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a former Editor of the Today programme and also edited The World at One accessed on 17 January 2011 PM and Broadcasting House on BBC Radio 4. He writes a regular column in Kevin Marsh is Executive Editor at the BBC College of Journalism. He is Note on the author overthrow of everything, New York, Regan Books Trippi, J. (2004) The revolution will not be televised: Democracy, the internet and the http://www.cybersoc.com/2006/03/guest_blogger_r.html 17/1 Available online at Sambrook, R. (2006) Guest blog at cybersoc.com, 20 March Press Gazette and blogs at http://storycurve.blogspot.com/.

Dr Hack, I presume? Liberal journalism in the multimedia age

Tim Luckhurst

Amid the familiar misery of ailing newspapers, impoverished broadcasters and a worldwide web that prefers not to remunerate professional journalists, one thing at least is clear. The future of journalism lies on a different planet. They will do things differently there.

Several thinkers believe they know what conditions will be like. Seth Lewis imagines a hospitable environment in which there will exist "vast new opportunities for the formerly atomised audience to participate on their terms, connect and coordinate horizontally with each other, and do so in a way that creates value through collective intelligence and contributions"(Lewis 2010).

Stephen Moss and Joris Luyendijk are optimistic for similar reasons. They envisage a journalism of multiple online "agoras" (an agora was a place for assembly and debate in ancient Greece), where web users will congregate to produce organic, non-linear story-telling informed by the

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These protesters understood that only professionally edited, mass media outlets have the power and authority to influence opinion widely and fast. Newman notes that most of the information and links shared via social networks during the Iranian protests following the disputed election of President Ahmadinejad in 2009 "came from, or pushed people to, the work of the mainstream media itself" (ibid).	continue to play the role of an estate, not just an industry. "Greater need for traditional journalistic skills" Newman suggests that, as the pace of the news cycle accelerates, "it can be argued that there is an even greater need for traditional journalistic skills of sorting fact from fiction; selecting the key facts for a mass audience". He cites as evidence of partnership the uploading of user-generated pictures and videos to Persian TV and CNN by Iranian citizens during the protests that followed that country's election in 2009 (Newman 2009: 50-51).	This chapter challenges theories of change that foresee the relocation of media power in the hands of consumers. It foresees, instead, an age of partnership between representative journalism and participatory journalism, a future in which privately-owned, independent media will	journalism in representative democracies restricts debate to perspectives that are acceptable to governing and financial elites. It is rooted in a belief that top-down journalism privileges the views of the powerful and that it excludes popular opinion. Such arguments assume that millions of free citizens are routinely duped or seduced by big media reporting. They encompass a version of Friedrich Engels' thesis of false consciousness (Engels [1893] 1968). They predict the death of big media because it serves the interests of liberal, capitalist democracy. Many of their proponents would like that to die too.	wisdom of crowds (Moss and Luyendijk 2010). Jay Rosen argues a similar case and, in common with others who share his perspective, appears pleased that the internet may weaken the authority of large-scale professional media organisations (Rosen 2009). Such enthusiasm for citizen journalism – an oxymoron so hoary it should be abandoned – often starts from the assertion that professional	Tim Luckburst
This consensus raises a question that is absent from much ideologically predisposed debate about the future of journalism: what intellectual skills will the professional journalist of the future require to fulfil their duties to their fellow citizen and to representative democracy? How will these watchdogs be equipped to offer, in Eric Hobsbawm's words, the engaged citizens of the 21 st century democracies "an explanatory narrative adequate to its complexities"? (see Holden 2002).	think in terms of active partnerships in which professional journalists and their audiences report events together, the former responding to the latter's requests, suggestions and demands and filtering information to privilege fact over rumour and objectivity over ideology. A consensus is beginning to emerge among professional journalists that Dutton's fifth estate of networked individuals and groups really can live and work alongside traditional media instead of replacing it (Dutton 2007). The fifth estate will help the fourth estate to curate news in the multimedia environment. It will help the professionals to do a better job of keeping the powerful honest and accountable to the people they serve.	Growing partnerships between professional journalists and their audiences Small wonder, then, that journalists in big media institutions including the BBC, Sky News, <i>The New York Times</i> and the <i>Guardian</i> are learning to	2010). Belief that large-scale, mass-audience media may remain healthy and influential does not rely on panglossianism. Freedman notes that the BBC news website remains Britain's most popular source of news online (Freedman 2010). Other news sites produced by mainstream, private media companies also attract huge audiences. Leading examples include Mail Online, Guardian Unlimited and Sky.Com.	Charlie Beckett notes that mainstream journalists are beginning to regain some of their lost confidence: "They look at big stories like Iran and they see the value of what they do magnified, amplified and not contradicted by new media" (cited in ibid). Alan Rusbridger, editor of the <i>Guardian</i> , glimpsed the same possibility in his January 2010 Hugh Cudlipp Lecture: "Journalists may remain one source of authority, but people may also be less interested to receive journalism in an inert context – i.e. which can't be terrorded to challenged of knitted in with other sources" (Busfield	Dr Hack, I presume? Liberal journalism in the multimedia age

