0.490		
Some ne	eds/high needs		0.153	0.360		
Living arrang	ement				3 (0.6%)	
Live alon			0.772	0.420	3 (0.070)	
Notice of local	cality and environment					
Design of hor					6 (1 20/)	
	y needs very well		0.569	0.496	6 (1.2%)	
	ost of my needs					
	ome of my needs; or totally		0.365 0.066	0.482		
	priate for my needs		0.066	0.248		
Get around lo					10 (2.00/)	
	I the places		0.356	0.480	10 (2.0%)	
	difficult to get to		0.290	0.455		
Unable to	o get to; or not leave home		0.353	0.479		
Care users' e	xperience					
	with services 5				12 (2.4%)	
	ly, very or quite satisfied		0.922	0.268	. ,	
	satisfied nor unsatisfied, or		0.078	0.268		
	ment by care workers				0 (0%)	
Always h			0.589	0.493	. ,	
Usually h			0.344	0.476		
	nes or never happy		0.057	0.232		

Table 1. Responses of older people receiving home care (n=493) and descriptive statistics of the variables used in the analysis (n=334), continued

Variable	Abbre-	Analysis sam	ple (n=334)	All participan	ts (n=493)
	viation	Mean	Std. dev.	Missing cases <sup>1</sup>	Proxy cases
				n (%)	n (%)
Social contact and support					
Speak to relatives/friends				8 (1.6%)	
On most days [often]		0.431	0.496	0 (1.0/0)	
1–2 times/week [sometimes]		0.451	0.480		
1–2 times/week [sometimes]  1–2 times/month [occasionally]		0.330	0.480		
<1 time/month [rarely]		0.120	0.332		
Speak to neighbours		0.087	0.262	19 (3.9%)	
On most days		0.210	0.408	19 (3.970)	
1–2 times/week		0.210	0.408		
1–2 times/week		0.204	0.403		
<1time/month					
		0.416	0.494	10 (2 00()	
Meet up with relatives/friends		0.200	0.444	10 (2.0%)	
On most days		0.269	0.444		
1–2 times/week		0.446	0.498		
1–2 times/month		0.165	0.371		
<1 time/month		0.120	0.325		
Text/email relatives/friends				7 (1.4%)	
On most days		0.069	0.254		
1–2 times/week		0.078	0.268		
1–2 times/month		0.090	0.286		
<1 time/month		0.763	0.426		
Health and well-being					
EQ-5D score		0.511	0.200	3 (0.6%)	
Overall quality of life (QoL)				18 (3.7%)	
Very good		0.096	0.295		
Good		0.437	0.497		
Alright		0.374	0.485		
Bad or very bad		0.093	0.291		
Self-assessed health (SAH)				18 (3.7%)	
Very good or good		0.308	0.463	10 (3.770)	
Fair		0.380	0.486		
Bad or very bad		0.311	0.464		
But of very but		0.511	0.404		
Disability (ADLs and IADLs)					
Get up/down the stairs				20 (4.1%)	
Manage on their own		0.183	0.387		
Difficulty, can do it without help		0.246	0.431		
Manage with help/can't do it		0.572	0.496		
Get out of the house				2 (0.4%)	
Manage on their own		0.156	0.363		
Difficulty, can do it without help		0.135	0.342		
Manage with help/can't do it		0.710	0.455		
Get around indoors				0 (0.0%)	
Manage on their own		0.536	0.499		
Difficulty, can do it without help		0.383	0.487		
Manage with help/can't do it		0.081	0.273		
Get in/out of bed				0 (0.0%)	
Manage on their own		0.656	0.476		
Difficulty, can do it without help		0.228	0.420		
Manage with help/can't do it		0.117	0.322		

Table 1. Responses of older people receiving home care (n=493) and descriptive statistics of the variables used in the analysis (n=334), continued

Variable	Abbre-	Analysis sam	nple (n=334)	All participar	nts (n=493)
	viation	Mean	Std. dev.	Missing cases <sup>1</sup>	Proxy cases
				n (%)	n (%)
Use the toilet/WC				2 (0.4%)	
Manage on their own		0.605	0.490	= (0::,-)	
Difficulty, can do it without help		0.246	0.431		
Manage with help/can't do it		0.150	0.357		
Wash hands/face			0.001	0 (0.0%)	
Manage on their own		0.722	0.449	. ( ,	
Difficulty, can do it without help		0.171	0.377		
Manage with help/can't do it		0.108	0.311		
Bath/shower				2 (0.4%)	
Manage on their own		0.284	0.452	, ,,,	
Difficulty, can do it without help		0.117	0.322		
Manage with help/can't do it		0.599	0.491		
Dressed/undressed				2 (0.4%)	
Manage on their own		0.413	0.493	` /	
Difficulty, can do it without help		0.278	0.449		
Manage with help/can't do it		0.308	0.463		
Eat/feed self				3 (0.6%)	
Manage on their own		0.835	0.371		
Difficulty, can do it without help		0.093	0.291		
Manage with help/can't do it		0.072	0.259		
Do paperwork/pay bills				1 (0.2%)	
Manage on their own		0.249	0.433		
Difficulty, can do it without help		0.051	0.220		
Manage with help/can't do it		0.701	0.459		
Household shopping				2 (0.4%)	
Manage on their own		0.144	0.351		
Difficulty, can do it without help		0.135	0.342		
Manage with help/can't do it		0.722	0.449		
Do routine housework				2 (0.4%)	
Manage on their own		0.072	0.259		
Difficulty, can do it without help		0.087	0.282		
Manage with help/can't do it		0.841	0.366		
Take medications				2 (0.4%)	
Manage on their own		0.222	0.416		
Difficulty, can do it without help		0.015	0.122		
Manage with help/can't do it		0.763	0.426		

<sup>&</sup>lt;sup>1</sup> The number of missing cases also included response options "Prefer not to say" and "Do not know".

<sup>&</sup>lt;sup>2</sup> Three lowest levels (no/some/high needs) were collapsed.

<sup>&</sup>lt;sup>3</sup> Inclusive of two cases with the response "Prefer not to say".

<sup>&</sup>lt;sup>4</sup> Inclusive of one case with the response "Prefer not to say".

<sup>&</sup>lt;sup>5</sup> Highest three levels or lowest four levels were collapsed.

Table 2. Variables analysed and hypothetical associations

Variable	Hypothetical association
Dignity	The ASCOT measure includes a dignity attribute to describe the impact of the care provided on an individual's feeling of self-worth (Malley et al., 2012). No associations
	between this attribute and the chosen variables were hypothesised.
Living arrangement	Feelings of safety and motivation for participating in social activities with other people
Living alone	are generally enhanced if living with others (Malley et al., 2012). We expected a positive association with the control over daily life attribute and negative associations
	with the accommodation cleanliness and comfort, personal safety and social
	participation and involvement attributes.
Health and well-being	We expected positive associations between the EQ-5D and the ASCOT attributes
EQ-5D	(except dignity).
Overall self-rated quality of life	Since social care reflects relevant aspects of QoL, we expected positive associations of
(QoL)	the ASCOT attributes except the dignity attribute with the overall QoL (Netten et al., 2012).
Self-assessed health (SAH)	
	The most often utilised health measure in social science research is SAH (Hsu, 2007; Torrington, 2009). Better SAH was expected to be related to better ASCOT outcomes
	in the attributes except the dignity attribute.
ADLs and IADLs	Disability variables typically reflect limitations in functional disability (James et al.,
(disability variables)	2011). For the attributes: control over daily life, personal cleanliness and comfort, and
	food and drink, we expected that those reporting that they can manage on their own would be more likely to select the top level (ideal state) (Malley et al., 2012).
	The social participation and involvement attribute and the occupation attribute were
	expected to be positively related to getting out of the house and to the IADL items: doing paperwork, household shopping, doing routine housework and taking
	medication. Reviews have indicated that social participation and engagement in late life are related to improved activities of daily living (James et al., 2011; Shah et al.,
	2012; Mendes de Leon & Rajan, 2014) and survival (Hsu, 2007; Lennartsson & Silverstein, 2001; Ishibashi et al., 2013) as well as to motivation and activation for
	older people to leave the house (Szanton et al., 2015). The occupation attribute was
	expected to be positively related to the ADL items: getting around indoors, getting in/out of bed, using the toilet, washing hands/face, and bathing (Malley et al., 2012).
Nature of locality and environment	The physical environment can play an important role in supporting activity and enhancing people's well-being (Torrington, 2009). We expected better accessibility of
	(getting around) the local area to be related to improved outcomes in the control over
Getting around local area	daily life, occupation and social participation attributes.
Design of home	Suitable design of private homes better enables the provision of care at home (Rand et al., 2017). We expected positive relationships between the design of the home with
Design of notice	the control over daily life, personal cleanliness and comfort, food and drink,
	accommodation cleanliness and comfort and personal safety attributes.
Social contact and support	People may find their time better occupied, feel more safety and less loneliness and
Speak to relatives/friends	experience better overall QoL through social contacts made with others outside home (Malley et al., 2012).
Speak to neighbours	
Meet up with relatives/friends Text/email relatives/friends	A positive association was expected between each social contact/support item and each of the attributes: personal safety, social participation and involvement, and
TONY CITICITY FEIGUVES/ ITIETIUS	occupation.