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To attempt an answer it is necessary first to contest an orthodoxy that, while useful to the study of journalism, does not merit the level of acceptance it has achieved in the decades since the academy encouraged	conscience of nations and to call down the judgement of the world on what is false, or base, or tyrannical" (<i>The Times</i> 1939: 149).
such study to drift apart from the established disciplines in which it was born.	Despite a revolution in media technology, that argument has barely changed since. The 1947-1949 Royal Commission observed: "The
Fourth estate "myth" - an impoverished, ideological stance	
as "a political myth" (Boyce, Curran and Wingate 1978). Since then, this view has come to be treated as fact by some academic analysts of	opinion, and education among the principal groups of the population" (Royal Commission on the Press 1949: 1).
professional journalism and, through their agency, by their students. But to accord it such status is to embrace an impoverished ideological stance	Liberal faith in the social and moral purpose of the media
not conducive to understanding journalism's social purpose.	Furthermore, the liberal faith that professional journalism exists to serve social and moral purposes unites editors with wildly different editorial
When Mark Thompson, Director General of the BBC, signed a letter to	policies. It is present in the speech by Paul Dacre, editor of the Daily Mail, to the Society of Editors in which he promoted iournalism's duty to
News Corporation "could have serious consequences for media plurality"	
	(Dacre 2008).
According to liberal theory, plurality and diversity promote competition,	It explains better than prout-motive alone the pride expressed by Bob Bird, Scottish editor of the News of the World, when Tommy Sheridan, the Scottish Socialist Party politician was found milly at the High Court in
emerges triumphant and allows informed citizens to hold power to	Glasgow on 23 December 2010, of perjury during his successful defamation case against the News of the World in 2006 (BBC 2010).
account within the rules and systems of representative democracy. It encourages reform, not revolutionary change.	It underpins Alan Rusbridger's account of what C. P. Scott, the Guardian's
Julian Assange, editor of Wikileaks, appears committed to these ideals. He	creator, might have thought of its online reach: "Scott would, I think, have been intensely intrigued to know that the paper he edited for so
says: "The truth must come first. First the truth, because without the truth no public policy is coherent" (Assange 2010). It is hard to imagine a more emphatic statement of the fourth estate doctrine that journalism functions as a watchdog on the activities of government.	longwas so openly available and read around the worldthat its reporting could change the minds of governments, inspire thinking, defy censorship, give a voice to the powerless and previously voice-less" (Rusbridger 2010).
Assange's version of journalism's social purpose is not very different from the one described in 1852 by Henry Reeve, leader writer for <i>The Times</i> , who wrote that it exists "to find out the true state of facts, to report them with fidelity, to apply to them strict and fixed principles of	
justice, numanity and law, to intoini as tai as possible, me very	excessive state regulation of the media industries (Murdoch 2009).

separating the plain truth that myths may be used to promote virtuous validate certain values and practices. There is, however, a chasm nor does continuing support for it by professional journalists. To good about themselves by depicting their profession as more than a devices by which groups promote unjustified self-regard. professional conduct and the contention that they are merely sentimenta for social behaviour. Within professions or social groups they may Myths are not lies. One of their foremost functions is to promote models via broadcast transmission in unprecedented volume. paraphrase Mandy Rice-Davis, they would support it, wouldn't they? But ability to expose wrongdoing, to keep power honest and to advance the nation states, liberal press theory has promoted journalism as a servant of Journalism's ability to expose wrongdoing entrenched critics are happy to acknowledge what public service because it describes more accurately than the profession's most commercial activity designed to make profits by selling news. It endures Liberal press theory does not endure because it makes journalists feel trenchant criticism, consume the journalism it inspires online, in print and theory has the support of vast audiences who, despite decades of this myth is not just resilient. In 21st century Britain, liberal fourth estate Of course, the endurance of a myth does not mean that it is not a myth, it. People who share their faith support it now. That it is opposed by virtue and in its ability to evolve and reform in the public interest devised within representative democracy. Liberals who believed in that system's Liberal fourth estate theory was invented to describe journalism's role deploying the sword of truth and the shield of fairness. cause of reform. It has pledged to defend democracy and civil rights by about the practices of government and state. It has promoted journalism's the public sphere, the realm in which citizens engage in critical debate Since the emergence of representative democracy in economically liberal journalism does and what its consumers want it to do. in the media and in society, not simply to describe it. important to recognise that their analyses are intended to promote change representative democracy in its present form is unremarkable. But it is thinkers who would prefer journalism to advocate the replacement of ritualistic rhetoric (often misleading), skeleton reporting (even in the complained about "negligible response time, reductive soundbites, Seymour-Ure notes that Major found the experience dispiriting and journalists before the British media turned its critical eye on him. voting Labour and Dennis Thatcher decorated a wall at 10 Downing Ure 2003: 8). broadsheets), [and] pressure to produce sensational stories" (Seymour-John Major enjoyed only a very brief honeymoon in his relationship with Street with a picture of Broadcasting House leaning to the left. Members of the Iron Lady's cabinet were caustic about BBC Radio 4's demanded that the BBC "put its house in order" (McQueen 2008). Brighton bombing, and the miners' strike (1984-1985), Mrs Thatcher topics including Northern Ireland, the 1982 Falklands War the 1984 working for the BBC. Following a series of Panerama documentaries on newspapers. Her gripe was with broadcast journalists, particularly those enjoyed a mutually supportive relationship with important national which they piss back. For much of her time in office Mrs. Thatcher Today programme. Nigel Lawson accused its presenter, Brian Redhead, of That politicians also understand this is illustrated by the frequency with akin to that between a dog and a lamp-post" (see BBC 1999). "the proper relationship between a journalist and a politician should be who exercise media power have embraced H. L. Mencken's advice that not to be friends with politicians. Today, the evidence suggests that those centre of power" (Boyce 1978: 31). But liberal journalists have learned posture, but from his contacts and friendships with people at the very today. Boyce was right to pour scorn on editors who, like H. A. Gwynne purpose as time has passed. The intense scepticism of 1978 looks jaded of the Morning Post, derived influence "not from any aloof, distinct Liberal theory has become a more accurate guide to journalism's social important to work for radical, progressive change to the corporate media candidly. Richard Keeble does so with admirable clarity: "It is clearly complex" (Keeble 2010). functions to promote the interests of the military/industrial/political cultural and ideological forces means that the mainstream largely from within. The closeness of the mainstream to dominant economic, Among influential thinkers about journalism, the best acknowledge this