Care users' experience	Satisfaction with services and overall treatment by care workers were expected to be
Satisfaction with social care	positively associated with all the attributes except the dignity attribute (Malley et al.,
services	2012; Rand et al., 2017).
Overall treatment by care	
workers	

Table 3. Associations between the EQ-5D and the ASCOT attributes (n=334)

Attribute (abbreviation) <sup>1</sup> and attribute-level	Sar	nple (n=3	34)	ANOVA	and post h	oc test
		EQ-5D	Std.		F-stat. or t-	
	n	Mean	Dev.	Coeff. <sup>2</sup>	value <sup>3</sup>	p-value
Control over deily life (CONT)	224	0.511	0.200		24.54	0.000
Control over daily life (CONT)	334	0.511	0.200	h	21.54	0.000
I have as much control over my daily life as I want	92	0.604	0.222	base	2.67	0.000
I have adequate control over my daily life	138	0.511	0.157	-0.093	-3.67	0.000
I have some control over my daily life, but not enough; or I have no control over my daily life	104	0.427	0.194	-0.177	-6.56	0.000
no control over my daily me						
Personal cleanliness and comfort (PERC) <sup>4</sup>	334	0.511	0.200		14.44	0.000
I feel clean and am able to present myself the way I like	109	0.563	0.207	base		
I feel adequately clean and presentable	179	0.512	0.190	-0.051	-2.19	0.029
I feel less than adequately clean or presentable	46	0.382	0.157	-0.181	-5.37	0.000
Food and drink (FOOD)	400	0.525	0.204	1	6.24	0.013
I get all the food and drink I like when I want	186	0.535	0.201	base	2.50	0.040
I get adequate food and drink at OK times; or I don't always get adequate or timely food and drink; or I don't always get	148	0.480	0.195	-0.054	-2.50	0.013
adequate or timely, and I think there is a risk to my health						
Accommodation cleanliness and comfort (ACCO)	334	0.511	0.200		3.92	0.021
My home is as clean and comfortable as I want	131	0.521	0.212	base		
My home is adequately clean and comfortable	164	0.522	0.198	0.001	0.04	0.968
My home is not quite or not at all clean or comfortable enough	39	0.427	0.133	-0.094	-2.60	0.010
Personal safety (PERS)	334	0.511	0.200		7.73	0.001
I feel as safe as I want	171	0.545	0.203	base		
Generally I feel adequately safe, but not as safe as I would like	126	0.493	0.191	-0.052	-2.28	0.023
I feel less than adequately safe or I don't feel at all safe	37	0.414	0.176	-0.131	-3.71	0.000
Social participation and involvement (SOCI)		0.511	0.200		11.46	0.000
I have as much social contact as I want with people I like	71	0.548	0.206	base		
I have adequate social contact with people	143	0.549	0.199	0.001	0.05	0.961
I have some social contact with people, but not enough or I have little social contact with people and feel socially isolated	120	0.443	0.180	-0.105	-3.61	0.000
inche social contact with people and reci socially isolated						
Occupation (OCCU)	334	0.511	0.200		21.73	0.000
I'm able to spend my time as I want, doing things I value or enjoy	95	0.600	0.204	base		
I'm able to do enough of the things I value or enjoy with my time	104	0.527	0.186	-0.073	-2.75	0.006
I do some of the things I value or enjoy with my time, but not	135	0.436	0.178	-0.164	-6.51	0.000
enough or I don't do anything I value or enjoy with my time						
Dignity (DIGN)	334	0.511	0.200		5.81	0.003
The way I'm helped and treated makes me think and feel better	150	0.529	0.203	base	2.32	3.1230
about myself						
The way I'm helped and treated does not affect the way I think	133	0.524	0.189	-0.005	-0.20	0.843
or feel about myself						
The way I'm helped and treated sometimes/completely	51	0.424	0.198	-0.104	-3.26	0.001
undermines the way I think and feel about myself						

<sup>&</sup>lt;sup>1</sup> The lowest two levels of the attribute were collapsed. For the food and drink attribute, the three lowest levels were collapsed.