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The Sastman's dedication to the cause of constitutional change helped to keep the case for devolution of power to a Scottish Parliament on the UK political agenda despite Conservative opposition. After 1997, it helped to maintain the pressure on Tony Blair's New Labour administration when the Prime Minister's doubts about devolution resurfaced (Peterkin 2010). The <i>Guardian's</i> exposure in 1995 of the lies told by Conservative cabinet minister Jonathan Aitken ended the career of a powerful politician who had betrayed the confidence shown in him by the electorate. Independent Television News held to account a regime responsible for brutal abuses of power when it broadcast, on 6 August 1992, evidence of the barbaric mistreatment of Bosnian Muslim prisoners in the Serb-run detention camp at Tmopolje, in northern Bosnia. These examples date from before the dawn of the multimedia age.	wings of buttash pointes as evidence that journauses are interpetitient critics of government. Work originally inspired by the Glasgow Media Group in the 1970s has, nevertheless, continued to dismiss the liberal position, arguing that excessive reliance on official sources and mainstream representatives of politics and business erodes journalism's autonomy and makes it power's lackey (McQueen op cit). British journalism's achievements in the years since James Callaghan surrendered office to Margaret Thatcher in 1979 are too numerous to list, but a few examples may serve to illustrate the profession's potency as a watchdog. Granada Television's <i>World in Action</i> series was first to investigate the convictions in 1975 of the Birmingham Six. The company's journalism was instrumental in correcting a grave miscarriage of justice.	Tony Blair basked in the glow of largely favourable coverage until the invasion of Iraq harmed his reputation. Afterwards he compared the media to a "feral beast", determined to destroy politicians for selfish gain (Blair 2007). The former Prime Minister also noted that his efforts to circumnavigate mainstream media by using the internet had failed utterly. Journalists as independent critics of government Supporters of liberal theory see these examples of criticism from both
Another example of partnership emerged following the death in April 2009 of Ian Tomlinson, a newspaper seller who collapsed and died in the City of London during mass protests against the G20 summit then taking place in the city. Initial post-mortem findings indicated that Tomlinson had died of natural causes. That version was challenged when the <i>Guardian</i> obtained film taken by an American fund manager which showed him being hit and pushed by a police officer wielding a baton (<i>Guardian</i> 2009). The importance of user-generated content Such use by mainstream media of user-generated content is not a new phenomenon, but it has become more common in the digital era and media companies now encourage it actively. Thus Sky News uses its home page to appeal for "your videos" and "your photos" (Sky News, 2010). BBC News makes a comparable appeal via the "have your say" section of its website which is also advertised on its home page (BBC News 2010d).	In December 2010, the Daily Telegraph returned to the fray by deploying subterfuge and misrepresentation to record Liberal Democrat ministers in Britain's coalition government expressing fierce disapproval of coalition policy and of their conservative ministerial colleagues (Prince 2010). The Telegraph's claim that it acted in the public interest – the only justification under Section 10 of the Editor's Code of Conduct – was only partially undermined by its failure to publish immediately comments by Vince Cable, the Business Secretary, revealing his personal hostility to a complete takeover of BSkyB by News Corporation (BBC News 2010c). The expenses files also demonstrated the potential of partnerships between the fourth and fifth estates as newspapers including the Daily Telegraph and the Guardian invited readers to mine online data about expenses claims for details about their MP.	MPs' expenses scandal – and the liberal theory of the media It is noteworthy that although the internet has damaged journalism's profitability, it has done less to dampen the profession's pursuit of liberal ideals. The <i>Daily Telegraph's</i> exposure of the details of MPs' expenses claims in 2009 revealed abuses by MPs from all parties and seriously damaged public faith in politicians. Few stories have demonstrated more emphatically the willingness of liberal media to scrutinise in the public interest institutions they support and admire.

	Ur Hack, 1 presumet Liberal journalism in the multimedia age
Rusbridger detects tension between the authority enjoyed by professional journalists and the desire of some news consumers to create their own content and make their own judgements (Rusbridger op cit). But will	nineteenth century. Now, the modern journalist needs the flexibility to work in and organise teams creating output in single, bi- and multimedia formats.
Facebook and Twitter or will they rely at least as heavily as their pre-internet ancestors on the power, independence and professionalism of big media to do the job with them?	This basic skill is useful at every level of the free media's social hierarchy. It applies when a journalist toils to produce the novelist Jay McInemey's recipe for tabloid success: "Killer Bees, Hero Cops, Sex Fiends, Lottery Winners Tennor Terroristo Liz Terlor (Chem) Colon Terror
Crowdsourcing has taken journalists beyond appeals for individual stories, photographs and videos to a new understanding that a newsroom which works in symbiosis with its audience may produce more richly informed news Richard Sambrook believes that this curatorial approach to news	Sicko Creeps, Living Nightmares, Life on Other Planets, Spontaneous Human Combustion, Miracle Diets and Coma Babies" (McInemey 1985: 11).
gathering and production may spawn a new breed of foreign reporting in which traditional foreign correspondents will be replaced by teams consisting of foreign news desk staff and local journalists working collaboratively with their audiences (Sambrook 2010). One Reuters editor told him: "We used to need hunter-gatherers; in future we'll need	It is as useful to BBC journalists who are enjoined to "apply due impartiality to all of our subject matter" and to "reflect a breadth and diversity of opinion across our output as a whole, over an appropriate period, so that no significant strand of thought is knowingly unreflected or under-represented" (BBC 2010: 9 section 1.2.3.).
What skills will these farmers of news require to nurture, fertilise and reap collaborative journalism? The vocational toolkit is reasonably easy to	But technical virtuosity alone does not a great liberal journalist make. To serve the purposes defined in fourth estate theory the profession demands intellectual acuity too. Leonard Downie and Michael Schudson
describe. Convergence has reduced the market value of single-medium skills. Today's multimedia reporter needs the ability to gather, organise	note: "Although much basic news reporting is routine, enterprise and accountability journalism, which by definition bring new information to
and deploy information, images and data from primary and secondary sources and to create and deploy text and images for publication in print, for broadcast and online. They need to be able to use cameras and audio	light, can grow into society-changing work not that dissimilar to academic research that makes original contributions to knowledge in history and the social sciences" (Downie and Schudson 2009: 89).
recording equipment and the relevant editing software. They also need advanced ability to build, edit and update web pages.	For decades aspiring British journalists have questioned how best to realise their ambitions. Well-intentioned advice from veteran liberal
To these practical competencies must be added advanced awareness of and familiarity with social networking technologies and sites and editorial ability to exploit them fully. Creating content for and interacting with	journalists has tended to recommend a degree in history, politics or English literature and a graduate traineeship at a newspaper or broadcaster. Universities offering degrees in journalism have made the
online audiences and, in particular, with mobile online audiences is an essential editorial skill. Learning to deploy journalism via mobilé operating systems such as Google's Android and Apple's iPad is already important	case for learning core skills as an undergraduate in order to enter the market place with a competitive advantage.
and will become more so.	Even in today's restricted job market either route can work, provided the aspirant has drawn to their attention the unavoidable truths that
Basic skills for the multimedia environment For journalists, team-building has been a core skill since the professionalisation of the news industry in the second half of the	journalism jobs are exceptionally hard to get, that competition is ferocious and that few professions are as intensely meritocratic. Too few universities which offer journalism degrees identify students who are
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(2009). With such foundations built, the education of aspiring journalists should begin to incorporate study of the role of the press. Andrew Marr's My trade (2004) offers an invaluable introduction. Students should also read Power without responsibility (sixth edition, 2001) by James Curran and Jean Seaton, Newspaper bistory from the 17 th century to the present day, edited by	It should introduce readers to a basic understanding of contemporary politics through works including Vernon Bogdanor's The new British constitution (2009), Bill Jones, Dennis Kavanagh, Michael Moran and Phillip Norton's Politics UK (fourth edition, 2006) and David Judge's Political institutions in the United Kingdom (2005). Journalism's relationship with the law should be approached through McNae's essential law for journalists (20 th edition, 2010) and Frances Quinn's Law for journalists	19. 5. Jour. It should outer an introduction to the development of representative democracy through works including Boyd Hilton's A mad, bad and dangerous people – England 1783-1846 (2006), Hugh Cunningham's The challenge of democracy – Britain 1832-1918 (2001) and David Marquand's Britain since 1918 – The strange career of British democracy (2008). It should offer understanding of the Second World War through Angus Calder's The people's war (1969) and Robert Kee's 1945: The world we fought for (1985) and of its aftermath via Peter Hennessy's Never again – Britain 1945-1951 (1992) and Having it so good – Britain in the Fifties (2006).	journalists need to understand the history of liberal, capitalist, representative democracy and how it works. They also need the ability to express themselves clearly. In other words, they need to add to their multimedia skill set thorough grounding in history, politics, law and literature. A very basic reading list should include Milton, Jean-Jacques Rousseau, Voltaire, and Adam Smith, Tom Paine, Jeremy Bentham, Karl Marx and	Tim Luckhurst plainly not bright enough to work in journalism and warn them of their shortcomings. Many that offer candour are accredited by the National Council for the Training of Journalists. Basic knowledge for today's journalists Absent from the debate is much sincere effort to define the academic learning journalists will require. In fact, the answer is implicit in the typical veteran liberal's answer. To perform their job effectively
recipe for creating new servants of the liberal capitalist media. They are designed for that purpose. Mainstream media is not hostile to dissident opinion. Indeed, as Richard Keeble notes, "progressive" writers have often written for professional, liberal media outlets as well as contributing to campaigning outlets (Keeble op cit).	Such dedicated attention is essential to success in journalism and the profession's demands will only become more gruelling as the number of outlets and the opportunities to respond to audience demands expand in parallel with the creative opportunities for multimedia story-telling. Critics of the mainstream media may deride these recommendations as a	Journalism students at Kent often blanch when I remind them that such daily consumption is the essential starting point for a career in public service journalism. But I tell them because I know hardly any successful journalists who do not consume news avidly. And the same discipline is essential in niche journalism. Motorcycle journalists read Matoryde News and magazines including <i>Bike</i> and <i>Ride</i> as closely as political correspondents read websites including <i>Conservative Home</i> , and Guido Fawkes' blog (www.Order-Order.com).	The essential media diet None of this will be of any value unless the student also consumes journalism daily. A basic diet of <i>Today</i> on BBC Radio Four and/or <i>Breakfast</i> on Five Live, one quality daily newspaper, one tabloid (in print or online) and the <i>Daily Mail</i> should be reinforced by evening consumption of television news and current affairs, ideally Channel 4 News and Newsnight on BBC2. Students should check authoritative news websites including BBC News, Guardian Unlimited and Mail Online	Dr Hack, I presume? Liberal journalism in the multimedia age George Boyce, James Curran and Pauline Wingate (1978) (including Boyce's essay The Fourth Estate: The reappraisal of a concept), and Why democracies need an unlovable press (2008), by Michael Schudson. Their education will be incomplete if they do not also read Obscure scribblers – A history of parliamentary journalism (2003) by Andrew Sparrow, Flat earth news (2008), by Nick Davies and The universal journalist (2000), by David Randall.