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<sup>&</sup>lt;sup>2</sup> The reference level was the highest level of the attribute. The estimated coefficient was the mean difference with respect to the base level.

<sup>&</sup>lt;sup>3</sup> F-statistics for the estimated models; t-values for estimated coefficients

 $<sup>^{\</sup>rm 4}$  There was no lowest level for the attribute.

Table 5. Factor analysis of the Finnish ASCOT (n=334)

	Attribute	Attribute	Eigenvalue	Factor loading	Uniqueness
		abbreviation		Factor1	
1	Control over daily life	CONT	1.783	0.539	0.710
2	Personal cleanliness and comfort	PERC	0.209	0.547	0.701
3	Food and drink	FOOD	0.075	0.394	0.844
4	Accommodation cleanliness and comfort	ACCO	-0.049	0.410	0.832
5	Personal safety	PERS	-0.077	0.368	0.864
6	Social participation and involvement	SOCI	-0.109	0.552	0.696
7	Occupation	OCCU	-0.155	0.592	0.649
8	Dignity	DIGN	-0.229	0.281	0.921
	Eigenvalue			1.783	
	Explained variance (%)			22.29	

Note. The 4-level attributes were used in the analysis.

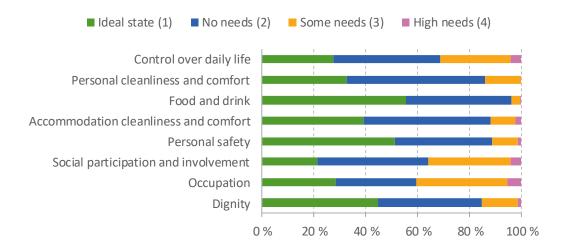


Figure 1. Responses of older Finnish people receiving home care to the ASCOT attributes in their current situation (n=334)

Table 4. Results for the relationships between each ASCOT attribute and the analysis variables (n=334)

Variable	/ariable CONT				PERC			FOOD ACCO					PERS			SOCI			OCCU			DIGN	
	Contr	ol over da	aily life	Perso	nal clea	nliness	Fo	od and d	rink	Accom. Cleanliness			Pe	rsonal sa	efety	Social participation			Occupation			Digr	nity
	Exp. <sup>1</sup>	tau <sup>2</sup>	$p^3$	Exp. <sup>1</sup>	tau²	p <sup>3</sup>	Exp. <sup>1</sup>	tau <sup>2</sup>	$p^3$	Exp.1	tau <sup>2</sup>	$p^3$	Exp. <sup>1</sup>	tau <sup>2</sup>	$p^3$	Exp. <sup>1</sup>	tau <sup>2</sup>	p <sup>3</sup>	Exp. <sup>1</sup>	tau <sup>2</sup>	$p^3$	tau²	p <sup>3</sup>
Live alone <sup>¥</sup>	+		0.013			0.436			0.513	_		0.026	_		0.470	_		0.049			0.053		0.191
Design of home	+	0.188	0.001	+	0.278	0.000	+	0.132	0.036	+	0.126	0.008	+	0.204	0.001		0.165	0.011		0.184	0.001	0.111	0.001
Get around local area	+	0.284	0.000		0.143	0.049		0.165	0.006		-0.006	0.124		0.116	0.033	+	0.171	0.008	+	0.254	0.000	0.041	0.725
Speak to relatives/friends#		0.105	0.061		0.100	0.082		0.143	0.071		-0.016	0.957	+	0.016	0.666	+	0.240	0.000	+	0.080	0.177	0.093	0.002
Speak to neighbours#		0.121	0.033		0.083	0.040		0.070	0.292		-0.041	0.850	+	0.067	0.827	+	0.148	0.017	+	0.141	0.008	0.078	0.481
Meet up with relatives/friends#		0.007	0.014		0.065	0.700		0.032	0.772		0.024	0.534	+	0.018	0.175	+	0.077	0.563	+	0.123	0.112	0.080	0.058
Text/email relatives/friends#		0.038	0.388		-0.004	0.343		-0.024	0.701		-0.037	0.200	+	-0.077	0.069	+	0.064	0.085	+	0.029	0.505	-0.027	0.793
Overall quality of life (QoL)#	+	0.231	0.000	+	0.316	0.000	+	0.150	0.043	+	0.193	0.001	+	0.210	0.000	+	0.223	0.000	+	0.324	0.000	0.114	0.069
Self-assessed health (SAH)	+	0.159	0.004	+	0.230	0.000	+	0.033	0.396	+	0.102	0.299	+	0.235	0.000	+	0.150	0.000	+	0.239	0.000	0.087	0.304
Get up/down the stairs	+	0.208	0.001		0.081	0.004		0.068	0.416		0.037	0.744		0.043	0.930		0.081	0.460		0.106	0.176	-0.025	0.436
Get out of the house	+	0.288	0.000		0.171	0.003		0.165	0.004		0.022	0.552		0.059	0.709	+	0.125	0.040	+	0.141	0.055	0.097	0.282
Get around indoors	+	0.233	0.000		0.147	0.011		0.098	0.179		-0.001	0.307		0.076	0.620		0.090	0.130	+	0.152	0.000	-0.019	0.370
Get in/out of bed	+	0.220	0.000		0.032	0.528		0.061	0.506		-0.088	0.033		0.036	0.780		0.116	0.065	+	0.210	0.000	-0.019	0.231
Use the toilet/WC	+	0.200	0.000	+	0.082	0.142		0.124	0.052		-0.114	0.005		0.031	0.881		0.092	0.270	+	0.163	0.010	-0.013	0.413
Wash hands/face	+	0.235	0.000	+	0.140	0.078		0.111	0.067		-0.044	0.870		0.088	0.496		0.142	0.085	+	0.198	0.002	0.046	0.866
Bath/shower	+	0.235	0.000	+	0.182	0.003		0.165	0.006		0.012	0.010		0.096	0.432		0.135	0.104	+	0.161	0.025	-0.004	0.593
Dressed/undressed	+	0.213	0.000	+	0.141	0.029		0.082	0.139		-0.058	0.079		0.109	0.125		0.102	0.295		0.151	0.003	0.055	0.676
Eat/feed self	+	0.157	0.011		0.060	0.585	+	0.050	0.165		0.007	0.709		0.056	0.054		0.109	0.120		0.121	0.138	0.039	0.588
Do paperwork/pay bills	+	0.197	0.001		0.095	0.272		0.075	0.255		-0.011	0.936		-0.045	0.014	+	0.156	0.008	+	0.156	0.026	-0.006	0.877
Household shopping	+	0.299	0.000		0.145	0.008		0.175	0.004		0.043	0.133		0.020	0.224	+	0.155	0.039	+	0.216	0.000	0.084	0.525
Do routine housework	+	0.207	0.000	+	0.119	0.055		0.121	0.087		-0.057	0.153		0.051	0.716	+	0.137	0.043	+	0.151	0.017	0.030	0.855
Take medications	+	0.197	0.002	+	0.095	0.342		0.128	0.055		0.035	0.910		-0.030	0.884	+	0.102	0.039	+	0.165	0.002	0.033	0.233
Cabiafasti an origina ami a o #		0.070	0.003		0.110	0.000		0.054	0.000		0.050	0.017		0.040	0.040		0.005	0.074		0.103	0.005	0.111	0.000
Satisfaction with services#	+	0.078	0.002	+	0.119	0.000	+	0.054	0.098	+	0.059	0.017	+	0.049	0.048	+	0.065	0.071	+	0.103	0.005	0.114	0.000
Overall treatment by workers	+	0.196	0.002	+	0.193	0.003	+	0.058	0.583	+	0.166	0.005	+	0.177	0.008	+	0.146	0.006	+	0.147	0.083	0.292	0.000

¹ The overall expected directions of the relationships between the attribute and the analysis variables: positive (+) or negative (-). For Food and drink, the three lowest outcomes were collapsed.

<sup>&</sup>lt;sup>2</sup> Kendall's tau-c correlation coefficients were computed for the associations between each attribute and variables (#). Otherwise, Kendall's tau-b correlation coefficients were used.

<sup>&</sup>lt;sup>3</sup> p-values obtained from the Fisher's exact tests for the relationships between the attribute and the analysis variables. The highlighted results had p-values of < 0.05.

<sup>\*</sup> Because living alone was a nominal variable but each attribute was an ordered variable, Kendall's tau coefficient could not be used to measure the ordinal association between these two variables and thus we did not compute Kendall's tau coefficients for their associations.