http://news.bbc.co.uk/1/hi/uk_politics/6744581.stm, accessed on 17 December 10	http://www.bbc.co.uk/bbctrust/assets/files/pdf/our_work/editorial_gu idelines/2010/trust_commentary.pdf, accessed on 13 December 2010 Blair, Tony (2010) On public life: Speech to Reuters, 12 June 2007. Available online at	at http://www.bbc.co.uk/news/business-12053179, accessed on 24 December 2010 BBC News (2010d) Home page available online at http://www.bbc.co.uk/news/, accessed on 13 December 2010 BBC (2010a) Editorial minute of the transmission of transmission of the transmission	BBC News (2010b) Tommy Sheridan found guilty of perjury. Available online at http://www.bbc.co.uk/news/uk-scotland-glasgow-west- 12059037, accessed on 24/ December 2010 BBC News (2010c) December College Barren of College Barren of the term	BBC News (2010a) Mark Thompson expresses "regret" over Sky letter, 8 November. Available online at http://www.bbc.co.uk/news/entertainment-arts-11713108, accessed on 2 December 2010	December 2010. BBC (1999) Scotland tabloid bites back at Steel, 6 September. Available online at http://news.bbc.co.uk/1/hi/scotland/439580.stm, accessed on 20 December 2010	References Assange, Julian (2010) Video interview with Kirsty Wark. Available online at http://www.bbc.co.uk/news/world-11047811, accessed on 8	Journalists with advanced multimedia skills, intense academic training and Stakhanovite work ethics are better placed than ever before to hold power to account on behalf of, and in partnership with, their audiences.	alliance between Wikikaks and the Guardian, New York Times, Le Monde etc. which placed the US embassy cables in the public domain, is a compelling example. It illustrates the efficiency with which mainstream liberal media outlets can now work in partnership with consumers to serve core fourth estate purposes, and the enthusiasm with which they putsue that virtuous ideal.	Such narmarchin will be more company in the surface of the second
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